
PRASAD ABHANG

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DOB: 24th Feb 1996

Quality Assurance Engineer

Career Objective:

To acquire and enhance technical skills, keeping in mind growing needs of industry and familiarize myself with the professional challenges in an organization

Professional Summary

- Over 2 years of industry experience in Software testing in the **E-commerce And CMS domain**.
- Worked upon **OptimizelyCommerce(B2B and B2C)** , **SFCC(SalesforceCommerceCloud/B2C)**.
- Strong testing Quality Assurance experience within **Agile environment** and **QA Process**
- Involved in functional testing, UI testing, Insite pricing service (promotions, Real Time Pricing), Back end testing, End to End Testing, API testing, SEO Testing, Google analytics testing, Social integration, User/Orders Migration testing, XML validation, third party integration testing (e.g Cybersource, Loqate, Klevu, ApplePay.) etc.
- Strong knowledge of Promotion & Coupons (Item level/order level) creations and back end configurations in INSITE
- Strong knowledge of Catalog management and catalog restriction based on customer requirements.
- Worked upon **OPTIMIZELY** (Online and E-commerce platform) – Promotion & coupon creation, Optimizely **PIM**, product/category catalog mapping, customer and user mapping, order submit flow within Insite to ERP, CMS management/configuration, Functional & UI testing, social integration, API testing etc.
- Strong knowledge of Optimizely PIM- Attribute mapping, assets import and export, product-category mapping, and Refresh jobs.
- **Third-party integration testing** – CSD ERP, Real Time Pricing/Inventory Services, Cybersource, Loqate, Klevu, ApplePay.
- Strong knowledge of SDLC and STLC with experience in writing & executing test cases and test scenarios.
- Involved in Functional, Non-functional, Integration, System, Regression, UAT Testing, Site speed testing, performance and End to End Testing
- Hands-on experience of test management tools or defect tracking tools, plugins or desktop tools/applications.
- Ability to interact with end users, self-motivated, Willingness to take on responsibilities.
- Ability to multitask and prioritize work to meet deadlines, interpersonal skills, and hard work.
- Involved in daily scrum or meeting with client, technical grooming, retrospective meetings & client Interaction on calls or e mails whenever required.
- Conducted knowledge transfer session for Optimizely Commerce B2B Platform and SFCC B2C platform.
- Experience in Requirement Analysis as a part of BA, Client communication for the support activity and requirement gathering.

Skills

Platforms: Optimizely (B2B E-Commerce), SFCC (B2C commerce).

Testing techniques: Manual Testing, Verification & Validation, System testing, UAT testing, performance testing, Integration testing, E2E testing, API testing, Google analytics, SEO testing etc.

Operating System- iOS, Mac, Windows 7/8/10, Android.

Browser tested: Windows chrome, Mozilla, Microsoft Edge, Safari

Automation tool: Selenium Web Driver (Learning)

Defects tracking tool: JIRA (defect/project management tool)

API testing Tools: Postman

Performance testing Plugins/tool: Light House Reports, Webpagetest

Google analytics testing – Analytics pro data layer inspector, Google Analytics Dashboard

UI Testing tools/plugins – Perfect Pixel, Page ruler, measure dimensions, what font, Adobe illustrator etc.

Other– Go Live Activity, Environment Setup, Requirement analysis, Team management

Work Experience

ORGANIZATION – *Adapty (An Apexon Company) Thane (Mumbai)*

- **ROLE:** QA Engineer
- **CLIENT NAME:** AERIN
- **WORK DURATION:** Oct 21 – Aug 22
- **Website:** www.aerin.com
- **Platform:** SFCC
- **Received PAT on the back Award in April 2022**

Responsibilities:

- Analyzing user stories and testing them thorough.
- Preparation of test cases, which specify testing approach and cover all test scenarios.
- Validate ready features/bug fixes & Identify, isolate, and track bugs during testing in JIRA (Defect management tool) & coordinate with dev team whenever required .
- To interact with **BE (Admin Console)** to create test data, update content or manage configuration for better coverage of testing
- Worked upon ecommerce different modules – Homepage, PLP, PDP, Cart, Checkout flow etc.
- Functional testing, UI testing etc. on desktop, iPad & iPhone.
- DATA setup on production environment and cross verification (Product, category, customers, Users, Shipping services, Payment methods etc)
- Preparation regression checklist

- **ROLE:** QA Engineer
- **CLIENT NAME:** CrescentParts and Equipment (CPE)
- **Website –** <https://crescentparts.commerce.insitesandbox.com/> (Under Development)
- **WORK DURATION:** Aug 22 – Present
- **Platform-** Optimizely Commerce B2B
- **Received PAT on the back & Rising star Award in 2023**

Responsibilities:

- To attend Technical grooming & planning calls to analyse user stories(Requirements) and estimate them.
- To prepare test cases which specify testing approach and cover all test scenarios.
- Validate ready features/bug fixes & Identify, isolate, and track bugs during testing in JIRA (Defect & test management tool) & coordinate with dev team whenever required
- Refresh Job verification, Order submit job verification, Configuration customization, Customer Segment based on customer requirement
- To interact with **BE (Admin Console)** to create test data, update content or manage configuration for better coverage of testing
- To highlight/callout any blockers or any query or clarification to business team during call or on email
- Keep interacting with business team (Onsite/Offshore), development team (FE/BE), Third party team, BA whenever required
- To make sure all the implemented feature is validated with no issue or minor known issues within before sprint end
- To perform regression over the site before releasing sprint on production and ensure no new issues are introduced and provide sign OFF
- To attend retrospective meeting for feedbacks on last sprint
- To report daily/weekly updates in status
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- **ROLE:** QA Engineer
- **CLIENT NAME:** Sun-Source
- **WORK DURATION:** August 22– Present
- **Website-** <https://spire-sunsource.commerce.insitesandbox.com/> (B2B Under Development)
- **Platform:** Optimizely Commerce B2B

Responsibilities:

- To analyze & Understand requirements for spire site
- To interact with team to understand and to finalize the customized requirement.
- Interact with data management team for the data mapping in Insite as per the provided XML Analyze the requirement and match it with Insite OOTB functionality
- Preparation of the go live activity, B2B Configurations

➤ **ROLE:** Backend Dev + QA+BA

➤ **CLIENT NAME:** KGPCo-US Implementation

➤ **Website** – <https://kgpco.commerce.insitesandbox.com/> & <https://us-kgpco.commerce.insitesandbox.com/>

➤ **WORK DURATION:** April 2023-Present(Under development)

➤ **Platform:** Optimizely

Responsibilities:

- Gathering requirements from client via calls and email and creating tickets as per requirements.
- Providing KT sessions to the team members about the requirement.
- Preparation of the go live activity, B2B Configurations.
- To highlight/callout any blockers or any query or clarification to business team during call or on email
- Create PIM integration for KGPCo.
- Creation of PIM connection in Optimizely and verification and execution of Jobs.
- Creation of different templates, properties, categories and files for import activity.
- Presenting a demo to clients and educating them about the PIM.

Education

BACHALOR OF SCIENCE (Agriculture) – MPKV, Rahuri University

Certification & Training

SQUAD InfoTech Pvt Ltd. (PSTS- Professional Software Testing Specialist)

AUTOMATION TESTING: Training is under process & Learning from social platforms.

- **Testing methodology-** Waterfall, Agile
- **ACCELQ Automation Beginner level certification is completed.**
- **Webpagetest & Lighthouse report– Performance Testing Tool**
- **JIRA– Defect Tracking Tool**

Declaration

I solemnly affirm that the information I gave is true to my knowledge and belief.

Prasad Abhang