

# SWETHA GUNDIMEDA

+91- 9701357660;  
+91-9542608999



**IT professional** with chronicled success in conceiving & implementing effective ideas / strategies that can add value to organization through rich experience & innovation excellence; notable success in spearheading all aspects of **Business Analysis, Software Testing Lifecycle and Quality Assurance & Control**; targeting to express potential in strategic assignments with an esteemed organization

gundimeda.swetha@gmail.com

Location Preferences: **Hyderabad**

## PROFILE SUMMARY

- Performance driven professional with an analytical bent of mind offering a proven history of success by supervising, planning & managing multifaceted projects & complex dependencies; chronicled success with **over 12 years** of extensive experience in **Software Testing (Automation & Manual), Business Analysis, Quality Management** in multiple domains such as **Banking, Tax & Accounting, Avionics and Automobiles**
- Proficient in establishing & enforcing **standard test processes and deliverables** (including defect management & quality metric reporting) within the specific process to streamline testing and support Automation, Functional, Integration, Smoke and Regression Testing; provided complete management & support to the teams in both **onshore & offshore**
- Resourceful in **Software Test Lifecycle** including Test Strategy Definition, Test Plan Creation, Test Design, Test Estimation, Test Execution, Test Data Creation & Validation, Data Analysis, Review and Defect Reporting; technical expertise in **reviewing feature requirements, user cases, test design, integration, performance, unit, functional, stability, network impedance and developing use cases**
- Proficiency in managing end-to-end process of **Business Analysis entailing As-Is /To-Be Analysis**, assessing & mapping customer requirements, identifying the right technology stack, deriving the right solution, feasibility study, implementation, process stabilization, performance monitoring, key metrics development, test case, resource deployment, stakeholder reporting, solution planning, evaluation & solution implementation, scalability, risk assessment & mitigation
- Practical experience of working on **Test Management tool** along with tracking defects & reporting bugs and preparing Requirement Traceability Matrix; hands-on experience in working on **Agile & Scrum methodologies**
- Expertise in implementing **quality standards** through participating in the initial software development stages; reviewing the code, validated & enhanced the existing QA plan and strategy by designing detailed & accurate software testing plans including resource requirements, schedule assumptions, and scope based on inputs from cross-functional departments
- **Self-driven technology professional** with sound critical thinking skills & work ethics with high degree of curiosity to drive the next levels of business questions and insights; capability to constantly push personal boundaries to new levels

## CAREER TIMELINE



## CORE COMPETENCIES

### Software Testing (Manual and Automation) Lifecycle

Quality Assurance & Control

Testing Strategy Documentation/ Test Framework Development

Business Analysis

Bug Lifecycle Management

Cross-Functional Coordination

Client Relationship Management

Agile & Scrum Methodologies

Software Development Lifecycle

Risk Mitigation & Control

Stakeholder Management

Team Management & Leadership

Strategic Planning & Execution

## CERTIFICATION

- Scrum Master Certified [CSM]

## EDUCATION

- **PGDM (E-Business)** from Welingkar Institute, Mumbai University in **2018**
- **B.Tech.** from St. Stanley & Vaagdevi Colleges of Engineering & Technology, J.N.T.U in **2007**

## TECHNICAL SKILLS

- Jira
- Confluence
- GITHUB
- ALM
- Microsoft Test Professional

## PAPER PUBLICATION

- Submitted white paper in “**Software Test Conference (STC)- 2018**” on “**Test Data Pattern Identification and Data Centralization**”, which is selected & published in best practice paper category

## WORK EXPERIENCE

### Sep'16 to Present Wells Fargo Pvt. Ltd., Hyderabad as Test Lead

#### Projects Managed:

- **Project Titles:**

- **CHAMP- Customer History Activity Management Program**
- **DCC- Dashboard Contact Center**

**Team Managed:** 20 [Includes Vendors from Infosys]

**Tools Used:** QC/ALM, UFT [for CHAMP], Eclipse [DCC is automated in Selenium], JIRA [Agile]

#### Significant Highlights:

- Managed the rewrite project [massive application] and ensured time delivery
- Designed a metrics template; appreciated and demoed to Leadership Team [Managers and above]
- Received an appreciation from Project Managers and Business Analysts
- Played a key role in many successful releases

### Jan'12 to Sep'16 Thomson Reuters Pvt. Ltd., Hyderabad as Senior Quality Analyst

#### Growth Path:

**Jan'12 to Dec'12: Quality Analyst**

**Dec'12 to Sep'16: Senior Quality Analyst**

#### Projects Managed:

- **Project Titles: DataFlow, Engagement Center, Work Flow, Audit Manager, R&D**

**Client Names:** E&Y, HoneyWell, PWC, Wal-Mart, Deloitte

**Team Managed:** 15

**Tools Used:** Microsoft Test Professional, QC, TFS

#### Significant Highlights:

- Possess strong product Knowledge on all listed products
- Acted as a Business Analyst & appreciated multiple times for showcasing an outstanding performance

### Jul'11 to Dec'11 Honeywell, Hyderabad as Test Engineer

#### Projects Managed:

- **Project Title: FMS [Flight Management System]**

**Client name:** Boeing

**Team Managed:** 11

**Tool Used:** CVS

#### Significant Highlights:

- Identified new method to compare excel data

### Jul'10 to Mar'11 Fox Controls Private Limited, Nashik as Software Engineer

#### Projects Managed:

- **Project Title:**

- **Airport - Baggage Handling System**
- **Electrical Check Out System**
- **Tire Pressure Monitoring System**
- **Project and Time Sheet**

**Client Name:** Mahindra and Mahindra

**Team Size:** 5

**Tools Used:** TFS

**Development Environment:** ASP.net with VB

#### Significant Highlights:

- Developed a Project Time sheet Management within span of 3 months using ASP.net with VB

### Jun'07 to Sep'09 Mahindra Satyam, Hyderabad as Software Engineer

#### Projects Managed:

- **Client name: Cessna, Boeing, Bombardier**

**Tools Used:** IBM RTRT, CVS

**Development Environment:** Visual Studio

## Role Across The Career:

- Participating in **test plan preparation, test design & execution** and review of results; gathering and analyzing data in support of use cases, writing test plans and scripts for tracking defects & fixes
- Executing IT Projects based on IT Software Testing; encompassing planning, design and compliance with **IT quality standards**
- Spearheading, leading & mentoring a **Software Testing Team** for delivering assistance on all phases of application development and testing; ensuring that information systems, products, and services met or exceeded organization/ industry quality standards and end-user requirements
- **Following up with clients and getting artefacts sign-off**; holding timely reviews of all artefacts to be delivered to the customer; complying with SLA terms for meeting offshore deliverables, sustaining healthy relations with the clients, preparing monthly billing sheets, generating invoices and forecasting revenues
- Administering **offshore & Onsite QA resources for project completion**; established quality standards by actively partaking in the initial software development stages, validating and enhancing the existing QA plan and strategy
- **Conducting audits of product requirements**, specifications, designs, code and test plans related to the SDLC
- Working on **onsite assignments for release planning**; effectively engaged in product backlog meetings, product reviews and taking further course of action
- **Mapping requirements & providing them best solutions** involving evaluation and definition of scope of project and finalization of project requirements
- **Analyzing impact of change** with existing structure and implementing the same on the system with business teams
- Developing **to-be business process flows, identified the impact of the implementation** to these business process flows and coordinated the review of the detail design for the business
- Managing **risks and planning for contingencies** to ensure minimal effect on deliverables
- **Formulating test summary reports**, proposals, estimations, ROI, audit related docs, metrics, resource management
- Identifying & **analyzing the defects, questionable functions, errors, program functionality**, outputs, online screens, & so on using Defect Tracking Tool; organizing & managing **Host Defect Triage Calls**
- **Setting out quality standards for various operational areas**, ensuring a high-quality customer experience while adhering to the SLAs and work processes
- **Evaluating formal test results** in order to discover and report any defects, bugs, errors, configuration issues and interoperability flaws; suggesting recommendations for improvement of applications to the development team
- Conducting **systems analysis sessions** for understanding client business processes as per management standards
- Confirming and **presenting the cause of the discrepancy**; compiling test scripts for complex integrated systems
- Implementing **process improvement framework** in all process areas requiring improvement
- Planning & organizing **scrum meetings**, facilitating sprint planning & review meetings, sprint retrospective meetings, sprint backlog, story estimation, daily stand-ups, iteration & release planning and reviews
- **Meeting deadlines** without compromising quality norms; conducting testing management and test automation
- Setting-out **quality standards** for various operational areas, implementing quality systems & procedures to facilitate a high-quality experience, while adhering to the Service Level Agreement (SLA)
- Recording **software defects and providing technical descriptions** and evidence, reviewing technical & functional design specifications for ensuring understanding of individual deliverables

## PERSONAL DETAILS

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**Date of Birth:** 9<sup>th</sup> January 1986

**Languages:** English, Hindi & Telugu

**Address:** House No. 6-1/9, Road No. 3, Annapurna Colony, Badangpet, Hyderabad- 500058