Rohit Aryan

Bangalore| rohit.aryan20@outlook.com | 8884849460

Over 8+ years of IT experience, with 7 years in Salesforce and with Salesforce PD1 Developer, Administrator and Sales Cloud Consultant certification. Having good knowledge of Sales cloud and Service cloud, currently working on Community. Have 1.3 years of Onsite exposure (Uruguay, South America) where I worked in Finance and Risk domain following Agile framework. Have strong written and verbal communication skills. Worked with experienced professionals, showed correct attitude and commitment towards the project goal.

EXPERIENCE

UST - GLOBAL

DEVELOPER | DEC, 2020 - PRESENT
EXPERIAN - GCSS CRM - BAU

- Working in Agile Development Env.
- Enhancement to the existing functionality using LWC component
- Working on enhancements in Sales Cloud and Customer Community area.
- Creating Page, Page variation, Audience assignment and deploying Customer Community pages to PROD. Removing hard coded feature and making as dynamic pages.
- Use of meta data/custom setting to minimize changes on code and avoiding touching deployment feature for any add-on feature to Customer Community.
- Analyzing and fixing system technical issue

EXPERIAN – DMM API INTEGRATION/ GCSS TAXCREDIT MIGRATION

- Build new 3 Batch Webservices to pull in UK account to staging table
- Platform event to process the Oppty execution for creation of new migrated child objects.
- Post Sales Oppty process was migrated to Global instance.
- Built a new unauthenticated Customer Community to be accessed by external user with static product details.

TATA CONSUTANCY SERVICES

DEVELOPER | MARCH, 2020 – OCT, 2020
GE POWER - NEX APP PHASE II

- Developed Lightning Component, Controller and implemented Apex Controller
- Good knowledge in SOQL, HTML, JavaScript, SQL
- Practice scrum in day-day activity - Attended daily stand up, sprint planning, sprint review, grooming session, retrospective meeting
- Deployed using GitHub

DEVELOPER | JAN, 2019 – FEB, 2020
GE POWER - SFDC-SMAX INTEGRATIONS

- Took transition of existing project from different vendors and worked with business stakeholders to scale requirements
- Developed new Integration using SOAP and REST webservices
- Experience in building JSON for specific Request/Response structure
- Configured Connection by Basic Authentication, Oauth Authentication through Akana credentials
- Created connected app, Akana app and Configured OID server registration for Akana app
- Worked with Boomi, Webmethods, SOA and CPI as Middleware

DEVELOPER/ADMIN | MAY, 2016 – DEC, 2018
THOMSON REUTERS - F&R PRODUCTION SUPPORT /BAU-GENESIS AM

- Worked with third party system for Client approval process
- Configured Live Agent and Live Chats for users
- Shared KPIs with Stake holders which helped to target the end user to train them with sales process knowledge
- Resolved the Case assignment and Mis-routing case issue for frontline agent
- Coordinated with other teams on Major P1 TRT calls to resolve the priority issues
- Fixed the defects for recurring issue and development of existing design gap
- Created Batch class and Schedulable class
- Optimized query to enhance system performance
- Deployed changes using Copado

PRODUCTION SUPPORT | JAN, 2015 – APRIL, 2016
THOMSON REUTERS - F&R PRODUCTION SUPPORT

- Involved in day-to-day monitoring ETL workflow.
- Provided Production support and stabilized the regulated systems by working with vendors and BSME to fix the bugs on daily basis
- Minimized the incident volumes over time with small enhancements and maintained the Knowledge Documents to enhance the knowledge base.
- Worked in ITIL service framework

EDUCATION

Bachelor of Technology in Electronics & Communication Engg., GGSIPU, Delhi - 2014
Higher Secondary School, Eklavya Educational School, Patna - 2009
Senior Secondary School, St. Karen's high School, Patna - 2007

SKILLS

- Salesforce: Lightning
- SQL, SOQL, SOSL
- Good experience on Scrum Methodology
- JavaScript, HTML
- Soap UI tool
- Groom new team members

CERTIFICATION

- Salesforce.com Certified Platform Developer I
- Salesforce.com Certified Administrator
- Salesforce.com Platform App Builder
- Salesforce.com Certified Sales Cloud Consultant

VISA DETAILS

Name	Passport Number	Visa Type	Place of Issue	Date of Issue
Rohit Aryan	M8777089	US B1/B2	Montevideo	17-07-2019

I hereby declare that all the above information and particulars furnished in this resume are correct, accurate and complete to the best of my knowledge and belief.

ROHIT ARYAN