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Suvenjit Deb

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| **CAREER OBJECTIVE** |  | Willing to work as a key player in challenging and creative environment that offers me a professional growth while being resourceful, innovative and flexible. |
| **core qualification** |  | * Proficiency in SFDC development using Apex classes and Triggers, Visualforce page and component. * Experience in SFDC Administrative Security model and Sharing Settings. * Experience in data exporting and importing using Data Loader and import wizard. * Code optimization with governor limits of Salesforce and familiar with trigger framework. * Have good working knowledge in query salesforce.com database using SOQL. * Experience in Force.com IDE, Force.com Migration tool, Stash, Jira, BME. * Experience in Web Service (SOAP and REST) * Experienced in Lightning framework. * Experienced in SalesCloud, ServiceCloud. * Experienced in CTI integration. * Experienced in Live Agent * Experience in LWC.. |
| **work Experience** |  | **Organization:** Optimize IT Systems  **Duration:** From July 2015 to April 2017.  **Designation:** Junior Software Developer  **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Organization:** ET Marlabs.  **Duration:** From May 2017 to October 2018.  **Designation:** Software Developer  **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Organization:** Accenture Solution PVT LTD.  **Duration:** From November 2018 to December 2019.  **Designation:** Senior Software Developer  **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Organization:** Cognizant.  **Duration:** From April 2019 to Present.  **Designation:** Senior Software Developer |
| **TECHNICAL SKILL** |  | **CRM > Salesforce.com**  **Languages > Apex, Java**  **Database Languages > SOQL, SOSL**  **Web Technologies > Visualforce, HTML, JavaScript, JQuery**  **Tools > Dataloader, ANT**  **IDE > Eclipse, Mavensmate**  **Framework > Lightning, LWC** |
| **Project** |  | **Organization:**  Cognizant  **Project Title:** Inventory System  **Project Description:** Manage product inventory, Marketing of products, Product sell to clients and client feedback.  **Role:** Senior Salesforce developer  **Duration of Project:** April 2019 to Present  **Key Responsibility Handled:**   * Worked on **Lightning component**. Design by **Lightning Design System**. * Worked on **SAP integration.** * Worked on **LWC.** * Worked on **apex class for lightning** and **LWC**. * Worked on **Conga Composer, DocuSign** . * Work on **batch class** and **triggers**. * Work on **salesforce console**. * Work on **service cloud console**. * Worked on **Flow, Community.**   **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Organization:**  Accenture  **Project Title:** Pension Process  **Project Description:** Pension process of U.S Govt. A normal user can be a pension holder. Pension holder can take loan and other process also.  **Role:** Senior Salesforce developer  **Duration of Project:** Nov 2018 to Dec 2019.  **Key Responsibility Handled:**   * Worked on **Lightning component**. Design by **Lightning Design System**. * Worked on **apex class for lightning**. * Worked on **CTI integration.** * Worked on **BOX Intergration.** * Worked on **LWC.** * Worked on **live agent** and **fully customize** it. * Work on **batch class** and **triggers**. * Work on **salesforce console**. * Work on **service cloud console**. * Work on **knowledge article**.   **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Organization:**  ET Marlabs  **Project Title:** Cleartrip  **Project Description:** It is provides customer services and support . If any error occur during the process of buying tickets or any query then customer can call customer care agents. During trip query customer will handle by agents.  **Role:** Salesforce developer  **Duration of Project:** May 2017 to OCT 2018.  **Key Responsibility Handled:**   * Worked on workflow **and validation, rules customization of page layouts and record types** * Worked on **Case creation, Queue Creation, Auto Assignment rule, Custom Assignment Rule, Custom Settings, Approval Process, Email Service.** * Worked on **Service cloud console**. * Worked on **Email to Case.** * Worked with various salesforce.com standard objects like **Leads, Accounts, Contacts, Case, Entitlement, Milestone .** * Developed visual force pages, Component and designed these pages using style sheets. * Worked on **batch class and schedule class**. * Debug Apex scripts using **Debug** **Logs** and **System Log** Console to catch Exceptions and execute * **Governors and Limits**. * Developed **Apex Classes & Triggers** to implement the business logic as per the requirements.   **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Organization:**  Optimize It Systems  **Project Title:** Yahsat  **Project Description:** YAHSAT has both partner and customer communities. Partner Community is about managing the partner accounts. Customer community is about customers who can manage the account information and usage of their own account. Partner users can access their Manage Profile, Generate Vouchers, Download Vouchers, Void Vouchers and Reverse Vouchers. Customer Users can access their Manage Profile, redeem voucher, Check Current usage, and Check Historical Usage..  **Role:** Junior Salesforce developer  **Duration of Project:** May 2016 to April 2017.  **Key Responsibility Handled:**   * Implemented various advanced fields like **Pick list Fields, Master-Details Fields, Custom Formula Fields.** * Defined **Object and Field level security** for different profile. * Creating new User **Accounts** and assigned **Profiles** as per their role in the **role** **hierarchy.** * Customization of **page layouts** for Standard/Custom objects and assigned Record Types. * Creating **Data Validation rules and Formulas** as per business requirement * Worked with various salesforce.com standard objects like **Accounts, Contacts, Cases, Asset.** * Worked on **batch class and schedule class**. * Designed and developed **Apex Classes (controller, extensions, helper etc.), Apex Triggers, Visualforce Pages, Visualforce Components** for various functional needs in the application * Used **SOQL & SOSL** with consideration to **Governor Limits** for data manipulation needs of the application using platform database objects * Debug Apex scripts **using Debug Logs and System Log Console** to catch Exceptions and execute * **Governors** and **Limits**   **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Organization:**  Optimize IT Systems  **Project Title:** Hughes ECOB  **Project Description:** Hughes ECOB project is an B2B Customer Ordering Salesforce application based on Internet service providing. ECOB project divided into two parts as Sales & Service. We used some third party web services, Declarative parts of Salesforce, Batch jobs, Scheduled batch jobs, Apex and Visualforce customization& Managed packages like Conga Composer & Echosign etc.  **Role:** Junior Salesforce developer  **Duration of Project:** Jul 2015 to April 2016.  **Key Responsibility Handled:**   * Worked with the user group for requirement gathering throughout the **planning** and **implementation**. * Implemented the requirements on Force.com platform and **Eclipse** using **Force.com IDE** Plug-in and **Sublime Text** using **MavensMate** plug-in. * Created new User Accounts and assigned **Profiles** as per their role in the **role hierarchy**. * Defined **Org wide default** to restrict access from users. * Customized Page layouts for **Standard/Custom objects** and assigned **Record Types**. * Created Data **Validation rules** and **Formulas** as per business requirement. * Worked with various salesforce.com Standard objects like **Accounts, Contacts, Cases, Lead, Asset and Opportunity**. * Created Workflow Rules to automate Tasks, Email Alerts, Field Updates and Outbound API Messages. * Designed and developed Apex Classes, extensions and Apex Triggers for various functional needs in the application. * Used SOQL with consideration to **Governor Limits** for data manipulation needs of the application using platform database objects. * **Packaged** and **Deployed** customizations from Sandbox to another sandbox using ANT. |
| **EducationAl QUALIFICATION** |  | Completed MCA from Techno India Saltlake(WBUT), 2015  Completed BCA from Gurunanak Institute of Technology(WBUT), 2011 |
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| DECLARATION: I, the undersigned, certify that to the best of my knowledge and belief, this resume correctly describes me and my qualification.  Suvenjit Deb  Dated…………………….  Signature…………………. |