

CONTACTS



namrata.satpute1993@gmail.com



+91 9588638151



Baner– Pune
411045



www.linkedin.com/in/namrata-satpute-27958ba6

SKILLS

Apex

Apex Data Loader

Salesforce Automation

Field Service Lightning (FSL)

Financial Service Cloud (FSC)

Health Cloud (HC)

CERTIFICATION

Salesforce Certified Administrator

Salesforce Certified Advanced Administrator

Salesforce Certified Platform App Builder

Salesforce Certified Service Cloud Consultant

Salesforce Certified Platform Developer I

Salesforce Certified Field Service Consultant

Flossum Certified Professional

Copado Administrator Certification

EDUCATION

B.E. (I.T.) from SGBAU Amravati – June 2016

LANGUAGES

English 

Marathi 

Hindi 

NAMRATA SATPUTE

SALESFORCE CONSULTANT

With the main objective being towards satisfaction, both for myself and the company, I strive to work towards the high standards of loyalty and dedication which has been consistent throughout, thereby making work a pleasure.

HIGHLIGHTS

- Expertise in quality analysis and team handling.
- Experience in Salesforce Admin and Consultant role. (Salesforce classic and LEX)
- Hands on experience in Field Service Lightning, Financial Services Cloud, Health Cloud.
- Managing Release and maintenance activities.
- Skilled in working on Data Management Tools – Cloud-Based (Data Import Wizard), API-Based (Apex Data Loader), Data Management Operations like CRUD & Upsert commands.
- Actively working on SFDC, Salesforce.com Setup, Configuration, Customization, Administration, Development and User Management
- Proficiency in SFDC Administrative tasks like User Administration, Page Layouts, Approval process, Workflow Rule, Process Builder, Data Security Model, Validation Rule, Business process, Web-to-Lead, Email-to-Case, Data Sharing settings, Data Migration, Reports and Dashboards, Translation Workbench.
- Document and maintain business requirements and align them with functional and technical requirements.
- Application optimization and ensuring best practices are followed.
- Responsible for the implementation and maintenance of configuration.
- Weekly deployment using change set.

EXPERIENCE

SALESFORCE CONSULTANT

March 2020 – Present

CAPGEMINI, PUNE

RESPONSIBILITIES:

- Working as salesforce developer on Banking Projects.
- Analysis and Implementation of the requirement as per the user stories.
- Assisting with testing of system releases, enhancements and bug fixes.
- Establishing and maintaining thorough and accurate documentation of all work; communicates technical issues within scope of assignment; may assist with technical specification documentation and review.
- Working collaboratively with teams, as necessary and assume individual responsibility for assigned portions of Platform goals.
- Managing Apps for Classic and Lightning experience.

SUBJECT MATTER EXPERT

May 2017 – February 2020

COGNIZANT TECHNOLOGY SOLUTIONS

- Manage Salesforce clients & users gathering the necessary account requirements to successfully strategize and plan each project, and implement those plans to their organizational needs.
- Driving of key parameters of C-sat, productivity and hygiene issues.
- Handling of OJT transactions to floor and knowledge management.
- Handling of tier 2 /complex cases for FSL/FSC, Health cloud and industry cases.
- Design, setup and maintain Salesforce standard objects, custom objects and junctionobjects, while also structuring user roles, security profiles, workflow rules and process builder.