PARTHA KANTA GOSWAMI

Personal Details:

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Sex: Male
Marital Status: Single
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Language Known: English, Hindi, Bengali, basic German
Place: Kolkata

Experience Summary:

- **11 years and 4 months of diversified IT experience** in the **CRM practice of Cognizant Technology Solutions** providing services to multiple Global clients in **insurance, retail, manufacturing and logistics, life science** & **BFS** domains across multiple geographies.
- Key areas of expertise in Salesforce CRM, technology consulting, **Scrum methodology** of software development and quality assurance, client engagement, business operations and project management.
- During this tenure he has been involved in various stages of software development life cycle for various modules of technologies such as – Requirement Gathering & Analysis, Design, Development, Consulting, Testing, Implementation and Support of systems.

Highlights of Profile:

- Around **8.5 years of experience in Salesforce** based application development, business analysis, implementation, quality assurance and overall management of the development process and operation.
- Has extensive experience as **Senior developer and techno-functional lead** in Salesforce based application development (Salesforce Configuration and customization of the out-of-the-box SFDC platform for developing application using Custom objects, Triggers, workflows/ workflow rules, process builder, assignment rule, Visual Force Pages, Apex classes, Lightning, Verification of functionalities by writing Test classes in Apex), implementation and quality assurance through testing.

- Efficient in understanding client's business requirements, creating user stories and in providing suitable technical solution approaches for converting them into developments.
- Excellent problem-solving, analytical and decision-making skills.
- Excellent communication and inter personal skills and experienced in **Scrum framework** of development, daily standup calls, backlog refinement, Sprint planning & review calls with different stakeholders, Product Owners for the better management, planning and coordination among the team members.
- Highly committed, dedicated, diligent and has ability to learn new technologies quickly.
- **Salesforce Certified Sales Cloud Consultant**
- **Salesforce Certified Community Cloud Consultant**
- **Salesforce Certified Platform Developer 1 Professional**
- **Salesforce Certified Administrator ADM 201**

Project Management / Techno Functional Responsibilities:

- Worked as a **Techno-functional** consultant and involved in requirement gathering, impact analysis, project planning, adopting smart solutions and implementation of multiple Salesforce projects.
- Contributed technical inputs in several **RFP**s by analyzing requirements, provided effort estimation & designing business flows, which finally led to successful bids for multiple multi-million-dollar business developments
- Managed key projects for US insurance clients, collaborating with senior stakeholders for **requirement gathering, functional understanding** and meeting **client expectations**
- **Proficient in scrum methodology**-As a Key development team member provided technical & functional inputs that helped Product Owners, Development team, Scrum Master to score & refine user stories, bridge gap in acceptance criteria's, suggested better solution approaches
- Worked as Development lead with 4-5 team members and 2+ Testers in 50+ Sprints in multiple agile projects
- Participated in Sprint Planning, daily scrum, backlog refinement, Sprint review calls
- Participated in UAT phase & worked closely with business users to sign off key modules
- Acted as lead, understood requirements, validated implementation using RTM, prepared test strategy, test plan, test cases preparation and review, managed defects and ensured defect free delivery for Salesforce related CRM projects of different US, Europe and Japan based clients.
- Led **CMMI oriented processes related to delivery excellence** of respective projects thereby ensuring proper effort utilization, tasks distribution of resources without any variation in Schedule and Effort.
- Led innovation and continual service improvement initiatives identifying areas that contributed to value additions in terms of improvement over and above the normal delivery of the project which saved soft

dollar for the client.

Academic Profile:

Certifications
❑ **Master of Technology(M.Tech)** in Radio Physics & Electronics, Institute of Radio Physics & Electronics, Calcutta University
❑ **Bachelor of Technology(B.Tech)** in Electronics & Communications, West Bengal University of Technology, Kolkata, India
❑ **Salesforce Certified Sales Cloud Consultant**
❑ **Salesforce Certified Community Cloud Consultant**
❑ **Salesforce Certified Platform Developer 1** Professional
❑ **Salesforce Certified Administrator ADM 201**
❑ **Oracle - 1Z0-851 Java Standard Edition 6 Programmer Certified** Professional
❑ Cognizant Certified Professional in Core Java
❑ Cognizant Certified Professional in L0 Life Science

Degree	Institute/University/Board	Grade Pt Average / Percentage	Year
M.Tech(Radio Physics & Electronics)	Institute of Radio Physics & Electronics (Calcutta University)	9.03	2010
B.Tech(Electronics & Communications Engg.)	Future Institute of Engineering & Mgmt, Kolkata(W.B.U.T)	8.86	2008
Higher Secondary (10+2)	South Point High School(WBCHSE)	75.2%	2004
Secondary(10)	South Point High School (WBBSE)	82%	2002

Career Profile:

Environments	Windows 10,Windows 7, Windows XP, Windows 98, Unix
Programming Languages	Apex, Visual force, Java, C
Technology	Salesforce, J2EE

CRM Tool	Salesforce, Hybris
RDBMS	Oracle 11g, 9i, SQL Server
Tools and Utilities	SVN, GIT(Version Control Tools), Oracle SQL Developer, TOAD, Notepad++, Orchestra CMS, Eclipse IDE ,MS Office
GUI	HTML, JavaScript, CSS
Domain	Insurance, Retail, ManuLog, Life Science, BFS

Employment Record:

Name of Organization	From	To
Cognizant Technology Solutions	2009 end	Present

Yours faithfully,
Partha Kanta Goswami