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Professional Summary:

- ✓ Result-oriented professional with 4+ years of experience in Analysis, Design, Development, Testing, and Support of Client-Server and Enterprise Integration Applications.
- ✓ Skilled in Workato developer with 2+ years of experience, including full Software Development Life Cycle (SDLC) involvement in Application Software Specifications, Design, Development, Testing, debugging, and Maintenance.
- ✓ Developed and deployed Workato recipes to automate critical business workflows, achieving a 40% increase in process efficiency across departments.
- ✓ Designed and implemented sophisticated workflows that integrated various systems, such as Salesforce, CRM, ERP, and other applications, to streamline data synchronization and enhance business processes.
- ✓ Developed RESTful/SOAP web services in MuleESB based on SOA Architecture.
- ✓ Proficient in Mule Data Weave component and worked with exposing API Development using RAML.
- ✓ Strong expertise in Integration using Mule ESB for integrating various third-party solutions.
- ✓ Expert in leveraging Workato to automate business workflows, integrate cloud and on-premises applications, and streamline operations without extensive coding.
- ✓ Experienced in building robust automation recipes in Workato, connecting apps such as CRM, ERP, and HR systems to improve process efficiency and data consistency.
- ✓ Involved in Unit testing and writing MUnit Test Cases for the flow.
- ✓ Utilized MuleSoft features like Data weave, API designer, and various connectors to ensure a robust and loosely coupled integration layer.
- ✓ Hands-on experience in using Mule Connectors such as Webservice Consumer, SFTP, FTP, FILE, SMTP, HTTP, VM, ActiveMQ, AnypointMQ, JMS, as part of Integration Usage.
- ✓ Experienced in designing and implementing core platform components for API/Services Gateway using Mule ESB.
- ✓ Proficient in AnyPoint Studio and deploying applications in Cloud Hub & On-Premises using MMC.

- ✓ Strong application integration experience using Mule ESB with connectors, transformations, routing, and messaging technologies.
- ✓ Expertise in implementing service-oriented Architecture (SOA) in SOAP/RESTful web services.
- ✓ Worked with Transformation Tools like Data Weave and Mule Connectors.
- ✓ Experience in developing middle-tier applications using Enterprise Service Bus (ESB) - MULE.
- ✓ Implemented and maintained CI/CD pipelines for building, testing, and releasing software using tools like Jenkins and SonarQube.
- ✓ Exposure to implementing Web Services (WSDL) using SOAP protocol.

WORK EXPERIENCE:

- ✓ Worked as Workato Developer in **TCS Hyderaad (TECHOUTS SOLUTION PVT.LTD)** India, from FEB 2022 to JUNE 2023
- ✓ Worked as Software Developer in **LEO TECH WAVE IT & BPO SERVICES** from July 2019 to Jan 2022

TECHNICAL SKILLS:

- ✓ Integration (Workato, MuleSoft)
- ✓ API Development & Management
- ✓ Workato Integration & Automation
- ✓ Oracle Database Management (9i/10g)
- ✓ SQL Development
- ✓ Windows, Unix, Red Hat Linux Proficiency
- ✓ Data Transformation (Data Weave)
- ✓ Cloud Services (Cloud Hub)
- ✓ DevOps Practices (CI/CD, Jenkins, GIT)
- ✓ Agile Methodology
- ✓ Web Services (RESTful, SOAP)
- ✓ Data Formats (JSON, XML)

Projects Summary:

Project #1:

Project Name : Kingfisher PLC UK
Client Name : TCS
Role : Workato developer

Description:

Kingfisher PLC is a British multinational retail company that specializes in home improvement products. The company operates various retail brands, including B&Q, Castorama, and Screwfix. With over 1,300 stores across Europe, Kingfisher PLC is one of the largest home improvement retailers in the region. The company offers a wide range of products, including DIY tools, building materials, garden supplies, and home furnishings. They cater to both individual consumers and trade professionals, providing them with high-quality products and expert advice. Kingfisher PLC is committed to sustainability and has set ambitious environmental goals.

Roles & Responsibilities:

- ✓ Led the development and deployment of innovative Workato recipes, revolutionizing business workflows and achieving a 40% boost in efficiency across multiple departments.
- ✓ Designed and implemented intricate workflows that integrated Salesforce, various CRMs, ERPs, and other applications, significantly enhancing data synchronization, and improving business process efficiency.
- ✓ Worked closely with cross-functional teams to understand business needs and develop customized automation solutions, resulting in a drastic reduction in manual data handling and a significant improvement in operational efficiency.
- ✓ Maintained and optimized Workato integrations to align them with business objectives, ensuring peak performance and reliability.
- ✓ Monitored Workato recipe executions, promptly identifying and resolving any issues to ensure seamless operation in production environments.
- ✓ Investigated and resolved integration bugs and incidents, collaborating closely with stakeholders to identify root causes and deploy effective solutions.
- ✓ Managed integration enhancements to meet changing business requirements, including updating fields, connections, and schemas.
- ✓ Utilized Workato's capabilities to effectively handle various document formats such as XML, JSON, EDI, and HTML, facilitating versatile data manipulation.

- ✓ Collaborated closely with multiple teams and stakeholders to ensure seamless integration and consistent data synchronization across systems.
- ✓ Effectively communicated complex integration topics to both technical and non-technical audiences, ensuring clarity and understanding.
- ✓ Developed and deployed a Workato recipe that triggers when new leads are created in Salesforce, automating the process of data entry, and ensuring real-time data accuracy across platforms.
- ✓ Designed a sophisticated workflow that integrates Salesforce & syncing customer information and sales activities to enhance lead management and follow-up processes.
- ✓ Optimized sales operations by automating alerts and tasks for the sales team in Salesforce based on customer engagement metrics captured in [Other System], leading to a 15% increase in lead conversion rates.
- ✓ Engineered and executed 50+ Workato recipes to automate critical business workflows, achieving a 40% increase in process efficiency across departments.
- ✓ Spearheaded the integration of CRM and ERP systems using Workato, enhancing data synchronization and business intelligence capabilities.
- ✓ Demonstrated proficiency in using enterprise integration tools like Boomi, Celigo, and RPA, enhancing data exchange and system automation capabilities.
- ✓ Utilized strong analytical skills to dissect complex integration scenarios, identify bottlenecks, and propose effective optimization strategies.
- ✓ Skilled in utilizing SQL databases for complex queries and adept in scripting with languages like Ruby, Python, and Java for troubleshooting.
- ✓ Utilized tools like Graylog, BugSnag, and Sentry to track and analyze integration errors and exceptions, ensuring system integrity.
- ✓ Collaborated with product owners and business users to refine product and integration features, aligning with functional and non-functional requirements.
- ✓ Directed the design and implementation of key Workato automation workflows, facilitating efficient sales order processing, customer onboarding, and invoice generation.
- ✓ Developed and managed Workato recipes for real-time data synchronization, error handling, and process optimization, guaranteeing data quality and system reliability.
- ✓ Oversaw the cloud deployment of automation solutions, ensuring scalability, security, and compliance with industry standards.
- ✓ Regularly analyzed and optimized Workato integrations to align with evolving business needs and technological advancements.

- ✓ Proficient in handling different document formats (XML, JSON, EDI, HTML) for data manipulation and transformation within Workato.

Projects#2

Project Name: IREC

Company: Leo Tech Wave IT & Bpo Services

Software developer June 2018 – Jan 2022

Description:

Intelligent Receivables (IREC) system wants extracts data from Royal Bank of Canada. Source will exchange a file exported by SAP with IREC system using Mule Soft as file delivery mechanism. In this interface we exchanged few more extracts data like customer Extracts, AR Extracts and posting logs data with IREC system.

Roles & Responsibilities:

- ✓ Developed the integration workflows using Mule Soft ESB framework.
- ✓ Involvement in Installing and Configuring Mule ESB, Mule Management Console Install, Configure Cache for Mule.
- ✓ Followed the guidelines of Agile methodologies of SDLC for project management. Worked on preparing the technical specification documents (TSD'S) for all the services that are to be implemented.
- ✓ Developed the integration workflows using Mule Soft ESB framework.
- ✓ Utilized various connectors such as Sale force, FTP, HTTP, File, SMTP, SFTP, Quartz, JMS and Database in different workflows.
- ✓ Implemented RAML files for different entity creations and respective associations.
- ✓ Developed the flows / orchestrations for integrating the components written on top of different internal platforms using Mule ESB and Active MQ.
- ✓ Have written batch jobs to run at specific schedule times.
- ✓ Done transformations using Data Wave.
- ✓ Experience with Mule administration, configuration and tuning. Deployed Mule applications through MMC and managed the server deployments.
- ✓ Study the existing business process of the client.
- ✓ Experience with Mule Soft MMC and Enterprise release capabilities.

- ✓ Implemented Automating application organizations to Mule utilizing shell scripting and computerized sending.
- ✓ Involved in unit testing and writing MUnit test cases for the flows.
- ✓ Expertise in implementing Service-Oriented Architecture (SOA) in SOAP/Restful web service
- ✓ Taken control over MQ, and Data Power.
- ✓ Responsible for Performance tuning in Mule ESB
- ✓ Support day in and day out generation issues understanding
- ✓ Used SVN as rendition control.
- ✓ Worked on both Enterprise and Community version of MULE ESB. Had an ordeal building up an API's utilizing RAML.
- ✓ Used Soap UI for unit testing and investigating of the created module.
- ✓ Based on AWS we Reviewed and comprehended the utilitarian details and Business Requirements.
- ✓ Involved in comprehension of the current application usefulness and improving it regarding the customer necessity.
- ✓ Involved in the advancement stage, creating approvals and business rationale execution.

Certification:

- ✓ Certified MuleSoft Developer MCD LEVEL-1
- ✓ Certified Workato developer Automation Pro I, Automation Pro II, and Automation Pro III

Educational Qualification:

- ✓ University of JNTU university bachelor's degree in EEE