

Venkat Anurag Varma Penumatsa

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Professional Summary:

- **Around 4.03 years of experience in Salesforce.com CRM platform**
- Experience in **Development, Administration, Configuration, Implementation** and Support of Salesforce CRM based on **Apex language**.
- Hands-on Experience with SFDC development using Apex classes, Triggers, Apex Test Classes for SFDC testing and Batch Apex for complex data processing.
- Proficient knowledge of **Governor limits**. Experience in optimization of existing code in accordance to the governor limits.
- Participated in all stages of Software Development Life Cycle (SDLC) i.e., System Analysis, Design, Development and Testing Expertise.
- Strong Knowledge of SFDC standard Data structures and familiarity with designing **Custom Objects** and Force.com platform and **Force.com Sites**.
- Experience in understanding business requirement to design the required entities like custom objects, creating the **relationships and junction objects**.
- Experience in using **Flows**.
- Developed **Apex classes** using other platform based technologies like **Visual-force, Force.com IDE**.
- Experience in creating various **Reports (summary reports, matrix reports, pie charts, dashboards and graphics)** and **Report Folders**.
- Experience in using **Data Loader** for **insert, update** and **bulk import** or **export** of data from Salesforce.com Objects.
- Experience in using declarative features like **validation rules, workflows, approval process, sharing rules** automation for satisfying complex business process automations.
- Experience in implementing **security and sharing rules** at object, field, and record level for different users at different levels of organization, also created various profiles and configured the permission based on the organizational hierarchy.
- Excellent team player, self-motivated, **quick learner** with good communication skills and detail oriented problem solving skills.

Summary of skills:

SFDC Technologies	Standard objects, Workflow & Approvals, Apex Classes/Controllers, Apex Triggers, Visual force Pages, Data Loader, Reports, Dashboards, Force.com IDE, Lightning Aura Component.
Languages	APEX, JavaScript.
Tools & Technologies	Force.com Data Loader, Force.com Platform (Sandbox and Production).
Operating systems	Windows 8/10.

PROFESSIONAL EXPERIENCE:

Working as a Salesforce Developer with HAYA SYSTEMS INDIA Pvt. Ltd from December 2019 – till date

Roles and Responsibilities:

- for any bug fixes in salesforce. Doing support
- major issues like apex class, batch class, VF page. Working on
- fixing for FLS issues. Working on
- from Partial copy sandbox to Production. Deployment
- monitoring batch classes to see for batch failures and fix them on immediate bases. Continuous
- Mobile Flows. Created
- launched Flows and Scheduled Flows. Created Auto
- various Salesforce.com objects Service Appointment, Service Resource, Work Order, Service Objectives, Work Types. Worked with
- Email Templates and Mail Merge Templates and was involved in doing the mail merge for different standard and custom objects. Created many
- Salesforce.com configuration activities creating Users, Roles, Profiles, Organization Wide Defaults, Permission Sets, Public Groups and Queues. Performed
- validation rules, formula fields according to the application requirements. Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages. Developed
- Actions. Created Quick
- Lightning Component. Have worked on Apex classes for various functional needs in the application. Developed
- Salesforce.com configuration activities creating Users, Roles, Profiles, Organization Wide Defaults, Permission Sets, Public Groups and Queues. Performed
- application from Sandbox to Production environments using Change Sets. Deployed

Environment: Salesforce.com, Field Service Lightning, Mobile Flows, Flows, Lightning (components and controllers), Apex, Process Builders, Workflow & Approvals, Reports, Custom Objects, Custom Tabs.

ECS Limited, Dallas TEXAS as Salesforce Developer from (April 2018 – September 2019)

Roles and Responsibilities:

- Involved in gathering and analysis of business requirements and then effectively took part in sprint planning to achieve the requirement.

- Analysed the business process of client and then involved in creating the application and data model required for the requirement.
- Created custom application, objects, tabs, fields with the custom functionality to efficiently meet the business requirement.
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Created reports, dashboards, and processes to continuously monitor data quality and integrity and assisting users with report design and management.
- Customized page layouts for Opportunity, Contacts, and Accounts depending upon user profiles and created permission sets where necessary.
- Worked on Assigning creating Roles Hierarchy, Profiles and Security setup within the organization.
- Responsible for setting up Field Level Security.
- Developed custom Workflows and Assignment Rules for case escalation.
- Implemented Field Level security for sensitive data holder fields.
- Implemented Salesforce automation using web-to-case forms, email-to-case, assignment rules, automation and queues, auto response rules, escalation rules, chatter groups, person accounts, cases and solutions.
- Involved in end-to-end testing and gathering feedback from business users.
- Involved in Working with Standard Salesforce features like Objects, Workflows, Record Types, Page layouts, Workflow Rules, Case Assignment Rules, and Escalation rules, Validation rules, Profiles, Roles, Reports and Dashboards etc.

Environment: Salesforce.com, Field Service Lightning, Mobile Flows, Flows, Lightning (components and controllers), Apex, Process Builders, Workflow & Approvals, Reports, Custom Objects, Custom Tabs.

PROFESSIONAL QUALIFICATION

-  **B. Tech** from **Vellore Institute of Technology, INDIA (2010 – 2014)**
-  **Master of Science** from **TEXAS A&M University, USA (2016 – 2018)**