

### **CAREER OBJECTIVE**

To work with an organization has a professional work driven environment where I can utilize and apply my knowledge, skills which would enable me as a fresh graduate to grow while fulfilling organizational goals.

### **BASIC ACADEMIC CREDENTIALS**

#### **Qualification Board/University Year Percentage**

BE RTMNU 2014 - 63.18%

H.S.C Amravati University 2010 - 59%

S.S.C CBSE 2008 - 69.21%

### **PROFESSIONAL EXPERIENCE** (1.2yrs)

CMSIT Services Pvt. Ltd. Mumbai

Clientside – Reliance Corporate Park, Ghansoli

As a **Technical Support Engineer (1.2 yrs)**-October 2018 to December 2019

#### **Responsibilities:**

- Troubleshooting Account locked issue, Password reset, Outlook issue, account expiry, and other
- Company portal issues.
- Software Installation
- Fixing Software and Drives on Systems
- Troubleshooting Network and Related Issues
- Resolving issues like File transfer, Skype.
- Escalating issues to respective team.
- Updating the issues. Taking follow-up with respective team.
- Maintain Response SLA and Resolution SLA.

### **EXPERIENTIAL LEARNING (TRAINING PROGRAM)**

- ANDROID SYSTEM
  - Application Development- Duration: 2days.
- Gnosis Plus
  - Personality Development -Duration: 11days.
- Techno-Tonic live workshop on Networking Technology-Duration: 3 Hours.

## **MINOR PROJECT REPORT**

- ANTI THEFT MECHANISM THROUGH FACE RECOGNITION

## **MAJOR PROJECT REPORT**

- ANTI THEFT MECHANISM THROUGH FACE RECOGNITION AND ACCIDENT ALERT AND VEHICLE TRACKING SYSTEM

## **IT PROFICIENCY**

- MS Office
- Language: C++ , C, HTML, Apex  Operating system- Windows 7 & Windows 8
- General and graphic application: HTML, JAVA Script

## **INTERPERSONAL SKILL**

- Ability to rapidly build relationships and set up trust.
- Ability to work individually as well as in team
- Strong motivational & Leadership skills
- Confident and Determined
- Ability to take the risks and work smoothly
- Ability to cope up with different situations

## **PERSONAL DETAILS**

- Father's Name : Mr. Ashokrao Ramekar
- Permanent Address : Tambake Lay Out, Yavatmal
- Date of Birth :- 14<sup>th</sup> December 1991
- Language :- English, Hindi, Marathi (RWS)
- Marital Status :- Married
- Nationality :- Indian

**Signature**

**Location: Mumbai**

**Date:**

