Priya Ranjan Kumar

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Carrier Objectives To obtain a creative and challenging position in an organization that gives an opportunity for self-development and leadership while contributing to the growth of the organization with technical and innovative skills.

🏷 Skills

- Containerization Tool: Docker,Kubernetes
- Configuration Management tools: Ansible
- Cloud Service: AWS(EC2, S3, ELB, IAM, Auto Scaling, VPC)
- Database: MYSQL
- Monitoring Tool: Shinken, Nagios,Zabbix
- Others: NFS, SAMBA, ISCSI,
- SSH, YUM, LVM, SWAP, LDAP
- Web Service Tools: Apache ,Tomcat
- Database, DNS, Jboss, LDAP ,MYSQL
- Basic Python

💼 Work History

2020-02 - Current

Devops Enginner
Onmobile, Banglore, Karnataka

- Worked closely with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Automated and implemented backup and recovery procedures for system that resulted .
- Performing Deployment and rolling updates using Kubernetes.
- Managing ReplicaSet using Kubernetes
- Designed and built automation tools and applications to deploy next generation platform.
- Created Jenkins CICD pipelines for continuous build & deployment
- Configured and managing integration of Docker,Git,Ansible and Jenkins for Deployment using POLL SCM
- Responsible for server management.

- Code reviews and process automation implementation.
- Working AWS(ELB,S3,Auto Scaling,VPC).
- Maintaining build and release notes for dev team.
- Enabling monitoring on Zabbix for the servers.
- DB optimization

2018-07 - 2020-01

System Engineer
Tavant Technologies, Bengaluru, KA

- Procuring and configuring the server as per the needs of the release and the application • Maintaining source code repository for all major and minor releases • Implementing new projects builds framework using Jenkins & maven as build framework • Created Jenkins CICD pipelines for continuous build & deployment • Used SVN and GIT as source code repository and Involved in migrating from SVN to GIT • Configured Git with Jenkins and schedule jobs using POLL SCM option • To create Linux Server environment • Deployment on jboss and wildfly • Adding User and maintaining there credential • Automated build and deployment using Jenkins • Managed GitHub repositories and permissions, including branching and tagging • DNS mapping • Taking server backup using vcenter • Generating thread dump • Troubleshooting issue related to server • Oversaw development and maintenance of organization computer systems and intranet • Installed, configured, tested and maintained operating systems, application software and system management tools • Identify, troubleshoot and resolve issues related to build and deploy process • Interact with developers and Enterprise Configuration Management Team for changes to best practices and tools to eliminate non-efficient practices.

2017-01 - 2018-06

System Engineer
Tavant Technologies Pvt Ltd India, Bangalore, Karnataka

- Ensuring that campaigns are fully operational and sent out to the users in a timely and efficient manner on production environment for Experian Marketing Suite (aka Cross-Channel Marketing, CCMP, EMS).
- Provide best practice recommendations on usage of the platforms by answering questions from CS and other functional EMS teams.
- Ensuring that client systems are fully Troubleshoot and manage tier 1 support tickets as defined by TST/PST.
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- Perform front-line application support; ensuring that questions or concerns are handled in a timely manner via ticketing system (i.e., Jira).
- Experience in supporting date triggered, Event triggered and Bulk- Regular campaigns.
- Experience in identifying and recovering long running campaigns stuck in intermediate steps.
- Experience in troubleshooting long running reports on marketing suit.
- Experience in monitoring campaigns lifecycle through all the four steps (Message List Creation, Content calculation, Personalization and Sending).
- Experience in troubleshooting long running data imports and exports from marketing suit.

- Create a one-time, date-calculated and event-triggered campaign.
- Identify the different options and sections within a campaign.
- Responsible for handling SQL based production issues for Campaign management in Windows server [Microsoft SQL server 2012].
- Experience in handling P1 issues and critical issues on Production environment.
- Experience in initiating bridge calls with the related stakeholders to resolve the high priority and high severity production issues.
- Currently responsible for performing all incident management activities for production issues.
- Represent the first stage of escalation for Incidents, should these not be resolvable within the agreed Service Levels.
- Undertaking research for the root-causes of Incidents and thus ensures the enduring elimination of interruptions.
- Providing a high level of service to our customers and adhering to our strict SLAs for response and restoration times.
- Problem determination, workaround resolution, root cause analysis, major incident management.
- Create productive relationships with and between key stakeholders.
- 12th Percentage: 62.40.

🎓 Education

2012-08 - 2016-06

B.Tech
Arya College Of Engineering & IT - Jaipur
GPA: 61.32

2010-05 - 2012-05

Intermediate
Momin International School - GAYA
Percentage: 62.40

2009-03 - 2010-03

Matric
Gyan Bharati Public School - Gaya
Percentage: 74%

🏆 Accomplishments

- Red Hat Certified System Architect on RHEL 7 - 21 MARCH2016, Certification No: 140-170-267• RHCE: Red Hat Certified Engineer on RHEL 7 - 21 MARCH 2016,Certification No: 140-170-267.

📌 PERSONAL DETAILS:

- Date of Birth: 02/01/1995
- Nationality: Indian
- Languages: Hindi, English
- Passport number: Z3742649

I hereby declare that all the information given above is correct to the best of

my knowledge, references can be shown on request.
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