DEVAJIT BANERJEE

devajit.banerjee@gmail.com | linkedin.com/in/devajit | (315) 391–5232 | Albany, New York

INDUSTRY EXPERIENCE

Manager, Software Engineer at CommerceHub   March 2021 – Present

- Managed team responsible for the development and enhancement of multiple greenfield applications and core platform services using AWS Lambda, Kinesis streams and EventBridge and deputized as SCRUM Master.
- Lead team responsible for the development and management of customer support, onboarding, finance management, sales enablement and business development applications including SaaS ecosystems such as Salesforce and NetSuite.

Lead Software Engineer at CommerceHub   February 2019 – March 2021

- Lead application development for customer facing cloud applications hosted on AWS and Salesforce data services.
- Lead the implementation and transition to Salesforce Lightning, Amazon connect while integrating with SumoLogic automated logging solutions, Site 24X7 monitoring and PagerDuty alerting services.

Senior Salesforce Engineer at CommerceHub   June 2016 – February 2019

- Lead and developed customer support and onboarding solutions in Salesforce business operations teams.
- Established trigger architecture and service reusability patterns while moving to Source Control controlled application development model using Gitlab/Bamboo.
- Implemented Phone systems integration and omni channel support management in service cloud, Opportunity and lead categorization and automation in Sales Cloud and Pardot.

Senior Developer at Spark Orange LLC, Syracuse NY (Co-Op)   February 2015 – May 2016

- Developed CRM solutions for numerous customers for end-to-end business process functionalities.
- Integrated a ticket management portal with Salesforce for a non-profit regional performance art organizer.
- Designed and developed a custom pricing and quoting application for a leading New York state lumber manufacturer.

Software Engineer at Wipro Technologies Limited, Bangalore, India   August 2011 – July 2014

- Offshore Lead solution analyst and Salesforce.com developer for multiple Fortune 100 multinational clients.
- Developed highly scalable and responsive health care professional resources center library for a worldwide pharmaceutical manufacturing company using salesforce sites and omni channel click-to-connect support capabilities.
- Worked on sales cloud managed packages for a financial advisory services giant using SOAP API Webservices.
- Worked on legacy CRM to Salesforce Customer Portal migration for a New York based wealth management corporation including systems and application integration.

EDUCATION

Master of Science, Computer Engineering
Syracuse University
Syracuse, NY, USA   August 2014 – May 2016
Bachelor of Technology, Computer Science Engineering
West Bengal University of Technology
Kolkata, WB, India   August 2007 – May 2011

COURSES

Software Modelling and Analysis, Object Oriented Design, Database Management Systems, Design Patterns, Advanced Data Structures and Algorithms, Computer Architecture, Cloud Computing, Data Structure & Algorithms, Software and Administration.

CERTIFICATIONS

- Oracle Certified Professional, Java SE 5 Programmer and Web Component Developer.
- Salesforce.Com Certified Administrator and Developer.

SKILLS & EXPERTISE

- **Project and Engineering Management**: Project Planning and Scheduling, Resourcing and Budgeting, Project lifecycle management, Team management, SRUM methodologies and ceremonies, ticket management systems (JIRA), Project status measurement and reporting
- **Software Engineering and Delivery**: Agile Development, Software Quality Testing, Code Quality Maintenance, Software Configuration Management, Application Maintenance, API Development, Event driven programming, Source Control, CI/CD.
- **Salesforce**: Salesforce.com Administration, Sales Cloud, Service Cloud, Marketing Cloud, Pardot, Apex and Visualforce programing, force.com and Lightning platform development, SOQL, SOAP, REST, BULK, Metadata API.
- **Java and Web Technologies**: Java, JSP & Servlets, JDBC, HTML/ XHTML, XML, JavaScript, jQuery, REST and SOAP API based Web Services, CSS, SQL.