

# Satyam Mishra

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## Summary:

4 years of experience in IT industry showing versatility in work with a sheer commitment to learn new realms of data technology.

## Technical Skills:

- Knowledge of RDBMS (MySQL/Postgres/Oracle/MongoDB)
- AWS
- Selenium
- SQL
- Extensible Markup Language (XML), HTML
- Epsilon
- Content Editing on Madcap Flare, DITA CMS, MS Word, MS Excel, Adobe Dreamweaver, Adobe FrameMaker.
- Software Languages- RPG, CL, IBMi.

## Accomplishments:

- Presented a Research Paper on '**Design and Fabrication of Automatic Page Turning Machine for Disabled**' and working Model at National Innovation Conclave 2015, Amity University Gurgaon.
- Presented a research poster paper titled '**ISLET (pancreatic Cells) TRANSPLANTATION: FINDING NEW ASPECTS**' in International Conference on Plasma Science, Technology and Application 2016 at Amity University, Lucknow.

## Experience:

**Designation:** System Analyst

**Company Name:** Arcad Software

**Tenure:** Currently working (12<sup>th</sup> December 2019 onwards)

### Roles:

- Define, implement, execute, and document test plans, test cases, and test scripts for testing different databases.
- Carry out database performance testing and identify regressions.
- Performed functional testing, smoke testing, regression testing, User Acceptance Testing (UAT) and compatibility testing of web applications and client-server-based applications.

- Creating regression suites and integrate with continuous integration (Jenkins/Bamboo).
- Reviewing project and feature design to create test cases and test scenarios.
- Contributing to create, enhance, and maintain automation framework.

**Designation:** Technical Writer

**Company Name:** Fresche Solutions

**Tenure:** 1.8 Year (4<sup>th</sup> December 2017 – 11<sup>th</sup> December 2019)

**Roles and Responsibilities:**

- Maintaining Documents on various **JIRA** issues.
- Maintaining **API document**.
- Drafting Maintenance Release Notes for Fixes and Enhancements.
- Working closely with R&D team as well as with overseas Customers.
- Contribute to documentation efforts for assigned products in-line with the overall content strategy.
- Write clear and concise technical content by following the Fresche writing principles and Style Guide.
- Work with cross-functional teams to plan, develop, write, and maintain the content.
- Deliver high-quality content that is technically accurate by ensuring effective reviews by all stakeholders.
- Develop an expertise in the assigned area of work and contribute effectively to content strategy.
- Monitor user activity, feedback, ratings, and web metrics to identify and report issues that have maximum impact on most users.
- Handle the exigencies and co-ordinate work schedules so that Release deadlines are met.

**Designation:** Technical Writer

**Company Name:** Aptara Corp. Limited.

**Tenure:** 7 months (9<sup>th</sup> May 2017 – 1<sup>st</sup> December 2017)

**Roles and Responsibilities:**

- Writing Automotive repair manuals and articles for Mitchell1 and Noregon System Inc.
- The articles included repair manuals of Cummins, Caterpillar, Mack, Detroit, Navistar, Volvo, and PACCAR.
- Quality analysis of content- Checking grammatical errors, syntactical and semantic error (XML) using **DITA CMS** and **Oxygen XML editor**.
- Training other writers on Topic Based Authoring System on **DITA** and guiding them to meet client requirements.

- Worked on removal as well as installation procedure.
- Writing Articles for **Fault Code** description and Troubleshooting.

**Designation:** Technical Writer

**Company Name:** Indian Inks and Chemical Limited

**Tenure:** 7 months

**Roles and responsibilities:**

- Developed content for company website.
- Promoting company's products on social platforms.
- Producing company portfolio and catalog.
- Designed user guides and repair manuals for various machines.

### **Academic Profile:**

- Pursued Mechanical Engineering from AMITY UNIVERSITY with 5.8 CGPA
- XII<sup>th</sup> Standard from Rani Laxmi Bai Senior Secondary School (75.3%) in 2012
- X<sup>th</sup> Standard from Rani Laxmi Bai Senior Secondary School (90%) in 2010

### **Industry Relevant Pursuits:**

- Training at **Diesel Locomotive Works**, Varanasi with specialization in Rotor, Mechanical lab, Pipe shop for 4 weeks.
- Training at **Godrej Vocational training School** with specialization in Refrigeration for 6 weeks.
- Completed a course on **Automobile Mechanics & IC Engine** in Autonex Workshop at Integral University, Lucknow.

### **Curricular Initiatives:**

- Part of The **Editorial Panel** for Book of Proceedings published on 3rd International Conference on Role of English Language Teaching in Sustainable Development.
- Participated in '**Voice Your Opinion**', Group Discussion Contest with overall 6th position.

### **Personal Profile:**

- Interests: Performing Arts, Self Enhancement and Literary Pursuits
- Date of Birth- 7<sup>th</sup> June 1995
- Languages Known- English (Fluent), Hindi (Native), German (Beginner), French (Beginner)