

RIYA AGRAWAL

QUALITY ANALYST

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Languages.: English, Hindi

SUMMARY

- Experienced Quality Analyst with 4 years of SFCC expertise and strong knowledge of end-to-end Testing in e-Commerce applications.
- Extensive experience in all stages of the Software Testing life cycle including the testing and deployment

SKILLS

- Domain: Salesforce SFCC, SFRA
- Operating System: Linux, OS, Mac.
- Bug Tracking Tool: Jira
- API: Post-Man
- Browser Stack, Katalon
- Bug Management Tool: Q-Test

WORK EXPERIENCE

Quality Analyst

August 2019 to present

Live Area, A Merkle Company

Team size:12

Project 1. Ralph Lauren and Club Monaco

Description: This project's primary objective is to fulfil user needs by enabling them to purchase clothing and accessories in accordance with their requirements. This application was created for the NA, EU and APAC areas and has many integrations, such as Adyen, Vertex Bloom Reach, etc., as well as payment options, including PayPal, Apple Pay, Credit Cards, Debit Cards, and Klarna.

- Performed various types of testing, including Sanity Testing, Smoke Testing, functional Testing, and Regression Testing, to ensure the quality and functionality of software products.
- Expertise in Acceptance Testing, ad hoc Testing, and Exploratory Testing, ensuring comprehensive coverage of all software functionalities.
- Demonstrated expertise in creating and reviewing Test Plans and Test cases while ensuring traceability using the traceability matrix.
- Played a key role in the configuration of BM (Business Manager) while conducting testing and successfully integrating various systems, including Adyen, Narwar, Savvy, OMS EDD Integration, Bloom reach, and Zeta.
- Utilized strong analytical skills to identify test conditions and develop effective Test Cases based on Use Cases from the Software Requirement Specification (SRS)
- Participating part at all agile meetings Backlog meetings, sprint planning meetings, Scrum meetings, sprint review meetings, retrospective meetings, and RCA meetings are all examples.

Project 2: Trek Travels

Team Size :6

Description: The primary objective of this project is to meet the needs of the end user by enabling booking of trips and vacations, as well as of accommodations and bikes for exploring new locations. The NA and EU regions were intended for this application.

- To assure the quality and functioning of software products, several testing techniques such as Sanity Testing, Smoke Testing, Functional Testing, and Regression Testing were carried out.
- Having expertise in exploratory testing, ad hoc testing, and acceptance testing to ensure thorough coverage of all software functionalities.
- developed effective Test Cases based on Use Cases from the Software Requirement Specification (SRS) by using strong analytical skills to identify test conditions.
- Analyze project requirement documents to prepare test design documents, establish test procedures, and implement test plans within current rules.

EDUCATION

Qualification	College/ University	CGPA
Bachelor of Engineering- Computer Science	Ram Krishna Dharmarth Foundation University, Bhopal MP	7.2/ 10
Higher secondary- 12th Standard	Satpuda Senior Secondary School, Betul, MP	5.3/10
Secondary- 10th Standard	Mars Gregorios Memorial School, Betul, MP	6.5/10

ACHIEVEMENTS

- Received positive feedback from the client for meeting the deadline and providing high-quality, bug-free products.
- Received “Star of the week” and “Star of the Month “in the Merkle