SHIVRAJ PAWAR

Salesforce Developer
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Career Objective:

To secure a challenging position that utilizes my years of experience, while allowing me the opportunity to grow professionally.

Professional Summary :

- Having Total **4.5 Years** of IT Industry experience, *2 Years of relevant experience in Salesforce.com CRM* and **2.5 Years** of Experience in **Magento E-commerce Development** and Database Support**.**

- Having Work experience in different kinds of projects like Development, Implementation and Support Projects in **SFDC**.

- Ability to convert customer requirements to technical specifications and creating user stories.

- Good exposure on Aura Lightning Components, Apex Programming, Visual Force and Test classes.

- Experience in working with agile methodology, Creating User Stories and Managing Jira.

- Hands-on Experience in designing of Custom Objects, Custom Fields, Page Layouts, Workflows, Record types, Validation Rules, Workflow Rules, Batch apex, Data loader, Workbench etc.

- Good exposure of Manual and Unit Testing Before and after deploy new build, closely interact with QA Team.

- Experience in preparing configuration documents, sop and helping content management team for preparing release documents.

- Experience to work in multiple Salesforce Org/Environment, Like creating Scratch Org and setup orgs, trained other to work on it.

- Good exposure of Patch Upgradation of Orgs for various customers, Provide quick resolutions while upgradation.

- Familiar with REST, SOAP Integration, Familiar with COPADO.

Work Experience:

- Working for **GENPACT India Private Ltd Noida** as a **Sr. Salesforce Developer** from Feb 2019 to till date.
- Worked for **VENTURENEEDS SOFT-TECH PRIVATE LIMIT Hyderabad** as a **Software Developer** from Aug 2016 to Jan 2019**.**

- **B. E (Computer Science and Engineering)** From **RGTU Bhopal** (MP) with 71%
- **HSC** in PCM from Madhya Pradesh (MP) Board with 66%
- **SSC** in from Madhya Pradesh (MP) Board with 76%

SFDC Project Summary :

Title : **Cora AR Flow**
Environment : Apex, Aura Lightning, Visual Force, Salesforce Out of box features

Cora AR Flow is a one-stop solution for end-to-end receivables management and analytics, collaborative dispute resolution. It enables organizations to increase cash flows by ensuring faster collections, better forecasts, and reduced past-due receivables, bad-debt reserves, and operational costs. Invoices are coming from various Source SAP, Oracle etc.
Main Modules are Create Dispute, Contact Customer, Promise to Pay, Send Statement.
After selecting the transactions it uses Contact Method (Email, Phone, Fax, Print, Save) and follow up task is created. Cora AR Flow includes various custom settings. To get the application up and running, need to configure the settings as per your customer's requirements.

Roles and Responsibilities:

- Involved in creating new scratch org for development activities and configure it using various custom settings
- Involved in creating User stories for every sprint.
- Worked on customizations on Aura lightning Components, Apex, Visual Force and bug fixing.
- Involved in creating custom objects, fields, Page layout, Record Types, Profile, Permission set, Process builder, Workflow rule etc.
- Created and covered coverage of test classes
- Involved in Manual and Unit Testing Before and after deploy new build, closely interact with QA.
- Involved in development using change set and SDFX CLI.
- Prepared configuration documents, sop, Release documents.
- KT session to new colleagues, implementation team, support team for Product functionality.
- Worked on Health check and user management etc.
- Worked on Patch Upgradation of Orgs for various customers, Provide quick resolutions while upgradation.

SFDC Project Summary:

Title : **Cora PLM**
Environment : Apex, Aura Lightning, Visual Force, Salesforce Out of box features

Cora PLM is an intelligent case management solution powered by a dynamic workflow. As the case traverses through the CORA PLM, it changes the state as it moves from one-step to the other. The series of steps through which a work item needs to flow before it is completed. Case creation, Open, Work in

Progress, Review, Awaiting Business approvals or clarification and archival can be said as various work steps in processing a case.

System has the following functionalities: Manual Case creation, Email to Case Creation, Assign Priority to requests/cases, and Sending email for approval to Cardinal business / division approver whenever required.

Roles and Responsibilities:

- Customize and personalize Salesforce.com based on requirements.
- Involved in end to end implementation with clients.
- Worked on Customization of Aura lightning Components, Apex, Visual Force and Test class.
- Involved in creating custom objects, fields, Page layout, Record Types, Process builder, workflow rule etc.
- Involved in bug fixing, Manual and Unit testing before and after deploy new build, closely interact with QA Team.
- Prepared configuration documents, sop, Release documents.
- Provide KT session to new colleagues, implementation team, support team for functional in and out.
- Worked on Health check of org and user management, data loader, workbench etc.
- Worked on Patch Upgradation of Orgs for various customers, Provide quick resolutions while upgradation.

Magento E-commerce Projects :

- Worked on various E-commerce Magento Websites to run client's business smoothly.
- www.appskins.eu/shop www.jetblaster.com.au www.qgairsoft.com.br
- Worked on Magento Custom Module development, Strong Experience in Admin/Dashboard, Ability to Research, Install, Configure and Integration of Various Magento Modules into Websites.
- Participated in Magento Theme Installation, Configuration and Theme Customization, Upgrading Existing Websites to Newer Magento Versions, Deployment of the Web Applications and Testing.
- Participated in Website Performance and Speed Optimization.
- Participated in Understanding of Business Requirement and Arrive at an Effort Estimate.

Insurance Domain Projects

- **Policy Schedule Merger: -** Worked on RSDB Extractor, Report Suite Process Engine Tools to generate and Upload Insurance Policies. Process and Upload Job/Batches after Regular Interval Every Day.
- **Call Logger Application:** - It is in-house Ticketing Tool Where involved in routing the Tickets to respective team. Involved in Resolving issues raised by end users related to call logger Application. Provide Huge Data to end users as per requirements in excel Format using SQL Queries.

- **Logiscan Application**: - Configured BAGIC/BALIC/CLAIM logiscan Software to scan and QC of insurance policy and other business requirements, Mapping of Logiscan BAGIC/BALIC/CLAIM Applications with the help of Database.
- Participated in DBA Support like Run the TNL Job (PeopleSoft) on Daily Basis for Attendance and Analysis of Total Attendance Counts of Different Locations, Participated in Scheduled the Backup of Database of different Applications.

Declaration:

  I solemnly declare that all the above information is correct to the best of my knowledge and belief.

                           (SHIVRAJ PAWAR)