ABHISHEK KUMAR JHA

DC CONSULTANT

CERTIFICATIONS

PROFILE

Software engineer with overall 5 years of experience in Oracle Integration Cloud, VBCS, Oracle Fusion CRM & ERP and APEX with good experience into Groovy scripting, XSLT coding, REST APIs, SOAP web services and JavaScript.

PROFESSIONAL SUMMARY

- Designed and developed VBCS application and integration for importing Purchase Agreements into Oracle ERP using FBDI approach
- Developed various FBDI related integrations for importing data into Oracle ERP
- Developed Oracle APEX application for managing and monitoring staging data, integrations summary and reprocessing of errored integrations
- Implemented various groovy scripting for customizing ERP order management flows
- Extensively worked on Order Management Item UOM Pricing related Algorithms Customization to allow placing order in any UOM
- Extensively worked on Order Management Custom UOM pricing to calculate conversion rate in BIP PL/SQL report and handling response at sales order groovy scripting
- Implemented various web service based BIP reports to invoke OIC integration and customizing the OIC response to user readable XPT report
- Good knowledge of XSLT codes in OIC, Custom SOAP adapters, etc.,
- Implemented API integrations among different vendors for data synchronization using Oracle Integration Cloud (Rest, Soap, Oracle Engagement Cloud and FTP Adapters) and Java based Spring Boot services
- Implemented middleware application using Java, Servlet and HTML to enable data exchange among various third-party products across the IT landscape
- Developed APIs using NodeJS for Chatbot to exchange information
- Implemented various B2B/B2C Sales and Service processes leveraging Oracle CX Sales and Service Cloud
- Configured and implemented Chatbot application using Oracle Digital Assistant platform
- Developed web application using Oracle VBCS platform for enabling webinar automation by creating streaming channel and hosting the stream
- Worked on implementing Digital Customer Service portal in Oracle VBCS platform including implementation of Live Chat
- Developed Android application using Java to track and update the order shipment by scanning QR code

EDUCATION

BACHELOR OF TECHNOLOGY, COMPUTER SCIENCE
CMR ENGINEERING COLLEGE | 2015 - 2018
JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY - HYDERABAD

DIPLOMA (POLYTECHNIC), COMPUTER SCIENCE
PRINCETON COLLEGE OF ENGINEERING & TECHNOLOGY | 2011 - 2014
STATE BOARD OF TECHNICAL EDUCATION & TRAINING - HYDERABAD

SECONDARY SCHOOL CERTIFICATE
S.S.JAIN VIDHYALAYA HIGH SCHOOL | 2011

CONTACT

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AJ.ABHISHEKJHA94@GMAIL.COM

SKILLS SUMMARY

- Cloud Technologies: Oracle Integration Cloud, Fusion ERP, Sales Cloud, VBCS, Oracle APEX, Oracle Digital Assistant
- Languages: Java, JavaScript, Oracle Groovy
- Front-End: HTML, CSS, Bootstrap
- Mobile Technologies: Android
- Data Bases: Oracle BI Publisher (OBIEE)

HOBBIES

- Enthusiastic about taking up challenges
- Love to learn new skills
- Interested in bike rides

WORK EXPERIENCE

DELOITTE INDIA (OFFICES OF THE U.S.)
DC Consultant | 15th Nov 2021 - Present

PROJECTS DELIVERED

◆ **THE UNIVERSITY OF CHICAGO MEDICINE**
Healthcare System | Nov '21 - Sep '22 | Integration Cloud, VBCS, APEX, Oracle Fusion ERP

◆ **THE SHERWIN-WILLIAMS COMPANY**
Manufacturing | Sep '22 - Present | Integration Cloud, VBCS, Oracle Fusion ERP, Groovy

INNOVACX TECH LABS PRIVATE LIMITED
CX Specialist | 7th Sep 2018 - 13th Oct 2021

PROJECTS DELIVERED

◆ **INDIAN HOTELS COMPANY LIMITED (IHCL)**
Hotel Chain | Sep '18 - Dec '19 | Oracle Sales Cloud, Integration Cloud, WebLogic Server

◆ **MOHAMMED BIN RASHID LIBRARY**
Library | Jan '20 - June '20 | Oracle Sales Cloud, Digital Assistant, Integration Cloud

◆ **TNH HOTELS & RESORTS**
Hotel Chain | July '20 - Dec '20 | Oracle Sales Cloud, Integration Cloud, VBCS

◆ **DR REDDYS LABS LTD**
Pharmaceutical | Jan '21 - Apr '21 | Oracle Content Cloud, Integration Cloud, VBCS

◆ **GALADARI BROTHERS CO. LLC**
Heavy Equipments | Apr '21 - Oct '21 | Oracle Sales Cloud, CPQ

ACADEMIC PROJECTS
DOMAIN | DURATION | TECHNOLOGY

CMREC LITTLE HELPER
Educational Assistant | Jan '17 - Sep '17| Android, Java, PHP, XML, MySQL, cPanel,
FTP File Manger

The application has been made with needs of students in mind. The application provides students with Study Materials, Syllabus, Model Papers based on their current syllabus, Notifications, Time Tables and Results information among many other features. The application is a literal guide to the students.

FEATURES & IMPLEMENTAION

- Student login is based on their university roll number
- Their current academics will be automatically identified based on their roll number, which can also be updated manually incase of any arrears
- As per their current academics, required syllabus will be loaded automatically
- Study materials, model papers and syllabus details will be downloaded in storage as PDF documents and viewed within the application
- PDF documents will be stored in the FTP File Manager in cPanel
- Syllabus and materials information will be stored in MySQL database within the cPanel phpMyAdmin
- Rest APIs were built in PHP to access and update the information between application and database
- Configured email templates for resetting password

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