

# Monali Shrawankar

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## Professional Summary

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- Having Platform App Builder, Salesforce Platform Developer II and Platform Developer I certification
- 4 year total IT Industry experience
- 3 year's experience as Salesforce developer in Administration and Development
- Salesforce Developer/Administrator on Salesforce CRM and Force.com platform
- Experience in Creating, Managing, Implementing and customizing custom objects
- Involved in automating different business processes using process builder, workflow rule and approval processes
- Experience in creating Reports and Dashboards as per business requirement
- Proficiency in SFDC configuration like Profiles, Roles, User Management, Page layout, Record type, Custom Table and Field, LWC
- Involved in Data Migration using Data Loader and Import Wizard
- Designed and developed Apex Triggers, Apex Classes, Batch Apex, Controller Classes, Extensions, Visualforce and Lightning Aura components for various functional needs in the application
- Good knowledge and understanding of SFDC Security and Sharing
- Knowledge of Integration using REST API and SOAP API

## Technical Skills

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**Customization:** Salesforce, Apex, Aura ,LWC Components, CSS, Javascript, HTML, SOQL

**Tools:** Data Loader, Workbench, Postman, JIRA, Bitbucket, Change Set

**Configuration:** Profiles, Roles, Permission Set, Page Layout, Record Type, Validation Rule, Object Relationship, Approval Process, Sharing Rules, Flow Builder, Reports, Dashboards, Quick Actions, and Junction Objects

## Professional Experience

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### **Cymetrix Software | Salesforce Developer (Jan 2022 to till Date)**

As a Salesforce Developer, responsible for Designing and Developing solutions over the Salesforce platform. Building a robust application on the force.com platform adhering to Salesforce and programming best practices.

### **IT NetworkZ Infotech | Salesforce Developer (October 2020 to Jan 2022)**

Working as a salesforce admin and developer to build the new functionalities and enhancing the existing one to meet the Customer requirements.

**Notable projects are:**

**ViatrixPharma | Salesforce Developer**

The objective of this project is to develop a pharmaceutical inventory management system using sales and community cloud.

**Responsibilities:**

- Worked on the component events/methods and navigation within components
- Worked on Apex classes to call the API, fetching results from API, parsing those results in the wrapper class in the required format, and then passing that data to the Aura/lwc
- Created Custom labels and custom settings
- Created Apex Classes, batch Apex, and Test classes
- Debugging of Apex Classes and lightning components

**Utilized Technologies:** Salesforce, Lightning Aura , LWC , Apex, Trigger

**Vitality Insurance | Salesforce Developer**

The objective of this project is to implement and customize needs of insurance company including managing customer information, agents, policies, claims and reportings.

**Responsibilities:**

- Worked on lightning aura components to add new functionalities
- Applied best practices on the apex classes and test classes
- Worked with test classes to provide 90+ test coverage
- Participating in daily scrum meetings and daily client meetings
- Delivered various user stories with minimal or no defects

**Utilized Technologies:** Salesforce, Lightning Aura, LWC, Apex, Trigger

**Capula Investment | Salesforce Developer**

The objective of the investment system Salesforce project was to develop a comprehensive system for managing investments, portfolios, and transactions within Salesforce. Worked on customization such as the creation of the custom objects

**Responsibilities:**

- Defined Lookup and Master-Detail relationships on objects
- Worked on Data Mapping and Migration of data from legacy systems to Salesforce.com Objects and fields
- Designing integrating apex code to fetch data from publicly exposed API using sites
- Designing automated approval process, email messaging services as per business requirement
- Creation of Workflow and Process Builder to automate the process
- Worked on Validation rules, Page layouts to suit the needs of the application
- Creation of Batch Apex to process the bulk of data

**Utilized Technologies:** Salesforce, Lightning Aura, Apex, Trigger, SOQL

**Broadcast Audience Research Council (BARC) India | Salesforce Developer**

Broadcast Audience Research Council (BARC) India is a joint industry body founded by stakeholder bodies that represent Broadcasters (IBF), Advertisers (ISA) and Advertising & Media Agencies (AAA). It is also the world's largest television measurement science industry-body. BARC uses two Salesforce Orgs: - One for Sales team and Business Development and another for Managing Field Services Agents and

Viewers Data. Salesforce Org Manages Field Services Agents and Viewers Data. The BARC uses both the Sales and Service Cloud platform of Salesforce.

**Responsibilities:**

- Design and Develop the Apex Classes, Apex Triggers, Batch Class, and Test class for various functional needs in the application
- Worked on Lightning Web components (LWC), Converted buttons to LWC.
- Designed and developed Flow based on project requirements.
- Upgraded from Salesforce Classic to Salesforce Lightning with good user interface
- Implemented API Integration to external systems
- Created a Visual-Force page to implement custom search functionality as well as validation rules, workflow rules, process builder, email alerts, record types to meet the functional requirements.
- Assisted in analyzing business and technical requirements and designing standard objects of Salesforce.com for their external integrated applications based on project specifications
- Worked on custom metadata and custom settings, salesforce security aspects.

## Education & Certifications

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**Master's in Technology in Computer Science and Engineering | 2015**

N.R.I Institute of Engineering

**Salesforce Certifications:**

- 1) Salesforce Certified Platform App Builder
- 2) Salesforce Certified Platform Developer I
- 3) Salesforce Certified Platform Developer II