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**Introduction:** 3.8 years of experience in Salesforce development, classic and lightning experience. Extensive experience in new lightning technologies Complete understanding of SDLC and Agile methodologies and worked in all phases of SDLC which involves requirement gathering, requirement analysis, design, development, implementation & enhancement of projects in Salesforce.com.

**Experience:**

**FutureSoft India**

**PwC/Salesforce Developer (Contract)**
April 2020 - August 2020, Bangalore
Part of PwC Internal Project
The project was a transformation of managing the resource allocation management internally.
As a part of the project integration was to be made to collect the resource data.

Various customization to the products and opportunity line item standard object were made as a part of implementation of CPQ with Products mainly in the form of roles were implemented to use the Salesforce out of the box functionalities to create a Resource Management System.

**Vlocity/Salesforce Developer**
June 2019 - March 2020, Bangalore
Part of 3 UK (Telecommunication)

The project was a digital transformation, where we have implemented solution for the telecommunication vendors who offer products like internet, mobile subscription plans, mobiles, we have implemented Enterprise Product Catalog (EPC) to configure accurate products which would help to place a perfect order by providing guided selling experience, digitalised format of to modify the existing subscription through our Omniscript flow like ChangePlan, ChangeAddon as well as providing end user smooth support in case they face difficulties by offering them a easy guided option for SimReplacement and porting out of the current subscription by guided flows. Some of the implementations include the PortIn process where a customer wants to apply for a new subscription , PortOut process where a customer wants to leave the current subscription. Designing and Implementation of "Change Memorable Word" using Omniscript, Data Raptors and Apex classes, have faced hurdles while data migration due to different developers working on the same environment, resolved it with conflict resolution calls and use of version controlling.

Part of VCPS (Telecommunication)

VCPS refers to the productized segment in Vlocity. Productized segment is an offering, which captures Vlocity's deep industry experience with pre-built modules and application component built on the top of Vlocity's core platform and products. It has similar implementation as per the standards of the telecommunication industry only to be in the form of packages which are provided as a plug and play to customers with minimal customization, which Vlocity delivers the industry specific packages. The packages aim to use the power of Vlocity Product console to configure the appropriate product for the customers using Vlocity CPQ , EPC and OM. Have defined attribute categories, attributes , object types to help in building the configuration of products, used context rules to provide specific list price based on the custom pricebook and implemented the guided flow to change the billing date for the explore and join journey for the productized segment.

**Ceptes Software Pvt Ltd/** Salesforce Developer
June 2017- 31st January 2019, Bangalore

Part of Data Archiva, CHARM projects.

Data Archiva is a product which stores less frequently accessed records in Big Objects after archiving the data. The application not only archives the parent object record but also the hierarchical object records.

CHARM is a complaint management system dealing with complaints management of medical devices. The complaint tickets were coming into Salesforce in the form of records, where we were consuming those information and we were updating the related objects to store the records, based on the data we were analysing the extent the damages whether it would be affecting public health and we were sending a report to FDA (Federal Drug Association of US). Used reports and dashboards to analyse the quarterly complaints grouped by product to recommend whether the product is in compliance with the safely terms and condition.

**PurplePatch Technologies/** Salesforce Developer

September 2016 - May 2017, Bangalore

Part of XfilesPro

XfilesPro is a product which saves file storage cost which is expensive in Salesforce, by storing files in G-Drive thus very efficient way of data storing, the main aim of this product was to safeguard user from paying a huge amount to store all the data in Salesforce, which would lead to buying storage with a larger cost. The link of the record is being stored in the Attachments, the user can click the link and would get access to the records which in term is making an api callout to fetch the records. Hence the user experience remains unaltered.

**Technologies:** Salesforce Lightning Framework, Apex, Process Builder, Profiles, Permission Set, Vlocity Integration Procedure, Omniscript, DataRaptors, Vlocity EPC,Vlocity CPQ, Data Loader, Import Data Wizard, Sales Cloud, Service Cloud, Workflow & Approvals, Reports & Dashboards, Custom Objects, Email Templates, Formulas, Validation Rules, Roles, Profiles, Packages. Apex Controllers, Apex Triggers, Asynchronous Apex, SOQL, SOSL, Workbench, REST, Application Deployment via changeset, Email Service, Http Callouts, Web Services, Test Classes, Chatter, BULK and Streaming API, Connected apps and named credentials.

**Education:** Academy Of Technology / B. Tech   2012 -2016, Hoogly

**Certification:** Salesforce Certified Platform 1 Developer, Salesforce Certified Administrator, Vlocity Platform Developer 1, Salesforce Certified App Builder