AZEEZAT O GATTA

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PROFESSIONAL SUMMARY

A certified Scrum Master with over 6 years of agile experience in the IT, financial, healthcare and Gas & Electric Utility industries. Experienced in driving the adoption of multiple agile frameworks (Scrum, Kanban, and SAFe) and multiple cross functional teams, with expertise in using scrum framework to continuously deliver value to organizations leveraging servant leadership skills in building high performing teams, providing them with the necessary agile recommendations, facilitating psychologically safe environment, and giving support to build valuable working software/products.

SKILLS

- Stakeholder's engagement
- Conflict resolution
- Backlog refinement
- Servant leadership
- Interpersonal skills
- Facilitation
- SAFe framework
- Risks/Dependencies
- Agile Transformation
- Agile frameworks

TOOLS

Azure DevOps., Jira, Confluence, Rally, OneNote, MS Word, MS Vision, Miro, PowerPoint, Teams, SharePoint, Adobe, Trello, Budget Spreadsheet, iTeam, Disco.

WORK HISTORY

PPL SCRUM MASTER   12/2021 to CURRENT

PPL Corporation | Pennsylvania , PA

- Led 2 development teams of both collocated and offshore members in implementing Agile using Scrum framework to incrementally deliver business value while focusing on meting customer's expectation.
- Supported and educated Product owner and Product manager especially on refining and maintaining a healthy backlog and recorded 34% reduction in technical debts.
- Serve as day-to-day contact for team on clarification of requirements and drives backlog grooming on recurring basis
- Coached teams on importance of ensuring user stories are READY before sprint planning as well as ensuring that team maintains DOD
- Facilitates meetings with Business, Design, Dev, and Technology Teams, and other events as needed
- Supports testing activities prior to release, assuring built what aligns to agreed features and capabilities
- Assists in setting, gathering, and tracking platform performance metrics
- Collaborate with business stakeholders and tech organization on

innovative technology initiatives that create business value either through growth opportunities or operational improvements
- Share and learn best practices with peers to increase effectiveness of application of agile practices in organization
- Coach and mentor teams in Agile methodologies and communication skills to make sure that everybody can reach their full potential and teams are running smoothly
- Creates fun sharing and learning environment, experimenting with various ideas to improve delivery, including pair-programming and cross-functional training
- Leads team effort in relentless improvement, defines and implements improvement stories to increase velocity and quality of program, and Implements and supports principles, rules, and processes.

SCRUM MASTER   10/2019 to 12/2021

Johnson & Johnson | Mooresville, NC

- Facilitated 3 software teams, building web and mobile applications and back-end services for software in clinical trials space successfully delivering increments using beast agile practices
- Utilized the Scrum framework and facilitated all Scrum ceremonies for the teams: Daily Stand Up, Backlog Refinement, Sprint Planning, Sprint Review, and Retrospective
- Successfully coordinated diverse offshore teams to ensure synchronization and compliance with scrum values enabling an improvement in effective Product Increment delivery
- Engineered release capacity planning, tracked sprint and release progress in JIRA
- Positively Influenced stakeholders and vendors, mitigated, or escalated risks/issues as needed and promote team brainstorming to identify potential solutions
- Delivered monthly releases consisting of new features, enhancements to existing features, and technical upgrades
- Proactively monitored Sprint Burndown and Release Burndown Chart to track the team's velocity and sprint progress for forecasting
- Collaborated closely with Product Owner in Backlog Refinement and creating/ refining user stories achieving a continuous delivery of goals and milestones
- Kept Retrospective very engaging with teams by using different techniques focused on communication, transparency, inspection, and adaptation
- Coached team on how to resolve conflicts, creating a positive working environment and improving morale.

SCRUM MASTER   09/2017 to 10/2019

TD Bank | Cherry Hill, NJ

- Led 2 cross-functional teams in all aspects of agile practices, ensuring smooth transition from waterfall to agile, and implementation of scrum from sprint plannings to retrospectives
- Developed program-level dependency tracker, covering all work streams allowing to forecast and identify impediments and potential blockers.
- Coordinated 2 cross-functional teams (including Business analysts, UX/UI designers, software developers and testers) both offshore and co-located.
- Worked with implementation partners and other financial services vendors to coordinate application build-out and cross-team dependencies.
- Organized and facilitated agile scrum ceremonies, sprint planning, daily stand-ups, sprint reviews, sprint retrospectives.
- Adopted Jira in administration of projects and in tracking and generating key agile metrics for reports and progress.
- Helped in developing more trusting, collaborative and transparent team environment where problems could be raised without fear of blame or being judged with complete focus on problem resolution.
- Tracked, managed and escalated impediments beyond team self-organizing capability to allow team to deliver on committed sprint goals.
- Improved team User stories writing and facilitation of effective collaboration during Backlog refinement with Product owners and developers to assure Product backlog items meet team's Definition of Ready.
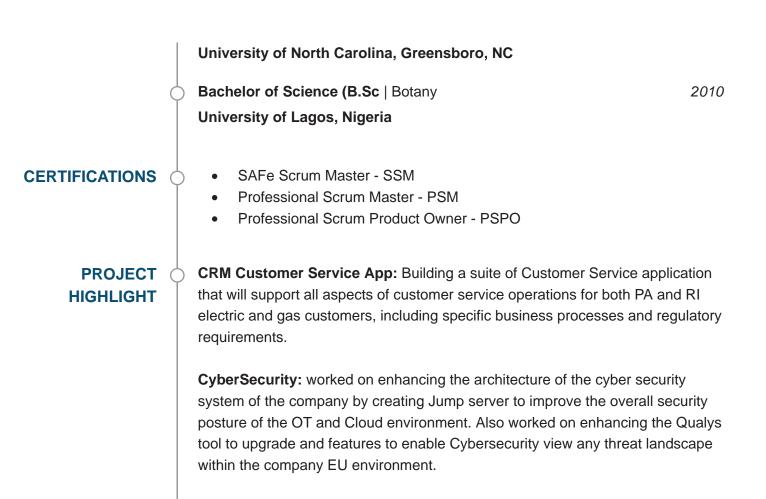
PROJECT MANAGER   *04/2015 to 08/2017*

EBay | San Jose, CA

- Created Agile-type tracking system for Support and Stability team and centralized tasks, to create reporting and metrics for team enhancing data sharing and overall improvement in communication up to 30%
- Facilitated effective communication across teams, product owners and external vendors/stakeholders
- Developed detailed estimate of level of effort, schedule and budget necessary to successfully complete project
- Performed measurement and risk analysis to minimize risks and optimize returns
- Researched and identified unique frameworks and methodologies that could be incorporated within team to increase overall team hygiene and create hyper-collaborative environment
- Coached and mentor teams to be self-organizing and deliver product increments with little supervision
- Collaborative team environment for team member's quest to bring up problems without fear of being blamed or judged.

EDUCATION   **Bachelor of Science (B.Sc** | Environmental Biology   *2015*

University of North Carolina, Greensboro, NC

Bachelor of Science (B.Sc | Botany   *2010*

University of Lagos, Nigeria

- SAFe Scrum Master - SSM
- Professional Scrum Master - PSM
- Professional Scrum Product Owner - PSPO

PROJECT HIGHLIGHT

CRM Customer Service App: Building a suite of Customer Service application that will support all aspects of customer service operations for both PA and RI electric and gas customers, including specific business processes and regulatory requirements.

CyberSecurity: worked on enhancing the architecture of the cyber security system of the company by creating Jump server to improve the overall security posture of the OT and Cloud environment. Also worked on enhancing the Qualys tool to upgrade and features to enable Cybersecurity view any threat landscape within the company EU environment.

Customer Tracking Integration: Team created a tracking tool for devices and equipment to track and notify the company of developed faults and problems.