

# MILAN

## Senior Salesforce Developer

### EXPERTISE

Apex

Lightning Web Components

APTTUS

JavaScript

HTML & CSS

### LANGUAGES

Hindi

English

### PROFILE

Milan is a Salesforce and Apttus consultant specialized on contract management lifecycle. He has a strong adaptability to new technologies and business domains, acquired along different business sectors. He worked on NGO, Finance and IT industries. He developed and maintained key features on client's applications, gaining a solid experience in customer support.

Milan loves coding and technology enthusiast.

### EXPERIENCE

**HANSEN** | FROM JAN 2019  
Salesforce Consultant

**APTTUS** | FROM 2016 - 2018  
Salesforce Consultant

**INFOSYS** | FROM 2015 - 2016  
Systems Engineer

### EDUCATION

**DHARAMSINH DESAI UNIVERSITY** | FROM 2011 - 2015  
Bachelors of technology (Electronics and Communications)

### CERTIFICATION

Salesforce Certified Administrator  
Salesforce Platform Developer I  
CLM Product Certification (Apttus)  
CPQ Essentials Certification (Apttus)  
Billing Certification Exam (Apttus)  
Intelligent Workflow Approvals Certification (Apttus)  
XAE - X-Author by Apttus

### CONTACT INFO

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# PROJECTS

## COMPANY

## PROJECT INFO

### HANSEN

**Project/Company:** Swiss Non-for-Profit Organization

**Period:** January 2019 | Present

**Role:** Salesforce Consultant and Apttus Specialist

Lead developer for a SFDC Sales Cloud and Apttus CPQ implementation, responsible for all implementation lifecycle - requirements gathering, analysis, design, development, testing, deployment and debugging.

#### Key Achievements

- ✓ Liaise with client stakeholders to clarify requirements
- ✓ Solution design and application development
- ✓ Environment configuration and data model customization (Tech Admin)
- ✓ Technical implementation (Automation using Process Builder & Triggers)
- ✓ Testing and debugging
- ✓ Daily/weekly status meetings related to Agile development process.
- ✓ Continuous customer support
- ✓ Documentation deliverables (Release Decks, Tech documentation, Test Cases)

**Project/Company:** Cloud Computing Company

**Period:** January 2018 | December 2018

**Role:** Apttus Consultant

Implementing Automated Renewals and Contract management with Apttus intelligence cloud.

#### Key Achievements

- ✓ Analyze and gather business requirements
- ✓ Integration with legacy systems via Webservices
- ✓ Application debugging and development
- ✓ Daily/weekly status meetings related to Agile development process.
- ✓ Support deployment cycle from QA to Production
- ✓ Participate in SIT and UAT testing activities.
- ✓ Continuous customer support

#### Technologies:

- Apex
- Lightning Web Components
- Process Builder
- SOQL
- JIRA
- GIT
- Platform Events
- APTTUS CPQ, CLM & Billing
- APTTUS X-Author for Contracts

### APTTUS

#### Technologies:

- .NET
- MuleSoft
- Linq
- SQL

## COMPANY

## PROJECT INFO

### Technologies:

- Visualforce
- Apex
- Webservices (REST API)
- SOQL
- Git
- APTTUS CPQ, CLM & Billing
- APTTUS X-Author for Contracts

## INFOSYS

### Technologies:

- Selenium
- See Test Automation tool
- HP ALM

**Project/Company:** Multinational Technology Manufacturing Company

**Period:** September 2016 | December 2017

**Role:** Salesforce Consultant

End to end Development of the project including fully automated billing and Invoicing process with complex integration with Avalara AVATAX for 22 countries across Europe and North America.

### Key Achievements

- ✓ Development lifecycle lead developer
- ✓ Liaise with client stakeholders to clarify requirements
- ✓ Solution design and application development
- ✓ Deliver technical specifications for offshore team
- ✓ Application debugging
- ✓ Daily/weekly status meetings related to Agile development process.
- ✓ Support deployment cycle from QA to Production
- ✓ Participate in SIT and UAT testing activities.
- ✓ Continuous customer support
- ✓ Technical documentation

**Project/Company:** Multinational Financial Services Company

**Period:** June 2015 | August 2016

**Role:** Test Engineer

Manual and automated testing for intelligent portfolio web and mobile application.

### Key Achievements

- ✓ Analyze business requirements
- ✓ Author test Scenarios and test Class
- ✓ Create automated test scripts for Web and mobile application
- ✓ Support deployment cycle from QA to Production
- ✓ Participate in SIT and UAT testing activities.
- ✓ Continuous customer support