

NISHA SINGH

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ACCOMPLISHED IT PROFESSIONAL – CERTIFIED SCRUM MASTER & SAFe AGILIST

Skilled in Scrum Management, SDLC, Testing & Maintenance of Data Warehouse Applications for delivery of defect-free and high-quality software as per global clients' requirements

PROFILE SUMMARY

MS & SAFe Certified offering over 11 years of rich IT experience in:

Project Execution	Scrum Management	Software Development Lifecycle
Sprint Planning / User Stories	Backlog Management	Release / Delivery Management
Testing / QA	Client / Stakeholder Engagements	Team Management/Training

- Excels in **project execution** from planning, progress tracking, status reporting to QA and ensuring delivery of projects within time, budget & quality norms; executed **key projects like Nissan Tread, Nissan VIMS, UBS Market Risk Cubes and Maximo for Global Vehicles**
 - Working as a **Scrum Master at Wipro**; facilitating **Scrum Ceremonies (Grooming, Sprint Reviews/ Planning, Retrospectives, Daily Stand-up Meetings, User Stories)** to help build a self-organized and motivated team and shielding them from external interferences
 - Driving **Engineering Excellence two levers Automation, Agile and DevOps implementation** for **Express Portfolio in FedEx account**
 - Supported all phases of **Software Development Lifecycle (SDLC)** from requirement analysis, design, development, test-case preparation, testing (UAT), defect / change management, sign-off, implementation to end-user support & trainings
 - Strong knowledge of applying **Agile -Scrum Methodology** for greater value-addition, product quality & improvement in team delivery commitments; recorded key achievements like:
 - Received **Best Debut Award in Wipro** and 4 other awards for excellent performance
 - Worked at **onsite at UBS client location in Singapore (1 year) and London (4 months)**
 - **Customer-centric professional**; effectively interacted with customer during requirement gathering, design, development, testing and production implementation phases and providing robust technical support for enhanced customer-satisfaction
- Effective leader** with talent in **working with cross-functional teams / vendors** for smooth project execution; problem-solver with strong communication & analytical skills

WORK EXPERIENCE

Since Oct'10: Wipro Technologies, Hyderabad presently designated as Scrum Master

Growth Path: *Joined as Technical Lead and rose to the position of Scrum Master through promotions*

Key Projects Executed:

Title	: Maximo for FedEx Facilities	Period: Feb. 2019 – Till Date
Environment	: VDI, AGM, Version One, SharePoint, Oracle, MS Office	Role: Scrum Master
Description:	This Application Development Project for FedEx Express for Enterprise Asset Management System to manage & maintain control information system using IBM Maximo. This solution will be to modernize/re-engineering to replace existing Legacy Systems. Enhancing key features like Asset, Time card, Person data and Real Time Data Visibility.	

Responsibilities:

- Managing **end-to-end project delivery and directing 2 Scrum Teams**
- Conducting Scrum Ceremonies to deliver Software Projects by removing impediments
- **Working on User Stories; facilitating Sprint Planning, Backlog Refinement, Daily Standups, Sprint Reviews and Retrospectives** on frequent basis to identify problems and drive continuous improvements
- **Working on implementing CI/CD in MCIS.**
- Providing **progress status update, SLA reports for development, risks & issues** on agreed frequency as part of project governance and reporting
- Planning, scheduling & **executing Software Testing activities**; reviewing Test Plan, Test Scope, Strategy & Objectives, Schedules, Deliverables and Resource Management
- Making communication efforts to establish a common understanding of required product quality

- Fostering team self-management and reinforcing Agile Project Management & Engineering Practices
- **Performing UAT & Gap Analysis** to ensure that business requirements are tested & fulfilled
- Guiding and motivating Development Team them to deliver quality results within strict timelines and as per MVP Plan
- Ensuring that **team maintains its velocity of work, team spirit** and helping them to work in a peaceful environment

Title : Maximo for Global Vehicles **Period: Jan. 2019 – Feb. 2020**
Environment : VDI, AGM, Version One, SharePoint, Oracle, MS Office **Role: Scrum Master**

Description: This Application Development Project for FedEx Express for Enterprise Asset Management System to manage & maintain Global Vehicles using IBM Maximo. This solution will be to modernize/re-engineering to replace existing Legacy Systems. Enhancing key features like Mobility, Multiple Currency & Languages Support, Telematics, Real Time Data Visibility.

Responsibilities:

- Managing **end-to-end project delivery and directing 2 Scrum Teams**
- Conducting Scrum Ceremonies to deliver Software Projects by removing impediments
- Providing **progress status update, SLA reports for development**, risks & issues on agreed frequency as part of project governance and reporting
- Planning, scheduling & **executing Software Testing activities**; reviewing Test Plan, Test Scope, Strategy & Objectives, Schedules, Deliverables and Resource Management for SIT and Performance Testing
- Making communication efforts to establish a common understanding of required product quality
- **Working on User Stories; facilitating Sprint Planning, Backlog Refinement**, Daily Standups, Sprint Reviews and Retrospectives on frequent basis to identify problems and drive continuous improvements
- Fostering team self-management and reinforcing Agile Project Management & Engineering Practices
- **Performing UAT & Gap Analysis** to ensure that business requirements are tested & fulfilled
- Guiding and motivating Development Team them to deliver quality results within strict timelines and as per SLAs
- Ensuring that **team maintains its velocity of work, team spirit** and helping them to work in a peaceful environment

Title : Market Risk Cubes for UBS client **Period: May 2014 – March 2018**
Environment : Oracle 11g, PL/SQL, SQL, SSIS, SQL Server, UNIX **Role: Technical Lead**

Description: This is a Development & Maintenance Project for UBS Market Risk across multiple locations US, UK, Switzerland and India. This system would take data from various systems and load it into Oracle Database. Loaded data is transformed using SSIS. SSIS Packages and load it into Cubes for analysis.

Responsibilities:

- Performed the role of Oracle Technical Lead for Cubes Team
- Drove delivery for other vendors for this Multi-Vendor Project
- Gathered requirement from client and supported plan deployment
- Developed several PL/SQL Packages, Procedures, Functions to facilitate business logic and calculations
- Assisted in Production Deployment as per process and maintaining versioning

Title : Nissan VIMS **Period: May 2013 – April 2014**
Environment : Oracle 11g, PL/SQL, SQL, SAP BO, TOAD, Erwin **Role: Technical Lead**

Description: Project aimed to development for Vehicle Incentive Management System for Nissan. This system would give user functionality to create, modify different incentive programs for various make model year vehicles for different regions.

Responsibilities:

- Worked as a Technical Lead for Database Team; performed Database Modelling as per old system
- Wrote Queries for SAP BO Reporting; contributed in requirement gathering from Onsite
- Took session for Offshore Team to ensure team understands requirements

Title : Nissan Tread **Period: October 2010 – April 2013**
Environment : SAP BO (BOXI R3), Oracle 11g **Role: Technical Lead**

Description: The project aimed to develop a new data warehouse with data model confirming to DWH design best practices & integrating data from different source systems. Newly created data warehouse was used for implementation different TREAD Act reports and also provided ad-hoc analysis workbench for business users.

Responsibilities:

- Worked as a Senior Project Engineer; developed WEBI Reports and Universes
- Contributed in preparing Test Cases and testing of applications to achieve end-user satisfaction

- Analyzed bugs reported by users, fixed & migrated code to UAT and documented changes made to original code

EDUCATION

E-PGBDM from Symbiosis International University in 2016

MS from BITS Pilani in 2010

SAFe Agilist from SAFe in 2019

Oracle Certified Associate (OCA) in DBA - Oracle Corporation in 2011

Oracle Certified Associate (OCA) in Developer - Oracle Corporation in 2010

TECHNICAL SKILLS

Business Tools:	AGM, Version One, JIRA, Bamboo
Languages:	SQL, PL/SQL, Java
RDBMS:	Oracle 9i/11g, SQL Server 2005/08
Operating Systems:	Windows, Linux
ETL Tools:	OWB, SSIS, Informatica
Reporting Tools:	SAP BO R3, QlikView
Other Tools:	SVN, HP QC, SQL Developer, Toad, Erwin
Application:	Maximo (TR)
Domain:	Automobile, Assets Management & Banking Domains

PERSONAL DETAILS

Date of Birth: 12th February 1986

Address : A303, Vasathi Anandi, Peerancheru, Hyderabad, Telangana -500091

Location Preference: Hyderabad / Overseas

Languages: English, Hindi, Bengali & German

Passport No.: G136137