

Name: MANIK SOI

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**Objective:** Versatile and accomplished Integration Engineer with 11 years of hands-on experience in designing, implementing, and optimizing integrations across diverse applications and services. Adept at leveraging the full potential of the Workato / other IPAAS platforms to streamline business processes, enhance operational efficiency, and drive organizational success.

**Professional Experience:**

**Senior Workato Integration Engineer | Zift Solutions (2019- Present) | Contract**

- Lead the end-to-end development and implementation of complex integrations using the **Workato** platform, ensuring seamless communication between various applications and systems.
- Collaborate with cross-functional teams to gather and analyze business requirements, translating them into scalable and efficient technical solutions.
- Conduct comprehensive testing and debugging to guarantee the functionality and reliability of integrations, addressing any issues promptly to minimize downtime.
- Customize and configure the Workato platform to meet the unique needs of the organization, including intricate data mapping, transformation, and error handling processes.
- Championed the automation of workflows, resulting in a significant reduction in manual effort and improved overall operational efficiency.
- **Connectors:** Salesforce, Marketo, Hubspot, Eloqua, Zoom, Microsoft Teams, Microsoft Dynamics, Workday, Intact, Netsuite, Gotowebinar, Raiser's Edge, HTTP, Mapper, REST Web services, Cvent, Variables, SFTP, Intrado, Oracle DB
- Message Transformation: JSON, XML, Data Weave, Java Collections

**Integration Architect | Cvent (2017-19) – Full time**

- Architected and designed integration solutions, ensuring alignment with business objectives and scalability to accommodate future growth.
- Developed and maintained documentation for integrations, including process flows, technical specifications, and user guides, facilitating efficient usage and ongoing support.
- Provided expert-level support and maintenance for existing integrations, implementing updates and optimizations to enhance performance and reliability.

- Conducted training sessions for team members and end-users to promote effective use and management of integrations and workflows.
- IPAAS platforms involved: **TIBCO Scribe Online, Mulesoft, Workato**

#### **Senior Integration Developer | Cvent (2013-17) – Full time**

- Designed and implemented integrations to connect disparate systems, streamlining data flow and improving overall business processes.
- Ensured compliance with data security standards, including GDPR, HIPAA, and other relevant regulations, throughout the integration development lifecycle.
- Stayed current with industry trends, Workato platform updates, and emerging technologies, incorporating them strategically into integration solutions.
- IPAAS Platform used - **TIBCO Scribe Online**

#### **Education:**

**Bachelor of Science in Computer Engineering | GGSIPU], [India] | [2009-2013]**

#### **Courses and Certifications:**

- Workato Automation Pro III certified
- Snaplogic Certified Enterprise Automation Professional
- Tray.io Platform Builder IV
- TIBCO Scribe Online Professional