

# Rishabh Sharma

## Software Development Engineer

Available Immediately

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## SKILLS

Salesforce Platform    Salesforce Lightning    Apex    Data Modelling Concepts    Data Analytics    Data flow Design  
Business Intelligence ( BI )    Tableau CRM (Einstein Analytics)    SAQL    SOQL    SQL Database    REST API    SOAP API  
Scrum Methodology    ETL    Agile    JIRA    Git

## WORK EXPERIENCE

### Software Development Engineer

#### Emtec Technologies Pvt. Ltd

03/2020 - Present

Pune

##### Responsibilities

- Working as Developer in Salesforce CRM Customization team.
- In-depth knowledge of the standard capabilities and limitations of SFDC ( Salesforce.com) and Strong understanding of business processes such as Sales, Opportunity, Account etc.
- Worked on designing solutions on Salesforce Einstein and integration with external systems for data. Sound knowledge of Salesforce Integration Patterns with other systems.
- Developed, maintained, created, and improved validation rules, custom workflows, Apex customizations, custom objects, fields, and formulas. Created dashboard wireframes as per the requirements mentioned in the user story.
- Designing, coding and performing unit tests and validation to deliver requirements and support the Testing User Adoption during the Software Development Lifecycle.
- Work closely with clients, users, program managers, and test automation and UX team to develop software and resolve issues as per requirement.

### Application Development Associate

#### Accenture Solutions Pvt. Ltd.

06/2018 - 03/2020

Pune

##### Responsibilities

- Hands on knowledge on CRM Tool- Salesforce and experienced in performing customization on Salesforce Platform.
- Create, maintain and enhance Workflows, Triggers, Visual forces, Lightning components ,and asynchronous Apex code as necessary.
- Have expertise and understanding of Salesforce access and data sharing models .
- Worked on the designing of custom objects, custom fields, role based page layouts, custom Tabs, custom reports, report folders, report extractions to various formats, Dashboards and various other components as per the client and application requirements.
- Achieved Test Converge more than 85% and maintained the same at the time of enhancements and Preparation of Unit Test Plans.
- Have good hands on with Tableau CRM(Einstein Analytics) developing dashboards with full data security using security predicate in Technology and Telecommunication domain.
- Worked on each phase of SDLC from gathering the requirement till Deployment. Have sound knowledge in Code design, integration, review, code migration, and delivery.

## EDUCATION

### B.E.(Information Technology)

#### Shri Ramdeobaba College of Engineering and Management

08/2014 - 05/2018

Nagpur, India (GPA : 7.02)

## CERTIFICATIONS

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Salesforce Certified Sales Cloud Consultant  
(08/2020 - Present)

Salesforce Certified Einstein Analytics and Discovery  
Consultant (08/2019 - Present)

Salesforce Certified Administrator (07/2019 - Present)

Salesforce Certified Platform Developer 1  
(06/2019 - Present)

Salesforce Certified Platform App Builder  
(05/2019 - Present)

## LANGUAGES

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English  
*Native or Bilingual Proficiency*

Hindi  
*Native or Bilingual Proficiency*

Marathi  
*Full Professional Proficiency*

## AWARDS

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Shining Star (12/2018)  
*Accenture Solutions Pvt. Ltd.*

Einstein Analytics Ace Award (05/2019)  
*Accenture Solutions Pvt. Ltd.*