Anindita Chanda

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Objective

Looking for a challenging and dynamic profile with my exposure to multiple skills where I can make difference to the Organization. I wish to be a part of an organization with the growth prospects and which help me to enrich my knowledge.

Professional Summary

- 4.5+ years of total working experience in IT as a System Engineer.
  3+ Years of Relevant Experience in Salesforce Domain as Developer & Administrator both,
  With Hands-on experience on Customisation and Configuration of Sales Cloud & lightning platform.

Skills

- Good Knowledge of Custom Objects, fields,Tabs, Record types,flows, validations, process builder & workflows.

- Good knowledge of Page layouts & Lightning Page Layouts.

- 3 years of Hands on experience on Sales Cloud.

- 2.3 years of hands-on experience in LWC & Rest API integration.

- Knowledge of apex triggers, apex classes.

- Knowledge of sosl, soql

- Hands on experience on Jira.

Experience

- **Tata Consultancy Services LTD.**   19 March 2018 - Till Date
  System Engineer
  - 3 years of Knowledge in Custom Objects, record types, validations, Workflows, custom settings,Tabs etc.

  - 2.3 years of hands-on experience in LWC & Rest API integration.

  - Knowledge of SOQL Queries.

  - Knowledge in Apex classes, Triggers.

  - Participated and aware of all sorts of Agile/Scrum ceremonies (sprint planning, daily scrums sprint, sprint review, retrospective).

  - Hands on experience of JIRA.

  - Good Communication skills with strong background of working directly with co-workers and client to identify business objectives and establish requirements.

  - Ability to research, analyze and solve complex business problems.

Projects

- **British Telecom Salesforce (Jan 2020 - Till Date)**
  Project delivers a custom application to a Telecom Client to sell their products and keeping track of the production & marketing.

  Responsibilities:

  - Developed custom functionalities & performed functional testing.
  - Developed LWC custom components as per the clients requirements.
  - Taking up Service Requests from the customer and providing resolutions.
  - Implementation of Validation rules, workflows & Process Builder.
  - Developed Lightning Pages using lightning app builder.
  - Use of Trigger handler for performing various jobs.
  - Understand the functionalities of modules.

- **SFDC Global (March 2018 - December 2019)**
  Project delivered sensitive data in documented form to the client and Maintenance of the custom functionalities of the application.

  Responsibilities:

  - Administering/Configuration of the Salesforce Application.
  - Responsible for Data Import/Export into the Salesforce Application.
  - Participated in activities such as analysis, design, reviews and problem solving.
  - Documentation of various processes and issues for future reference.
  - Understand the functionalities of modules.
  - Co-ordinate work with onshore resources.

Education

- **R.G.P.V Bhopal**
  B.E Electronics and Communication.   2013 - 2017
  7.8 CGPA
- **C.B.S.E**
  SSC   2013
  72%
- **C.B.S.E**
  HSC   2011
  9.6 CGPA