

# Manoj L

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## Summary

Agile Enthusiast with successful experience in Lean, Six Sigma and ITIL process implementation and achieves customer expectation that helps business growth.

6+ years of IT experience in Wipro Ltd working with highly valuable clients such as Ericsson, ANZ & ABB (BFSI & MFG domains) and sensitive situations in Bayer Healthcare and Ascensia Diabetes care (HLS domain).

Successfully experimented Lean methodology in Agile way of working project and achieved an extension worth of USD 1.2 million. Participated in NIQR and Watts Humphrey by Spin Chennai committee.

Certified Scrum Master, Certified SAFe Advance Scrum Master and Certified Lean Facilitator.

An active member of Spin Chennai (quality and management practice community) and eVidyaloka trust (as a tutor).

M. Tech Graduate in Information Technology from VIT university and Bachelor of Science in Mathematics from Loyola college of Arts and Science.

## Experience



### Scrum Master

Wipro Limited

Jul 2018 - Present (2 years 7 months +)

Responsibilities:

- Partner with Product Owner / Product Manager for understanding business, continuous story refinement to ensure that PO is aligned with Team.
- Partner with Development team for continuous implementation, collaboration and continuous improvement to ensure the team understands the business requirements and customer expectation.
- Partner with leadership team for KPIs, metrics analysis, skill assessments and audits to ensure agile project management and quality of the deliverables.
- Ensured team working seamlessly by resolving blockers and impediments, motivated during hard times etc.

Impacts:

- Involved in Transition of Agile way of working from tradition methodologies and stabilized the team by solving the velocity variation, timely RCAs, ensures meeting deadlines by team.
- Implemented Lean process improvement in agile methodologies which resulted 60% productivity improvement which resulted in 1.2 million USD benefit.
- Ensured Team skill competent, self responsibility and timely collaboration by following ceremonies.
- Primary contributor in Project management tools like JIRA, Azure DevOps, Gantt chart using WBS gantt, BigPicture and Confluence.
- Managed and Maintained the boards, ensures timely update from team and dependency matrix on the requirements.

- Conducts several team collaboration events during pandemic situation to increase the team spirit and bonding.



## **Software Quality Manager - Agile**

Wipro Limited

Mar 2020 - Present (11 months +)

- Helped team to implement process improvement methods like Kaizen, Six Sigma, Lean and Agile methodologies.
- Ensure team follows the agile process using techniques like periodic reviews, audits and improvement activities
- Performed RCA for various management issues and problems, Creating visibility to the higher management through periodic reports and reviews.



## **Java Application Developer**

Wipro Limited

Aug 2015 - Jul 2018 (3 years)

- Experienced in requirement analysis, design, development planning & implementation and debugging the code.
- Created custom automation tool to reduce manual intervention in the project flow using java, python which decreased 40% manual time effort and increased 94% accuracy.
- Bug fixing and code optimization are the strong areas. Hands-on experience in html, js, maven, unit js, Git, bit bucket, source tree, and sql db.



## **Test Engineer**

Wipro Limited

Jun 2014 - Aug 2015 (1 year 3 months)

Manual Testing:

- Tested hardware and software within tightly controlled sandbox environment prior to release to production.
- Wrote high-quality test cases and scripts for web based and desktop based applications.
- Analyzed test results and prepared system-level evaluation reports to verify and validate system performance.
- Coordinated scheduling of available resources to conduct assessments and prototype testing.
- Solved hardware and software interface issues, enabling improved integrity of entire system.

Automation Testing:

- Involved in creating automation scripts for web-based applications using selenium and python.

## **Education**



### **Vellore Institute of Technology**

Master of Technology - MTech, Information Technology

2014 - 2018



### **Loyola College**

Bachelor of Science - BS, Mathematics  
2011 - 2014



**NIIT University**

GNIT, Information Technology

2011 - 2015

## Licenses & Certifications



**Certified ScrumMaster (CSM)** - Scrum Alliance



**Lean Practitioner** - Wipro Limited



**Certified SAFe® 5 Advanced Scrum Master** - Scaled Agile, Inc.



**Lean Facilitator** - Wipro Limited

## Skills

Agile Methodologies • Lean Process Improvement • Requirements Analysis • Testing • Six Sigma •  
Audit • Agile Project Management