



NEIL KUMAR

Integrations and IT Management | FREMONT, CA. | 510-299-0996

DETAILS

Fremont, CA.
510-299-0996
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NATIONALITY
United States Citizen

LINKS

[LinkedIn](#)

SKILLS

Data Integrations
Business Systems Analysis
Project Management
Software Development
IT Management
Scrum Master
Agile Methodology
Confluence
JIRA
Sprint Planning
Dell Boomi
Asana
Slack
SAP
NetSuite
Salesforce
EDI (ANSI X12, UNEDIFACT)
Trello
Intercom
SFTP / AS2 Communications

PROFILE

IT professional with 20 years of diverse experience in data integration, business systems analysis, project management, tech support, and design/development. Background in various industries such as software, electronics, finance, supply chain-logistics, and retail. I am interested in pursuing opportunities where I can effectively use my strong technical background, leadership qualities, and strong analytic and collaborative skills.

EMPLOYMENT HISTORY

Customer Experience Data Manager at ClearMetal, San Francisco, CA.

February 2020 — April 2020

- Managing Data from customers, carriers, and other data providers to ensure near 100% data quality for supply chain and business transactions.
- Business System Analysis role : working with customers to gather business requirements, configure systems, partner in user acceptance testing, and resolve any issues post go-live.
- Building support infrastructure and organizing support team to handle customer and user questions relating to product and data.

Manager - Integrations and Engineering at Intapp, Palo Alto, CA.

February 2019 — January 2020

- Managed Global Integration team of direct reports (US - Palo Alto, Charlotte. India, Ukraine); reporting to the Vice President of IT.
- Project Management : drove various business critical projects, enhancement requests, and bug fixes utilizing scrum methodology. Delivered **Purchase Requisition product** which automated internal purchase order process for company.
- Business Systems Analysis : Partnered with business, engineering, and product teams to test, develop, and enhance product features.
- Led half hour daily scrum session to manage deliverable's.

Sr. Technical Delivery Specialist at Elementum, Mountain View, CA.

February 2016 — January 2019

- Leading both Business and Technical teams in delivering successful end to end integration solutions (Dell Boomi) for customers seeking cloud based supply chain management through Elementum product applications.
- Led client facing review sessions with leading Pharmaceutical companies such as Johnson and Johnson, Roche, BASF to review their questions and concerns about data and product.
- Business System and Data Analysis to ensure 100 % Data Quality of customer data. Data included EDI, CSV, FlatFile, XML, JSON.

Systems Engineer at GoPro, San Mateo, CA.

April 2014 — January 2016

- Dell Boomi engineer integrating the following business applications: NetSuite, Salesforce, Demandware (eCommerce Platform), Workday, XML, EDI (ANSI X12 / EDIFACT).

- Business Systems Analysis and Project Management working with business leaders to deliver projects, solutions, and enhancements.
- Mentored junior engineers and business system analysts on best practices and industry standards for their various roles (HR, SupplyChain, Finance).

Business Systems Analyst at Adobe, San Jose, CA.

December 2005 — April 2014

- Worked with business customers (Order Management, HR, Finance, Logistics) to deliver highly effective solutions. Included gathering business requirements, designing and configuring IT systems, unit end to end testing, user acceptance testing, and delivering highly successful and sustainable solutions for the company.
- Translated business requirements into technical specs and explaining technical specs in business terms to customers.
- Conveyed solutions in strong verbal and written communications per document requirements and deliverable's while leading presentations to upper management, business leaders, and IT to facilitate flow of information.



EDUCATION

Bachelors, University of Illinois

1995

Computer Science, DePaul University

1999



CERTIFICATIONS

Certified Scrum Master - CSM, San Jose, CA.

2019

Dell Boomi Developer Certificate

2017