

## PERSONAL INFORMATION



## Md Faizur Rahman

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## PERSONAL STATEMENT

Seeking a challenging and responsible position in the Salesforce ecosystem where I can apply my analytical skills, logical abilities and contribute to the growth of the company.

## WORK EXPERIENCE

2 Apr 2020–Present

## Salesforce Release Manager

Iqvia R&amp;Ds Pvt. Ltd., Pune (India)

- Define and implement processes related to release planning, code and configuration migration, environment management, documentation, and source control.
- Train team members on RM processes and enforce compliance.
- Continuous integration using GITLAB, TFS, JIRA.
- Manage salesforce environments and coordinate schedules for refreshes.
- Maintain metrics on production changes i.e. number of deployments, issues related to deployments, the status of improvement items etc.
- Work with development teams to understand the impacts of branches and code merges

18 Nov 2019–28 Mar 2020

## Sr. Application Development Analyst

Accenture Solutions Pvt. Ltd., Pune (India)

- Leading the deployment team from offshore which manages the deployment of more than 15 different live environments.
- Creation and maintenance of Salesforce sandboxes and GIT repositories.
- Release Management and deployment process.

1 Jul 2018–17 Nov 2019

## d'Ingenieur d'Etudes

Accenture Technology Solutions, Paris (France)

- Leading the deployment team from onshore where we manage the deployment of more than 15 different live environments.
- Closely worked with the client, solution architects and leads to provide estimates and solutions related to deployment and release planning.
- Leading the release management to support all the regional instances.
- Creation and maintenance of sandboxes in force.com platform and maintenance of repository.
- Monitoring branch merge activities and helping project managers to prepare Go-Live checklist and support.
- Worked on data migration activities using the workbench, data loader tools, and Informatica Cloud.
- Salesforce user management and business process documentation.

8 May 2015–30 Jun 2018

### Application Development Analyst

Accenture Solutions Pvt. Ltd., Pune (India)

- Managing team, following agile development, includes story grooming, story assignment using JIRA, daily standups with an onshore team.
- Configured Salesforce.com security model by creating profiles, permission sets, OWD settings, Role hierarchy and sharing rules.
- Worked on data migration activities using the workbench, data loader tools, and Informatica Cloud.
- Developing application using out of box salesforce functionalities as well as writing custom code.
- Supporting team members in both Customization and Configuration and closely monitoring the delivery.

1 Sep 2014–9 Feb 2015

### System Programmer

Japfa Comfeed India Pvt. Ltd., Pune (India)

- Business flow and process automation for inventory management.
- Worked on multiple reports related to sales performance.
- Delivery SMS report for background processing using third party API.

1 Jun 2012–29 Aug 2014

### Associate Consultant

Intelyst Consulting India Pvt. Ltd., Pune (India)

- Customization of application and development of reports.
- Worked on the enhancement of overall application.

## EDUCATION AND TRAINING

### Bachelor of Engineering( Electronics and Telecommunication)

University of Pune (H+), Pune (India)

## PERSONAL SKILLS

### Communication skills

Good communication skills gained through my experience while working with international clients.

### Job-related skills

**Migration Tools:** Force.com IDE, Force.com Data Loader, Workbench, Changesets, ANT, AutoRABIT, Copado, GITLAB, Knowledge of Salesforce DX, and DevOps.

**Project Management/Testing Tools:** JIRA, Azure DevOps.

## ADDITIONAL INFORMATION

### Certifications

- Salesforce Certified development lifecycle and deployment designer
- Salesforce Certified Sales Cloud Consultant
- Salesforce Certified Platform App Builder
- Salesforce Certified Administrator
- ServiceMax Certified Administrator

### Honours and awards

- Merit certificate (For scoring 100% in Mathematics, CBSE)
- National ROBOCON 2009 (MIT tech team)
  - Participated in nation-level robotic competition.
- Hosted events and won multiple nation-level competitions.