**CHARITH CHOWTA**

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**EDUCATION**

**Rutgers Business School, Newark and New Brunswick Dec 2017**

Master of Information Technology and Analytics

**University of Mumbai, Mumbai, India May 2012**

Bachelor of Engineering: Electronics Engineering

**SKILLS**

**Programming:** PL/SQL, Python, SAS, R, VBA

**DBMS package:** MySQL, DB2, SQL Server.

**Software:** Salesforce, CSI, Tableau, MS Office, Google Analytics, IBM iSeries, Cognos, SAS, R studio, GCP

**Methodology:** Waterfall, Agile.

**PROFESSIONAL EXPERIENCE**

**Business Analyst – Katena Products, New Jersey Oct 2018 – present**

* Salesforce CRM Administrator
* Built Workflows and Process Builder rules to automate task which saved time in entering those process manually.
* Designed and executed macros to automate data reporting in excel which was done manually.
* Implemented new applications in Salesforce like Maps which helped reps to target their accounts better using maps and increase sales.
* Created new sales reports using pivot tables and charts using data from SQL database.
* Create ad-hoc reports from sales data for management and Sales rep.
* Integrated Salesforce CRM with CSI ERP which now keeps both the system in sync.
* Carried out meeting with Stakeholders to take business decision like enhancing the CRM and reporting system for management and Sales reps which helped increase sales.
* Converted all the Excel reports into Salesforce and Tableau Dashboards which saved time for reps by looking at all the reports at one place.

**Data Analyst - Integra Life Science, Plainsboro, New Jersey (Parent: Modis E&T, LLC) April 2018 – Oct 2018**

* Designed and executed macros to automate data reporting in excel which was done manually and saved time in reporting.
* Created pivot tables and charts using worksheet data and external data sources.
* Generated business reports using Cognos which saved time building in excel.
* Reconciled data for any discrepancy and removed conflicts in data and created data extract and reports.
* Data Analysis using excel functions like Vlookup, pivot table, if clause
* Performed data manipulation, transformation and cleansing to keep the data accurate and consistent.

**Data Analyst Intern – Hudson Data, New York Mar 2018- April 2018**

* Worked on Google could platform to design cloud architecture
* Build virtual machine instances and connected it to Google cloud storage and other google networks and added firewall rules to build a virtual cloud system
* Queried on large datasets using Google BigQuery for data analysis
* Data analysis on lending point data to sort the data and extract it based on the specific requirements using python, MySQL.

**Developer – Tata Consultancy Services, Mumbai Mar 2013 – Aug 2016**

***Domain: Banking and Finance Client: Canadian Imperial Bank of Commerce (CIBC)***

**Roles and Responsibilities**: As a Team Member, my responsibilities were:

Involved in all stages of database analysis and development (Requirements, Designing, Development, Testing and Maintenance, Creation and execution of unit test cases and Bug fixing)

**Awards:** Star of the Month, On the Spot Award, Best Process Improvement Project, Best UI design.

* Automated the Bank Statement generation report for Client and Solicitor for HPP products. Created new interface for data transfer from one application to another and transferred the data using Message queues.
* Created a system to migrate all the mortgage data from CIBC system to enterprise data hub (EDH)
* Query large datasets from upstream systems and transform the same to DB2 as well as optimize the existing SQL queries.
* Analyzed the production issues and provided the solution within short period of time.
* Data analysis and visualization using Excel (vlookup, pivot table, macros)
* Carried out meetings with the business to discuss the business requirement and based on that created impact analysis documents to study the impact in the system due to the suggested changes.
* Lead the team to carry out different tasks in the project from analysis phase till the implementation phase of the project.