PAVAN KUMAR CHILLA

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**Salesforce Developer**

*An accomplished software engineer specialized in developing and administrating of Salesforce.com applications, and has ability of creating business processes; seeking to work for a software organization where I can execute my skills and experience to develop my candidature and can benefit the concerned organization*

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## PROFILE

* Having Overall 5 years of experience in Development of sales force CRM, **Administrator Developing Sales force CRM applications, LIGHTINING with Force.com**
* Sales Force **Lightning Developer**.
* Experience in **Administration**, **Configuration**, **Implementation**, **Lightning**, and support experience with Salesforce platform.
* Experience in Salesforce Customization, **Security Access, Workflow Approvals, Data Validation, data utilities, Analytics, sales, Marketing, Customer Service, and Support Administration.**
* Expertise in SFDC Development using **Lightning Application, Apex Language, Visual Force Pages, Classes, Controllers, Triggers, Indexes, Locks Web Services, Components, Tabs, Apex Web services, Custom Objects, Reports, Analytic Snapshots and Dashboards, Profiles, Creating Roles, Page Layouts, Org - Wide default, Sharing rules, Work Flows**.
* Worked on **Lightning Process builder flows, Connect API, Chatter** and **quick Action**.
* Hands on experience in writing queries using **SOQL and SOSL in Apex Classes** and **Triggers**.
* Creating **Custom Apps, Custom fields, Profiles, Applying Sharing Rules, Handling Page Layouts, Search Layouts, and Related List and defining Field Dependencies, custom buttons, Validation Rules, workflows, approval processes**
* Worked on various salesforce.com standard objects like **Accounts, Contacts, Leads, Campaigns, Opportunities, Quotes, Activities, Dashboards and Reports.**
* Hands of experience in **configuring and Customizing** the applications on Sales force platform
* Hands on Experience working with **Data Loader** & Dataloader.io & Import wizard Product Development experience using **Apex**.
* Involved in Developing and good knowledge on **Sales force object Query Language (SOQL)** and **Sales force Search Language (SOSL).**
* Implemented **agile Methodology in project management** as part of the project designing.
* Performing database operations using **Apex Data Loader** to maintain the data quality and migration.
* Designed **Custom Formula Fields, Field Dependencies, Validation Rules, Workflows, and Approval Processes for automated alerts, field updates, and Email generation** according to application requirements.
* Implemented security and sharing rules at **object, field, and record level for different users at different levels of organization,** also created various profiles and configured the permissions based on the organizational hierarchy.
* Written **Test Classes** as part of Unit testing before moving code into production environment
* Experienced in deployment process from **sandbox to production environment**.
* Involving in **Client meeting and implementing the business process**, based on the client requirements.
* Having **good Analytical, Programming and Problem-Solving Skills** with excellent interpersonal skills, team player and good leadership qualities.
* Well-Versed with all stages of **Software Development Life Cycle (SDLC)** and **Software Testing Life Cycle (STLC)**.
* Worked on **Lightning Process builder**flows**, Connect API**, **Chatter** and **quick Action.**

## EDUCATION

* Completed M.Tech from JNTUH, **2016**

## PROFESSIONALEXPERIENCE

* + Working as Senior Software engineer in **Cognizant Technology Solutions** from 8th September 2021 to 28th Oct’22.
  + Worked as **Salesforce Developer** with **PROSPER INFORMATICS PVT LTD from** 12th April 2017 to 6th August 2021.

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## TECHNICAL EXPERTISE

**Salesforce:** Salesforce CRM, Lightning Application, Apex Custom Controllers, Apex Classes, Apex Triggers, Visualforce Pages/Components, Apex Web Services, SOQL, SOSL, Workflow and Approvals, Reports and Dashboards.

**Salesforce Tools:** Eclipse, Force.com Eclipse IDE Plug-in, Force.com Explorer, Change Sets, Force.com Import Wizard, Force.com Platform (Sandbox and Production)

**Integrating Tools:** Apex Data Loader, Import Wizard, Data Export, Mass Delete

**Languages:** Apex, SQL, SOQL, SOSL**.**

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## # PROJECT 1:

**Project Name** – Woolwor-XAct SF BAU

**Client Name** - Woolworths

**Description** - Woolworths Group Limited is an Australian trans-Tasman retailer headquartered in Bella Vista, Sydney. Woolworths build a Salesforce CRM for complete sales organization adding its partners into it, to deliver the best in convenience, value and quality for customers.

**Responsibilities:**

* Involved in **gathering requirements** from the business and implementing those in Salesforce.com
* Worked on **Standard objects** like Accounts, Contacts, Lead, and Cases, and **Custom Objects** like Territory, FMR, Fuel & Shop Accounts, Account Setup Requests, and more
* Created multiple **custom objects, custom fields**, **relationship** between two objects, **page layouts** and **record types**
* Developed different **Validation Rules** to ensure that the valid data is being entered into the organization
* Developed **workflow** **rules** and **approval processes** to automate the business process
* Applied many logic into sending out **email templates** firing through **Workflow** based on the requirement
* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features. Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
* Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components for use in Salesforce1 mobile platform to make Lightning Application mobile.
* Retrieved some data and its functionality from Third-Party API’s and displayed within the lightning component.
* Utilized **Salesforce.com out-of-the-box** functionalities over customization wherever possible
* Developed Apex **Classes** and **Triggers** wherever required to fulfill the business need and automate the flow accordingly
* Worked on **Web Services** to retrieve the data from Oracle DB and display in a **VF pag**
* Leveraged APEX Controller to make a call for external requests to retrieve data from various API’s and displayed them on to the component.
* Wrote **Test classes** for those apex classes and triggers with the code coverage of at least 90% on each
* Deployed the changes from developer sandbox to Full copy sandbox for QA testing and then finally to Production organization.

## # PROJECT 2:

**Project Name** - Cypress OTM

**Client Name** - Cypress

**Description** - Cypress project wants to automate the process of uploading records by csv files in UI. This process must be done by lighting components.

### Responsibilities

* + Configuring Page Layouts, Record Types, Managing Fields and their dependencies, Tabs, Search Layouts and Button &Links
  + Configure and Set up relationship between various objects
  + Creating Workflows, Objects and Validation Rules inside Salesforce and Mapping them to the existing functionalities and Objects.
  + Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
  + Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
  + Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components for use in Salesforce1 mobile platform to make Lightning Application mobile.
  + Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better.
  + Leveraged APEX Controller to make a call for external requests to retrieve data from various API’s and displayed them on to the component.
  + Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
  + Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
  + Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
  + Implementing complete Sales force CRM application based on the business requirements.
  + Creating and manage Users, Roles, Profiles, permissions, mass updates and renaming records.
  + Worked on various salesforce.com standard objects like Accounts, Contacts, Leads, Campaigns, Opportunities, Quotes, Activities, Dashboards and Reports.
  + Used the sandbox for testing and migrated the code to the deployment instance after testing.

### # PROJECT 3:

**Title :** Activision SFDC

**Platform :** Eclipse, Data Loader

### Role : Salesforce Administrator/ Developer

**Client :** Activision

### Description:

Activision is gamer client to develop different games. Activision creates different types of users for all technologies like Oracle, Tibco and windows. When customers create a case (Email to Case) and assign to associated Team.

### Roles & Responsibilities:

* + Developed Apex classes, Triggers to support the custom functionality.
  + Developed Visualforce pages and Components, Custom settings and all customization.
  + Customization of the Organization Profile, creation of custom objects, custom fields, formula fields as per the requirement.
  + Setup an Email to Case and Assignment rules.
  + Created workflows and approval process
  + Involved in study/analysis of business functional specifications document.
  + Created custom Objectsand worked on Standard objects.
  + Developed Apex classes and Triggers to support the custom functionality.
  + Developed Visual ForcePages for all Standard Objects and Overridden.
  + Created pick list, lookup relationships and Record types.
  + Preparation of clarifications, dependent objects, limitations, and analysis report.

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