



# Twinkle Pahadiya

Business Analyst | Project Coordinator

## Profile

Business Analyst with 4 years' experience supporting business solution, project coordination, analysing and gathering business requirements with successful project delivery for major Indian and multinational companies, expertise in the Business Intelligence, Data Analytics, Application & Product Development across various domain.

## Employment History

### Team Lead at Datafortune Software Solutions Pvt. Ltd,

June 2019 — Present

### Business Analyst at Datafortune Software Solutions Pvt. Ltd, Pune

September 2016 — May 2019

## Projects Worked On

### Application Development using SharePoint Online, PowerApps, MS Flow , SharePoint Online Migration from 1 tenant to other, Domain-Agriculture ,

March 2018 — Present

Role-

- Create BRD's, user manuals, wireframes, project timelines using MS project, provide weekly progress reports
- Planning and analysing the impact of changes
- Provide feasible solutions for automating business Processes using Workflows
- Lead and managed requirements gathering and analysis activities by working with stakeholders, software engineers, UX designers, usability engineers, QA engineers, and internal/external customers.
- Day-to-day management, daily Scrum meetings, backlog grooming sessions, review, and retrospective meetings
- Assist the end users in User Acceptance Testing
- Applications - Contract Management, HR Business process, Payment Process, Branding documentary, vendor management and sustainability
- Appreciation- Received an 'RnR' for complete understanding of the business and faster deliverable.

### Datawarehouse and PowerBI reports, Domain- Textile

Role-

- Assisted in Gathering Requirements for Database Creation on Azure PAAS and perform ETL to have single source of data, reporting with PowerBI
- Analysed data and created reports for Corporate and Management system to make strategic decisions and improvise decisions.
- Provided demo's to stakeholders and assist in resolutions of risks, issues, and its mitigation
- Worked in Presales activity, created Proposal and solution documents
- Assisted in understanding Data Source- SAP, the relationships, and Key

## Details

Pune, India

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## Links

[Linked In- Click here to view](#)

## Skills

Requirement Gathering

Business Requirement Document, FRS, User Manual, UML

Wireframes, Mock-ups, Balsamiq Tool

Internal & External Stakeholder Management

MS Visio

MS PowerBI

MS Office Apps- Word, Excel, PPT

SharePoint, PowerApps

MS Project Management Tool

Microsoft Azure and services

MS SQL

JIRA, Service Now

Manual Testing

Agile Methodologies, Waterfall Model

Customer Engagement and excellent Communication

Presales Activity, Create Scope Document and Proposal

## Languages

English

Hindi

Performance Indicators (KPI)

- Type of reports- Sales, Inventory, Manufacturing, Finance, AR, Logistics, HR

## **Datawarehouse and PowerBI reports, Domain- Retail**

Role-

- Worked on building Business and Sales dashboard for strategic decision-making using Power BI with ODS Layer as the solution, which empowers the users to gather business insights from both on-premises and cloud stored data in an interactive visualization.
- Analysis and creating Wireframes after gathering the key requirements (KPI's and visualization).
- Monitored and reported project status and risks using established metrics
- Support all phases of the software development lifecycle (SDLC) from business case creation to design, implementation and eventually testing and support
- Participate in regular scrum meetings to answer team questions, ensure requirements are understood and assist in providing additional documentation to ensure successful execution
- Contributed to build business dashboards to conduct trend analysis on retail metrics, especially relating to driving sales revenue, customer retention and salesperson productivity

## **Other Projects**

- PowerBI Report development, Domain- HealthCare
- Configure Project Online with AI/ML and Augmented reality for Construction Industry
- SharePoint on premise 2010 to 2013 Migration

## **Education**

- **Bachelor's in Computer Engineering, Sinhgad College of Engineering, Pune**  
May 2016
- **Diploma in Computer Engineering, Cusrow Wadia College of Engineering, Pune**  
June 2013
- **HSC, Nowsrosjee Wadia college of Science, Pune**  
March 2010