



Muhammed Shanoof
Senior Software Engineer

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Professional Summary

- ISTQB Certified Professional in Software testing with 4+ years of Automation & Manual testing experience in Retail Banking.
- Well acquainted with the Software Development Life Cycle (SDLC), Software Testing Life Cycle (STLC), Software testing methodologies and Defect management.
- Good Knowledge in Retail Banking Domain which includes the Deposits and Investments systems.
- Testing experience includes Test Planning, Bug tracking and Reporting, Functional Testing, Regression Testing, Smoke Testing, Client Interaction, Test Scenarios Designing, Test Case Designing, Test Case Execution, Defect Management.
- Well versed in working closely with development and operational teams.
- Good capability to explore, learn and understand newer business domains and technologies.
- Used test management tools - Quality Center (HP- ALM), JIRA.
- Internally certified agile foundation level.
- Experience on working with IBM mainframes.
- Experience on working with SQL queries.
- Experience on API Testing using Postman.

Work Experience

Organization: Capgemini Technology Services India Ltd.,

Jan 2017 – Till Date

Have been working on supporting and enhancing below applications of **Royal Bank of Canada**, including:

Deposit Systems - Developing new features on an existing web-based application to improve the daily batches for deposit transactions. All the applications were host and accessed through IBM mainframes.

As a **QE Analyst**, my responsibilities include the following:

- Work with developers to review new feature designs and validate test specifications to ensure they are comprehensively tested and meet customer expectations.
- Responsible for running the streams and batch jobs to ensure the flow is completed without any abend.
- Responsible for troubleshooting whenever a JCL error or abends encounters.
- Working close with Operations/Business team in reviewing and analyzing the requirements and providing QE sign of for the same.
- Responsible for deploying the elements to Pre-PROD with IBM Urban Code Deploy
- Responsible for maintaining and testing the APIs as part of all the DB upgrades as part of regression flows and experience on testing the APIs with Postman.
- Responsible for coordinating with different teams to achieve the RBC's annual maintenance flows.
- Responsible for coordinating and testing with interface team before a every maintenance release /Prod fixes to make sure the fix is stable.
- Test Case Writing, Execution, Defect Reporting and management of defect in ALM
- Responsible for running and maintaining the regression suite developed in Robot framework after each release.
- Responsible to document the current behavior of application before and applying fix and to share it with Operations and BA.



- Responsible for review the Change Record Instructions, process document before all the releases.

Investment Systems- Increasing the holding capacity of another web-based application for investment accounts and mutual funds.

- As a **QE Analyst**, my responsibilities include the following:
 - Work with developers and QE lead to review new feature designs and validate test specifications to ensure they are comprehensively tested and meet customer expectations.
 - Identify defects and own them through the resolution and verification cycle.
 - Understand business requirements, identifying the appropriate test scenarios, test data before execution from requirement document.
 - Performed regression test.
 - Test Case Writing, Execution, Defect Reporting and management of defect in ALM
 - Report test progress to management on day to day basis and weekly basis. (Daily & weekly Status Reports)
 - Track defects to closure.
 - Create Weekly status report and Test Closure reports.

Test Management Command Center(TMCC)- Developing and maintaining a digital dashboard for status reporting as part of transformation.

- As **QE Analyst**, my responsibilities include the following:
 - Responsible for cleanup and onboarding the data different source(HP ALM,JIRA) to TMCC DB
 - Responsible for writing SQL queries and integrating it with Jenkins to achieve the metrics on dashboard
 - Responsible for deploying the build and coordinating with Capgemini CoE team.
 - Responsible for maintaining the database (SQL Server Management Studio) and application server(Wildfly).
 - Responsible to test the data loaded into the TMCC DB against the source.
 - Responsible for creating the automated Jenkins batches and trouble shoot whenever required.

Education

BSc Computer Science

Certifications

International Software Testing Qualifications Board(ISTQB) foundation level

Technical Skills

Beginner to intermediate knowledge of AWS cloud services and DevOps tools.

Soft Skills

Ability to quickly learn new tools and programming languages, a sense of ownership and pride in my performance, and excellent analytical skills.