Komal Kiran

Contact: 9552970887 **Email**: **komalkiran18@gmail.com**

Summary

- A Software developer with 8 years of experience in **Web Application/Software Development & Designing**.
- **Salesforce Certified Platform Developer I** (WI19).
- APEX Programming/Visualforce Pages/Triggers/Test Class.
- Experience in **Salesforce**, Perl**,** HTML, JavaScript.
- Well versed with Software development methodologies like '**Agile'**.
- Working experience in **CRM, Automotive Retail and 'Travel & Hospitality'** Domain.

Onsite experience

- Worked at the DealerSocket office for the Inventory+ project in Texas, USA, for 3 months

Work experience

Cybage Software Pvt. Ltd. | Pune | www.cybage.com

Sr. Software Engineer

July 2013 – Till date

Skills

Languages and technologies	Apex, Visual Force, Salesforce Lightning, Perl, JavaScript, Groovy and Grails
Tools	Eclipse IDE, Data Loader, ANT, Jenkin, TFS, Jira, Confluence

Project experience

1. **Project name:** Connex **| Client**: **Newmarket| Domain**: **CRM**

New market's customer uses the CRM application like Sales force, for their lead/RFP management. New market has customized these applications as per customer requirement so they can do the business with new market's MB application. These customized CRM applications are known to be Connex.

Connex allows hospitality companies to create integrations between their Newmarket Sales and Catering solutions like Delphi, Delphi.Net, Daylight etc. and SFDC CRM through Meeting Broker.

   Roles and responsibilities:

- Worked with client for Requirement gathering throughout the planning and implementation.
- Analysis, Design, development, Test classes and code review

- **Developed visual force pages, Apex Classes, Controller classes, Extensions** and Apex Triggers for various functional needs in the application.
- Worked on Fixing Site page with latest Spring 21 release.
- Report and Dashboard Migration to Production.
- Code deployment in various Production orgs
- Packaging the components

2. **Project name:** ConversionIQ **| Client**: **Cybage | Domain**: **CRM**

ConversionIQ Lead Propensity helps sales representative on the leads most likely to engage and most likely to close by scoring each lead with a predictive and prescriptive self-learning engine that processes massive and complex data sets in real time.

  Roles and responsibilities:

- Acting lead and Responsible for delivering the product
- Analysis, development, and code review
- Data Management: Import, extract and manipulate data.
- Integration with the Decision Mines platform.
- Test classes and deployment.
- Packaging the components and Launching it to AppExchange.

3. **Project name:** Cybage Trailblazers **| Client**: **Cybage | Domain**: **CRM**

Worked on creating developer trailblazer site in Salesforce lightning, which will track all the points, badges, Super badges, and trails completed by Cybagians on the Salesforce trailhead. It also has various charts to show the progress of the organization in various fields and the top 10 trailblazers. The main aim of this project is to motivate our people to keep learning new things.

4. **Project name:** Inventory+ | **Client:** DealerTrack/Dealer Socket | **Domain**: Retail

Inventory+ is an inventory web-based application for managing new and old vehicles all over United States and Canada. We managed vehicle inventory, content management of dealer websites belonging to DealerTrack and eCL and integrate current retail data from third party sources like Autotrader, cars.com, eBay motors etc. for immediate insight into current market metrics. We had an outgoing feed setup to send out the inventory data to other third-party vendors subscribed with us, to market it on their appropriate platform.

  Roles and responsibilities:

- **Working with the product owner and Technical lead while onsite for creating and updating user stories, prioritizing defects, and bugs in further sprints.**
- Co-ordinated with different onsite team and offshore team for efficient knowledge transfer.
- Working with QAs to understand and discuss key risk areas and troubleshoot issues to resolve defects and bugs.
- Coordinating with remote team members for task assignment and follow up on the same.
- Working with the Process team for monthly audits.
- Development of various new features for the application.
- In software development life cycle responsible for the Enhancements and maintenance phase of the project.
- Reviewing peer's code, Assisting, and mentoring the team members for issue resolution.

5. Project name: TravelClick_CallCentre | **Client**: TravelClick **| Domain**: Hospitality

Call Centre application is a booking engine where agents make reservation on behalf of guests. It provides facilities such as making reservations (regular, package or group), modification, cancellation, and report generation.

Academic/Professional Credentials

Certification:

- **Salesforce Certified Platform Developer I** (WI19).

Education:

- 2013 – B. Tech in Computer Science from SRM University, Chennai, Tamil Nadu – 9.0 CGPA
- 2009 – 12th from Radiant International School, Patna, Bihar – 85%
- 2007 – 10th from St. Karen's High School, Patna, Bihar – 86.4%

Personal Profile

- Date of Birth : 16th August 1991
- Current Address : Gera Emerald City North, Kharadi, Pune – 411014
- Gender : Female
- Passport : Available
- US Visa : B1