

# Vivek Agrawal

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## SUMMARY

Enthusiastic **Business Intelligence Engineer** with 7+ years of experience, eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Clear understanding of **Tableau, SQL, MicroStrategy** and trained in **Salesforce Tableau CRM**. Motivated to learn, grow and excel in Mobile Gaming Data Analytics industry. Excellent reputation for resolving problems and improving customer satisfaction.

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## EXPERIENCE

### MicroStrategy Analyst

January 2020 - Present

#### UBS Business Solutions

Mumbai, Maharashtra

- Delivered reporting solutions for Group Risk Reporting clients based on business stakeholder needs in the area of Country Risk and Global Wealth Management.
- Migrated up to 80% existing reports from Legacy Systems to MicroStrategy using agile methodologies.
- Extensively used Jira and Confluence to track user requests for Reports and Dashboards.
- Responsibilities includes gathering new report requirements from clients and prepare business requirement document.
- Participated in continuous improvement by generating suggestions, engaging in problem-solving activities to support teamwork.

### Business Intelligence Analyst

February 2016 - January 2020

#### Deloitte Consulting

Hyderabad, Telangana

- Built enterprise wide complex analytics and reporting solutions for Life Sciences and Healthcare clients based on business stakeholder needs.
- Lead a team of Tableau developers on supporting existing dashboards.
- Successfully delivered an enterprise wide reporting solution covering using agile practices for over 200 physicians using MicroStrategy that enabled the firm to increase pay-out accuracy by at least thirty percent.
- Developed complex Patient Data Mapping and Database performance monitor dashboards using Tableau Desktop.
- Strong leadership skills gained by leading and mentoring team members across different project.

### Data Warehouse Support Executive

November 2013 - January 2016

#### Tata Consultancy Services

Hyderabad, Telangana

- Experience in supporting MicroStrategy and Informatica projects in both development and support environments.
- Prepared test data and performed unit testing to debug the code for early defect fixing.
- Involved in the performance tuning of SQL queries, stored procedures and improved performance by identifying and rectifying the performance bottle-necks.
- Strong Informatica support experience and the ability to quickly chart out resolutions to workflow in production environments.
- Developed and implemented performance improvement strategies and plans to promote continuous improvement.

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## EDUCATION

### Bachelor of Engineering

May 2013

Bhilai Institute of Technology

Durg, Chhattisgarh

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## SKILLS

**Data Visualization:** Tableau, MicroStrategy

**Databases:** MS SQL Server, Oracle, Teradata

**Technical Skills:** Data Analysis, Data Warehousing, Creative Problem Solving