

Aravinth Kumar Ramaraj

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Summary:

- Having **12 years** of professional experience in salesforce design , integration , customization, configuration and development with a strong **Apex,Java,Vf Pages,triggers.**
- Working with ENGINEERSMIND from JULY - 2023 to AUG -2023 as a **SALESFORCE TEAM LEAD**
- Extensively worked on **Salesforce.com.** using various modules such as **sales cloud,GIT**
- Experience in administration, configuration, Implementation, and Support of Sales force CRM, and Salesforce SFA applications based on Apex Language and leveraging Force.com Platform • Extensive experience working in a **Batch Apex , REST API's.**
- Well versed experience in user authentication and authorization using **JWT** (Jason Web Token) • Experience in Visual force (Page, Component & Controllers). Force.com, Integration, Visual force, Force.com API, SOQL.
- Good web development skills using **HTML/HTML5, CSS/CSS3, JavaScript.**
- Experience in software configuration management using **CVS, SVN and GIT** • Good work experience in Workflow, Process Builder.
- Good experience in designing of custom objects, custom fields, custom Tabs, custom reports, report folders, design of Visual force Pages, Dashboards, Apex Classes, Controllers & Triggers, and various other components as per the client and application requirements • Experience with Bold Chat application.
- Experience in VFO[Virtual front office] application.

Technical Skills:

Language	Apex, Java, Java Script, XML, HTML, CSS, VisualForce, triggers
Frameworks	Mvc , Sales Cloud,CRM
UI Technologies	HTML/HTML5, CSS, JavaScript,
Databases	SQL, SOQL
Version Control Tools	GIT, SVN

External Certification:

Salesforce Certified Platform App Builder – In Active
Salesforce Certified Platform Developer I - In Active
Salesforce Certified Administrator – In Active
Oracle Certified Java Professional' certificate for Java 6.

EMPLOYMENT HISTORY

Jul-2023 to Aug2023	Engineersmind.	Salesforce Team Lead
Aug-2020 to May 2023	Sage It.	Technical consultant
Jan-2019 to oct-2019	Mphasis	Associate Tech Architect
Apr-2013 to Jan 2019	Chainsys India Private Limited	Salesforce Developer
Jan-2010 to Oct - 2012	Chainsys India Private Limited	Java Developer

Professional Experience:

Engineersmind Jul 2023 – Sep 2023 Project: Integration [IRIS DATA TO SALESFORCE]

Role: Salesforce Team Lead Description:

The objective of this project is to establish a bi-directional integration between IRIS and SALESFORCE to enable seamless data exchange and provide a superior online scheduling service for healthcare providers.

Environment:

Salesforce , Eclipse IDE , Rest API

Responsibilities:

- Participate in various calls like **requirement gathering**, **architecture design**, scrum meeting then suggest my idea and provide the solution.
- Provide technical support to team.
- Design documents and important solutions to be uploaded in the Confluence page for approval and further team reference.
- Define the EPIC in **JIRA** board along with the customer then divide into user story point.

- Think through end to end functional points then create JIRA for each requirement, estimation and assign to the team.
- Assign the work to team members and myself through JIRA.
- Written the base code as per design and explained to the team for their understanding. ▪ Everyday connect with the team before scrum then short out their technical issues.

SageIt Aug 2020 – May 2023

Project: Ziplly fiber Role:

Technical Consultant

Description:

This is a support project,working as a Technical Consultant Worked Restful API , Oauth2.0,Callouts. Worked with Pega,Tibco team for integration , VisualForce page, Apex, Trigger,Workflow,Process builder,configuration.

Support Activities:

call-support of Remedy Application Portal and monitoring the tickets and assigned to the respective resources

Looking at Bold chat tickets also from Dec-2020 to till

I am taking care of all my tickets end - to - end(Ticket completion, Mail sending, Following up the tickets) and giving support whenever required.

VFO[Virtual front office] / EP[External Path] applications and worked for PON flow from VFO application to M6.

Responsibilities:

- Handled onsite and offshore teams from India
- Individual contributor to write code and peer review
- Extensively worked with core java like collections, String Builder and interfaces
- Participated in Daily Standup Meetings and Sprint Retrospective and sprint planning for on time delivery of Business Needs

Mphasis Jan 2019 – Oct 2019 Project: Emitac HealthCare Solutions - Dubai

Role: Associate Tech Architect

Description:

Salesforce Einstein Bot and Salesforce Einstein Bot Limitations topics and developed the applications in Salesforce

Cloud ,Create a lot of POC.

EHS Salesforce implementation - appconnect Integration

EHS Salesforce implementation - appconnect Integration – Fusion instance

Mapping the sales order fields to fusion .sale order fields,Write the extract query.

CHAINSYS Apr 2013 – Jan 2019 Project: Requirement Application and CRM(Salescloud) Kings

School (UAE)

Role: Salesforce Developer

Description:

- Once the enquiry is matured and converted, the enquiry will exist in the system as a student information, Father Information.
- For marketing user created opportunity, the opportunity stage is changed as “Forward to Registration” then only the record will be visible for pre-registration team to perform their activities

After completion of pre-registration process, the salesforce will trigger the message to the registered mobile number with the help of mobile gateway integration and the pre-registration data will be integrated with SMS system.

Project: appWORK (Project Management app) – Product Development

Role: Salesforce Developer

Description:

Requirements gathered for product development from various sources.

Preparation of Technical design documents for the product development.

Wire frame and page design development for the appWORK product

Coordination with team for below custom object development

Resource Planning , Project Workbench,Time sheet & Cost Consumption,Performance Management System

Project health / Project Summary Page,Pro- Active analysis and Etc.

More than 30 reports were developed,Account, Budget and Project Summary Report,Resource ,Performance Report,Task Summary Report

Service Request Related Reports and etc.Worked on product security review clearance from salesforce.

Functional testing for all objects.

Preparation of product demo for the client.

End user training.

Responsibilities:

- Worked with onsite and offshore teams from India
- Keep monitor ticket count and trend.
- Assign the new tickets to team and get the resolution of each ticket.
- Individual contributor to write code and peer review
- KT to new joiners in the team

Chain-Sys India Pvt. Ltd. Jan 2010 - oct 2012 Project: eChain ERP Product

Role: Developer

Description:

Product name is eChain. ERP business solution for manufacturing and retail domain. Followed by Payroll, also part of this product. eChain has a lot of modules like Procurement, Sales Order, SCM, Shipping, etc. Customers can customize as per their business requirement. Retail is part of the ERP product and it could facilitate an enterprise-billing process. One of the best modules is reporting because after the system processes all transactions you can see consolidated sales and incomes. Therefore, it is useful to handle the retail business and ERP is useful to handle their business.

Environment:

Java/J2EE, Struts 1.1, Oracle, Eclipse

Responsibilities:

- This is my first project and worked in ERP product
- Lead will explain the requirement and assign the task
- Participate in user story calls and I will understand the requirement.
- Start work on the Analysis document then start work on the coding stuff after approval. ▪

Used Eclipse for development and unit testing

- Extensively used core java concepts like Multithreading, Collections Framework, File I/o and concurrency
- Experience in Core Java concepts such as OOP Concepts, Collections Framework, and Exception Handling,

I/O System, Multi-Threading, JDBC, Generics

- Extensively worked with core java like collections, String Builder and interfaces.

commitment towards teamwork from Chain-sys India Pvt. Ltd.

Educational Qualification

Master of Computer Applications (2005-2008)

NMMSVN College, Madurai. (M.K.University)

Personal Details

Present Address	Date of Birth	Language Known	Marital Status
No 54,balaji illam , s.kodikulam,k.pudur, m adurai , tamil nadu.	09/04/84	English and Tamil	Married