

# MAHESH KUMAR ANKAM

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## PROFILE

Over 15 years of progressive project, delivery, program and technical management experience in managing small, large and complex development, migration & maintenance applications.

Experience in working with larger organizations as well as part of emerging companies and accounts in streamlining the people, processes, operations and business growth. Building large teams and managing delivery in multi shore & multi-vendor scenarios.

Interested in being part of organizational growth and contributing to technology, design, delivery, program, quality, automation, customer management, presales & support roles.

## WORKING EXPERIENCE

- ❖ October-2016 to till date – Freelance Consultant
- ❖ Feb-2010 to Sep-2016 – Wipro Limited
- ❖ Nov-2007 to Dec-2008 – Satyam Computers Services Ltd
- ❖ Apr-2007 to Nov-2007 – HCL Technologies Ltd
- ❖ Sep-2005 to Mar-2007 – Verizon Data Services India Pvt Ltd
- ❖ Jun-2004 to Sep-2005 – Satyam Computers Services Ltd
- ❖ Aug-1999 to May-2004 – Sibar Software Services Ltd

## CERTIFICATIONS

- ❖ Salesforce Certified Administrator (#19762107)
- ❖ Certified Scrum Master (CSM)® (GAQM #88595)
- ❖ PRINCE2® Foundation (AXELOS #4641822.20551143)
- ❖ ITIL® Foundation (PEOPLECERT #GR750042728MA)
- ❖ IT SM Foundation based on ISO IEC 20000 (EXIN #4641822.1156444)

## TECHNOLOGIES

- JAVA/J2EE, SFDC, AWS, MuleSoft & Cloud Technologies
- Sprig Boot, Microservices, REST APIs, Kafka & RabbitMQ
- Sales, Service, Commerce, Experience, Marketing & Lighting Clouds
- VPC, EC2, S3, ELB, RDS, Lambda
- Struts, Spring - MVC, Cloud, Security, Hibernate, SOA & Web Services
- Oracle, SQL server, MySQL, MongoDB, DynamoDB, Hadoop & Spark
- .Net & SharePoint
- Git, SVN, CVS, Jenkins & Jira

## PROFESSIONAL EXPERIENCES

### SFDC, AWS, Spring Boot & Java/J2ee projects October 2016 – till date

As Consultant working on Salesforce, AWS and Java/J2ee development and maintenance activities.

- Java/J2ee, Spring Boot, Microservices, REST API,
- SFDC- LWC, sales, service, commerce & marketing clouds
- AWS - VPC, EC2, S3, ELB, RDS, DynamoDB, Lambda
- Agile-Scrum, Jenkins, JIRA & DevOps-CI/CD
- Estimation, budget, quality, reviews & process improvements
- Knowledge sharing and Training

## EDUCATION

MCA - Osmania University,  
Hyderabad

## HIGHLIGHTS

- ✓ Scrum Master, Technical, Program, Delivery, Project Management & Transition Manager
- ✓ New Project Initiation & Setup
- ✓ Cross-Functional Projects & Team building
- ✓ Multiple, Large and Complex Concurrent projects execution
- ✓ Requirement, Design, Development and Reviews
- ✓ Agile & Scrum, Iterative, Kanban, DevOps-CI/CD, Lean, Waterfall & V-Model
- ✓ Risk, Quality, Change, Stakeholder and Resource Management
- ✓ Healthcare & Lifesciences, Retail, BFSI, Telecom & Manufacturing



## REFERENCE PROFILES

- ❖ <https://trailblazer.me/id/mankam>
- ❖ <https://www.linkedin.com/in/mahesh-kumar-ankam-a6148376>

## **Wipro Technologies,**

### **Project Manager – Feb 2010 to Sep 2016**

Managed and worked with multiple accounts and accountable for delivery, design, development, testing, reviews, quality, stakeholder and resource management, appraisal, reward and recognitions. Competency building, presales, estimation, budget and forecasting, IT governance, process improvements, customer satisfaction (CSAT). Built an offshore development team for a large pharmaceutical company.

### **Healthcare Life Sciences - Technical Manager - Oct 2015 to Sep 2016**

Responsible for supporting the pre-sales, design, development, resource, review, technical guidance, delivery assurance, health check & project audits and competency building across the locations.

- The experience consists of estimation, wide range of FP, T&M and Milestone projects with analysis, design, development, testing, migration and support with delivery excellence & CSAT
- Project plans, architecture, design reviews, acquiring and utilizing resources
- Part of CMMI assessment & implementation teams
- Collaboration with different vertical and horizontal business units
- Agile, Waterfall, Lean, SFDC, Ajax, PHP, Angular JS, JAVA/J2EE, Spring, AXIS2, Webservices, .NET, SharePoint & MS SQL Server

### **MDM Services Program - Senior Project Manager - Oct 2013 to Sep 2015**

The scope of engagement includes partnering with NAP IT MDM delivery management team and establishing a reliable, skilled, responsive and cost-effective MDM application service team. This program includes MDM services, EDP development, MDM Upgrade, Hyperion Upgrade, Canada BI and CBI reports projects. Each project was executed on the agreed scope, cost and timelines.

- Executed multiple projects with business value of \$8 USD millions with a team of 50 resources
- Monitoring and tracking with daily, weekly & monthly status reviews with project Teams, Customer and Management
- Responsible for quality, contract renewal, invoice management, people management, appraisal and talent recognition & rewards
- Agile–Iterative, Informatica MDM, ETL, Hyperion, QlikView, .NET, Ajax, AXIS2, Java/J2ee, Oracle & MS SQL Server

### **SWC Managed Services - Senior Project Manager - Feb 2013 to Nov 2013**

Managed Services consists of wide range of project enhancement & support for SW Maximo, iConnect, SIEBEL CMS applications and TIBCO SOA development.

- Projects with business value of \$3 USD millions with on-site/off-shore team of 25 resources
- Worked with onsite manager to identify & prioritize the requirements, estimation, resources for new activities
- Delivery, quality, hands-on assistance, consultation and technical guidance
- Reported weekly, bi-weekly, and adhoc status reports to customer on all project activities
- Waterfall, Iterative, Maximo, Siebel, Oracle UCM, TIBCO, Java/j2EE & Oracle

### **LSM Migration & Development Program - Project Program Manager - Feb 2010 to Jan 2012**

Migration of 150 Lotus Notes database to SharePoint. The categories are defined based on the database complexities and spans across 1-4 months with 3-6 team members.

- The scope includes analysis, poc, design, development, migration, testing and deployment
- Built offshore team and led the \$6 USD million business value with team of 80 resources including architects, business analysts, lead/developers, lotus notes consultants and testing
- Successfully delivered with requirements gathering, technical discussion, technical solution design, wireframes, site configuration, custom development, documentation and testing team
- Defined new quality & delivery process for migration in adherence to customer process
- Provided status reports to customer and managers
- SharePoint, Nintex, Visual Studio, Info Path, Lotus Notes & SQL server

## **Satyam Computers,**

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### **Project Lead - Nov 2007 to Dec 2008**

Part of the development project for Merri Lynch leading BFSI customer with team of 20 resources consisting of Leads, Developers and Testers

- Responsible for designing of the functional specification, technical design documents, developing the application prototype and enhancing the exiting java modules and bug fixing.
- End to end project delivery, estimation, tracking, design, quality and customer communication and co-ordination with onsite-offshore teams
- HTML, CSS, Java Script, JAVA/J2EE, Struts, Spring, Hibernate & Oracle

## **HCL Technologies,**

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### **Technical Lead - Apr 2007 to Nov 2007**

This project deals with the broker services for the Sweden, Iceland and Finland (Kaupthing Bank) customers. It consists of various modules such as Party, Account, Asset Space etc.

- Responsible for understanding the business requests and involved in designing of the back-end layer, preparing the HLD/DLD documents. Leading the team and stake holder communication
- The Securities Processing System (OMX AB, Sweden) was implemented using a SOA & Event Driven Design with .Net as a UI & a BPEL based workflow system using JCAPS Integration server along with J2EE, AXIS2, SPRING, Hibernate & Oracle

## **Verizon Data Services India,**

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### **Senior Analyst - Sep 2005 to Mar 2007**

An e-repository for business rules relating to Wholesale Local Service Requests. Business Rules are used by CLEC in submitting Local Service Requests and Order Status (Order, Pre-order, and Order Status (SOS)) Inquiries. It supports two Regions, West and East.

- Responsible for analysis of business work requests and involved in designing of the HLD/DLD documents. Reviewing, developing, maintaining and testing. Productivity monitoring, training plans and customer communication and Co-ordination with onsite and offshore team members
- HTML, CSS, Java Script, JSP, Servlets, JAVA/J2EE, EJB & Oracle

## **Satyam Computers,**

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### **Senior Software Engineer - Jun 2004 to Sep 2005**

Sony ADO (Application Delivery Outsourcing), is a development & maintenance project which involves enhancement & bug fixes of 49 web applications. A majority of these applications are based on J2EE architecture running on UNIX platforms with ORACLE as the database. They involve different Web Servers like IBM WebSphere, SUN One Portal Server, BEA WebLogic and Apache Tomcat server.

- Responsible for software development, requirement analysis, development, maintenance and testing the applications for logistics and financial customers
- HTML, CSS, Java Script, JAVA/J2EE, JSP, Servlets, Struts & Oracle

## **Sibar Software Services,**

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### **Technical Lead/Developer - Aug 1999 to Jun 2004**

Started career as a software developer and was involved in several projects covering the complete software development life cycle - Requirement, design, development, maintenance & support and testing of the applications

- As a team member/project leader worked on major projects like Inventory and Order management system, CMS, eLearning, sltems for Attention and Globalcomz for USA, Canada, Germany and Malaysian clients respectively
- E-Commerce & Online Services, Banking & Financial services
- HTML, CSS, Java Script, JAVA, JSP, Servlets & Oracle