MEGHA SHRIVASTAVA

SALESFORCE DEVELOPER

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PROFESSIONAL SUMMARY

Over 5+ years of experience in IT with 3 years of experience in Salesforce CPQ and Apttus CPQ/CLM. Adept at designing, implementing and testing codes, configuration, and enhancements to the system.

With previous experience of 2+ years as Quality Assurance Tester in Finance domain, handling End-to-End design and implementation of the application.

EXPERIENCE

Wipro Technologies
Sept 2019 - Present

SALESFORCE DEVELOPER

Philips | Healthcare

- Experience in Quote to Order Lifecycle including Contract Lifecycle Management (CLM)
- Designed and developed the custom objects, custom fields, page layouts, custom tabs, workflows, process builders, Visualforce Pages, Components, Apex and Triggers to suit the business requirements
- Good understanding of QLE, advanced approvals, product and price rules, attributes, discount schedules, renewals and amendments
- Developed SOQL and SOSL queries to get data from different related objects
- Defined the relationships (Lookup, Master-Detail) on the objects that help in associating the records
- Performed detailed analysis on business and technical requirements, and designed the solution by customizing the objects and other platform-based technologies like Apex, Web Services and Force.com API
- Maintained and optimized the existing code in the system following Governor Limits
- Used Data Migration Tools like Workbench, Data Loader, Salesforce Import and Export Wizard

Wipro Technologies
June 2018 - June 2019

SALESFORCE ADMINISTRATOR

Philips | Healthcare

- Worked as L1.5 Manager for incident management
- Maintained the Salesforce platform by monitoring the support incidents, change and service requests, user management and issues of business application
- Responsible for critical and urgent configurational changes in Salesforce CRM
- Performed QA testing after critical updates to transition customer data smoothly to retain performance and usability of the system
- Provided technical assistance and end user troubleshooting of incidents, bug fixed and enhancements
- Resolved technical and functional issues through debugging, research and investigation

Wipro Technologies
Sept 2015 - June 2018

QA Tester
U.S.Bank | Banking & Finance

- Experience in resource management and leading an offshore team with 4 resources
- Handled and managed E2E QA testing design and implementation of IVR banking product in Waterfall Methodology
- SME/Functional Expertise on different areas of IVR System and E2E work flow of the application with different working areas
- Engaged and coordinated with Developers and Business Analysts for project flow

SKILLS

Salesforce CRM

Salesforce Administration

Salesforce Development

Salesforce CPQ

Apttus CPQ/CLM

Salesforce Advanced Approvals

Salesforce Apex

Salesforce Security & SOQL

CERTIFICATION

APTTUS CPQ Product Certification 201

Salesforce Administrator

Salesforce CPQ Specialist

Salesforce Platform Developer I

EDUCATION

M.Tech / Information Technology
BITS Pliani, Rajasthan
2016 - 2019

BCA / Computer Applications
The IIS University, Jaipur(Raj.)
2012- 2015