

Nikhil Gandhi

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OVERVIEW

- Salesforce Certified Platform App Builder and Salesforce Trailhead Ranger.
- 3.8+ years of experience in Salesforce customizations and configurations.
- Sound understanding of Salesforce.com and functional understanding of Force.com.
- Proficiency in programming languages like Apex, Visual force, HTML, Java script, Aura and Lightning web components.
- Worked on developing Apex Triggers, Advanced apex, Test classes, Reporting API etc on Salesforce.com
- Good hands on experience in Salesforce integration using REST API and Platform events.
- Closely worked on Salesforce1 Custom Application along with Google Analytics.
- Worked on Field service lightning, Salesforce Einstein and Live Agent features.
- Hands on experience in Steelbrick CPQ configurations.
- Documentation at all stages of deployment.
- Carried out deployments across various environments including pre/post deployment activities.
- Highly organized with the ability to meet deadlines and a smart worker.

PROFESSIONAL SKILLS

CRM: Salesforce.com

LANG/TECH: Apex, Visualforce, Salesforce.com, Aura Components, Lightning Web Components, OOPS, XML, SQL, HTML, CSS, JavaScript, Advanced Java.

DATABASES: MS SQL Server 2005, MS-Access 2013.

TOOLS: Eclipse 3.4.2, MS Office 2013, Jira, Slack, Kanban, Azure, Visual Studio

OS: Windows XP, Windows 7, Windows 8, Windows 10

DOMAIN: FINANCE (NBFC)

MAY 2019 – PRESENT

Role: Force.com Consultant

Description: Bajaj Finance is the leading non-banking financial corporation company in India with all EMI finance, credit cards and loan distributing company.

Responsibilities:

- Interacted with product operations to understand the business requirements.
- Learnt about Loan Management Lifecycle and finance in bank operations.
- Responsible for end-to-end delivery of project including other systems like SP, databases and SQL, integration and network security teams.
- Conducted daily stand-up meetings with SFDC offshore team.
- Carried out the impact analysis on the existing system which would affect the legacy data in the system.
- Worked on debugging into different system to reduce the overall TAT.
- Conducted apex coding standards session and code reviewing tips.
- Implemented platform events for integration purposes.
- Implemented reporting API for custom real time reporting purpose.
- Worked on Data loader automation for creating partner users via RPA bots.
- Provided support whenever required to resolve the issue.
- Worked closely with mobility team for Aura and Lightning Web components.

Environment: Force.com

Role: Force.com Developer

Description: IPC's Sales Cloud is an integrated platform that brings all customer information and business applications together to easily generate and nurture customer leads. It incorporates marketing, lead generation, sales, customer service and business analytics and provides access to thousands of applications through the AppExchange of Salesforce.

Responsibilities:

- Interacted with the client to understand the business requirements.
- Responsible for conducting daily meetings to work hand in hand with offshore team.
- Created Technical Specification documents prior working on any requirements.
- Worked on Visualforce pages, apex controllers and visual force components.
- Implemented Live Agent, tracking of abandoned chats and ghost chats.
- Provided support to client to perform critical updates and to perform best practices.
- Created test case documents and bug log reports. Implemented error log object to catch exceptions.
- Performed data activity along with data migration team to ensure correct steps are taken.
- Carried out the impact analysis on the existing system which would affect the legacy data in the system.

Environment: Force.com

Role: Force.com Developer

Description: Global Village, Dubai, claims to be the world's largest tourism, leisure, shopping and entertainment project. It is the region's first cultural, entertainment, family and shopping destination. They wanted to have the UI for the support agents to provide service to field audience.

Responsibilities:

- Understanding the application's existing data model and created custom objects to reach customer requirements.
- Responsible for creation of work breakdown structure document.
- Created workflow rules, process builders to set the fields on creation, field dependencies.
- Actively worked on process flow, approval process and customized email templates.
- Worked on web service class, mock class and test class.
- Performed stress testing and carried out deployment plan.

Environment: Force.com

Role: Force.com Developer

Description: UFHT (Ultra Field History Tracker) provides an advanced field history tracking in Salesforce.com. It tracks unlimited number of fields per objects be it Standard or Custom. It secures your audited data using AES Encryption. Excellent tool especially for domains that require history tracking for long durations.

Responsibilities:

- Understanding the application's existing data model and modifying the same to include updates.
- Designed and developed classes to implement custom functionality with respect to Big Objects.
- Worked around UI with the help of JavaScript, Angular JS and customizations in Visual force pages.

Environment: Force.com

Role: Force.com Developer

Description: Quote-to-Cash implementations, providing enterprise-wide digital transformation through advisory, implementation, change management, custom configuration, and managed services. Cloud solutions to help companies achieve a strategic vision, improve performance, and increase value to stakeholders.

Responsibilities:

- Interacted with the client to gather the business requirements.
- Conducted daily status meetings with the client to cater any issues in the app or any new enhancements which needs to be developed in the app.
- Configured record types, page layouts, Process Builders, Workflow Rules, Approval Processes which are required to meet the requirements.
- Worked on the customizations such as Apex Triggers, Apex Classes, Batch Apex and Scheduled Apex, VF Pages and Test code development.
- Configured Profiles, Permission Sets and Roles to ensure the data integrity and security.
- Responsible to identify the pre/post deployment activities and prepared the deployment checklist.

Environment: Force.com

EMPLOYMENT HISTORY

Organization: Eternus Solutions Private Limited, Pune

Designation: Sr. System Executive

Role: Salesforce Developer

Duration: December 2016 – May 2019

Organization: Bajaj Finserv

Designation: Manager

Role: Salesforce Consultant

Duration: May 2019 – Present

EDUCATION

Graduated from Prof. Ram Meghe College of Engineering and Management, Badnera in Computer Science and Engineering (C.S.E.) on July, 16.

CGPA: 7.36

PERSONAL INFORMATION

Father's Name : Mr. Sunil A. Gandhi
DOB : 15 August 1994
Gender : Male
Hobbies : Travelling, Event Mgmt, Badminton, etc.
Languages : English, Hindi, Marathi, Punjabi

DECLARATION

I hereby declare that the above information is correct to best of my knowledge and could be supported to the relevant documents.

NIKHIL GANDHI