

# Abhishek Sharma

(Salesforce Consultant)



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 [Abhishek Sharma](#)

## PROFILE SUMMARY

I eagerly want to do challenging things in Industry and want to explore more. Smartly adapt the crucial stages of projects & work energetically. I want to manage more and large projects. Willing and adept at learning new technologies. I am able to effectively self-manage during independent projects and collaborate as part of a productive team.

## TECHNICAL SKILLS

- ✓ Manual Testing
- ✓ User based testing
- ✓ Data Testing
- ✓ Tosca Automation
- ✓ API testing
- ✓ Salesforce Lightning
- ✓ Salesforce Admin(Process Builder, Workflows, Validation rule, Flows, Sharing Settings)
- ✓ Experience Cloud
- ✓ User Setup
- ✓ Service Cloud
- ✓ Sales Cloud

## EDUCATION

**B.Tech In Information Technology**  
Seth Jai Parkash Mukand Lal Institute Of Engineering And Technology, Yamuna Nagar (2016-2020)

**12th CBSE**  
New Happy Public School, Yamuna Nagar (2015-16)

**10th CBSE**  
New Happy Public School, Yamuna Nagar (2013-14)

## PROFESSIONAL EXPERIENCE

Cloud Analogy, Kurukshetra (2020-Present)  
**Salesforce Consultant/QA**

- Evaluated data use and mapped requirements to support business objectives and successfully met project requirements within given deadlines.
- Managed multiple projects and effectively allocated resources to ensure their successful completion
- Monitored and maintained backup and recovery plans, best practices and versioning processes.
- Coordinated with Project Manager to identify and support business process requirements and Flow needs.
- Controlled the quality of the project Tested functionality, performed quality checks and tested programs and databases to identify issues and Reported them through Excel sheet or Project management tools
- Client interaction to discuss the changes and requirements and developed the changes and flow.

## CERTIFICATION

Salesforce Administrator  
Salesforce Experience Cloud  
Tosca AS1  
Tosca AS2  
Scrum Foundation

## LANGUAGES

Hindi, English

## Project

PropertyBase with Salesforce	In this project, we have used the PropertyBase package to manage the property records. For this, we have created CMS items to display the Site/Properties. We have used OOB features for the implementation of this Project and some custom components and after development of each module we have done testing to deliver quality product
Candidate Form	This is the dynamic form using the dynamic row-set which will be used to show the columns for End-User(Admin, Department User). This form is truly based on the Candidate Resume form which includes the end-user interaction with different companies with the end-to-end job descriptions as per filtration.
JIRA Integration	This is the Integration project where we have to Integrate the JIRA to Salesforce and Vice Versa. In this project, we are using a custom object JIRA Issue, which will store the JIRA issue details in the salesforce database and the end-user can perform some action such as associate, Un-Link to the Case record which is targeted by the end-user. When a user creates, updates, and deletes the JIRA Issue then their related JIRA issue will perform the respective operations and vice versa. In this project, I had performed manual testing to test the mapping of the field from both sides on insertion and update on the case
Pet Store and Services	<p>This App is a platform, which provides customers quick shopping experience for their pets. Also, this app has services like vets, boarding, lodging, grooming, and pet care services also which will make your pet healthy for life long. This platform has three main features which are Supplier, Retailer, and Consumer. The supplier can supply their products to the Retailer and the Retailer can sell their product to the consumer who is the normal customer.</p> <p>The app also includes the MarketPlace feature which contains all the products which are available on this platform for their loving pets and they can buy the products. We have used the Community to collaborate with people such as customers, retailers, or suppliers, and lighting design to make it dynamic. We have used the Process Builder to create the process which can update the fields on the Salesforce Object and also performed manual testing on all the component of project.</p>
Fs -Tech	<p>This is a project that is used to send the SMS and signing document to the contact of the opportunity and you can even send the mail to any email address. You can even add templates for the email as well as SMS.</p> <p><b>My Role: QA</b></p> <ol style="list-style-type: none"><li>1. I have done testing of this project and created various templates for sending emails.</li><li>2. Created templates with dynamic values and included loops to fetch the data [from the related objects].</li></ol>
SomeOther Projects (Based on Experience cloud, Manual Testing)	Property site integration, Docparser Integration, Vehicle Managing, process, Used based form and calculations related to investment(WiZi), Possibility Mapping, Cosmetic Sties.