

VIGNESH VENUGOPAL

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PROFILE/SUMMARY

An aspiring MBA candidate with strong academic record, having 8+ years of work experience in the field of Information Technology and done project management, marketing and business planning activities seeking new experiences in business driven initiatives leading to personal and organisational growth.

EDUCATION AND QUALIFICATIONS

Master of Business Administration (Loughborough University, UK)	2015 – 2016
(Modules including HR, Leadership, Marketing, Finance, Problem Solving etc.)	Graduated
Bachelor of Engineering (Rajalakshmi Engineering College; Anna University, India)	2008-2012
Electronics and Communication Engineering	First Class

WORK EXPERIENCE

Tata Consultancy Services Limited, Chennai, India	PL/ Business Analyst	2016 – Present
<ul style="list-style-type: none"> • Ownership of business requirements facilitation, capture and documentation. • Responsible for ensuring that documents are complete and driving the sign-off process. • Development of functional specification from initiation to sign-off stage including detailed descriptions, use case scenarios, relevant data structures and supporting graphical representations of process flows and interfaces wherever necessary • Detailing of non-functional requirements • Documenting of As-Is and Future State process flows • Identify gaps and provide recommendations to address them for review and approval of Management • Assess and accurately define and address issues and risks; employ effective strategies to proactively mitigate risks and facilitate resolution of problems and issues • Furnishing information to support business cases for new initiatives • Execute all user acceptance testing activities; conduct analysis of issues identified in testing, documenting any system problems and discuss such problems with appropriate parties to advise of issues, recommend corrective measures and follow through • Provide application support by analyzing production issues, identifying solutions, communicating issues to the developer, and preparing work-around as required • Experience in various industries including Healthcare, Insurance, Pensions among others • Familiar with Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC) • Solid organisational skills including attention to detail and multi-tasking skills 		
Loughborough University, Loughborough, U.K.	Student Consultant	2015 – 2016
<ul style="list-style-type: none"> • Provided Consulting related to Sales and Marketing to <i>Aggregate Industries Limited</i>, U.K • Assisted <i>Business Intelligence And Strategy (BIAS) Limited</i>, U.K with the Market Analysis and Research, and also developed a future proof Business plan for the same • Studied and solved various real time case studies as part of MBA programme • Presented the newly recommended business plans and proposals to the clients, in person • Developed effective communication and negotiation skills through multicultural interactions 		

Tata Consultancy Services Limited, Chennai, India QA Lead/Business Analyst 2012 – 2015

- Successfully worked on multiple projects simultaneously and delivered them well before the deadlines
- Worked in migration projects and familiar with Software Testing Life Cycle(STLC)
- Have good understanding of Waterfall and Agile methodologies; tools including HP QC, HP ALM, Atlassian JIRA and Confluence
- Conducted different levels of testing, including functional, integration, regression, performance etc.
- Communicate client's business requirements to offshore by creating easily understandable documents and overall process flow models
- Liaise between business and offshore to ensure the mutual understanding of process and applications
- Coordinated the system requirements and managed change control with the clients, based in the United States on behalf of the offshore team
- Responsible for testing the newly written codes of software applications for bugs, as part of Quality Assurance team
- Planned the project activities and documented them, as part of the Project Planning team
- Forecast the resources required for each project, after analysis of the project timeline and budget
- Provided extended and weekend support during priority calls
- Conducted Quality Audits and prepared reports and quality (QA) documents
- As the Knowledge Officer, responsible for identifying, capturing and disseminating knowledge on account- level for the specified Industry Solution Units

ACHIEVEMENTS

- Bagged "On the Spot" Award for my outstanding contribution at Tata Consultancy Services Limited
- Received "Best Team" Award for successfully delivering the projects on time
- Received "Learning Achievement" Award for being an inspiring role model to the colleagues; dedication and commitment to work
- Received excellent appreciations and feedbacks from the clients for various projects that were successfully launched into production

SKILLS

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| Communication | <ul style="list-style-type: none"> • Excellent communication skills gained through interaction with clients in the US, UK, Europe etc. and delivering presentations to them, the onsite and offshore team |
| Team Work | <ul style="list-style-type: none"> • Worked in teams to deliver the projects successfully on time |
| Organisational and Managerial | <ul style="list-style-type: none"> • Leadership - Managed day-to-day activities of various teams of different size • Stakeholder Management; Cost Management; Risk Management |
| Analytical | <ul style="list-style-type: none"> • Analysed and forecast resources based on the available funding and funding; Problem solving skills • Involved in budgeting activities for all the projects |
| IT and Computer Skills | <ul style="list-style-type: none"> • Confident with a range of Microsoft Office tools including (Sharepoint, Powerpoint, Visio, Excel, Word etc.) • Have good knowledge in Programming languages like C, C++ and basic knowledge in Java and Microsoft Visual Basic • Familiar with MS SQL, HTML, Axure RP Pro, Tableau, Qlikview |
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ADDITIONAL SKILLS

Languages Known:

English (Fluent) | Tamil (Fluent) | German (Understand basics)

VOLUNTARY EXPERIENCE

TCS “Purpose for Life” team

2013 – 2014

Being part of “Purpose for Life” team, involved the following activities:

- Teaching underprivileged children at a weekend school
- Restoration of Pond to its original beauty
- Painting the blackboards of the Government aided school

INTERESTS

Travelling | Reading books | Listening to Music | Drawing

REFERENCES

Available on request