

Vishal Kumar

Salesforce Developer

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Objective:

Seeking an opportunity to work as a Salesforce Developer utilizing knowledge, skills and attitude to transforming businesses through the intelligent use of Salesforce technology. Passionate about transforming any IT infrastructure so that it becomes more efficient, scalable, and cost effective.

Professional Summary:

- Proven experience of Salesforce Developer with the new Lightning Web Components.
- Handfull of expertise in Apex, Triggers, VF pages, Lightning Components and Lightning Web Components.
- Putting together Salesforce objects, fields, workflows, Process Builder, validation rules and profiles and all other functionalities.
- Experience in deploying and customising Salesforce.com.
- Good understanding of Sales and Service processes.
- Developing Salesforce platforms to meet ever-changing needs.
- Flexible attitude and able to carry out a wide range of duties.
- Configured page layouts, workflows, document templates, record types, & data fields.
- Knowledge of common project management methodologies.
- Created and updated users, reports and dashboards to track pipeline/stages for management visibility.

Professional Experience:

Salesforce Developer , Grazitti Interactive Pvt Ltd , Panchkula. 09th September'19 - Present

Job Responsibilities:

- Configuration and Customization of Salesforce.com for enterprise wide implementation for over millions of users worldwide.
- Maintaining and Customizing Sales cloud and Service cloud applications.
- Map, Migrate Salesforce Community fom Lightning components to Lightning Web components.
- Developing and rolling out company's instance of Salesforce to over Millions of global users

- Design Advanced reports, Dashboards and Business process automation.
- Responsible for ongoing system functionality, maintenance, accessibility and updates
- Resolves and Troubleshoot technical issues through debugging, research and investigation.
- Data Validation / reconciliation regularly, audit and validate data for completeness and accuracy.
- Provide remote training through creating training materials and running training sessions
- Self-directed learning, problem solving, and researching of system issues
- Keeping abreast of new Salesforce releases every quarter with functionality changes.
- Maintaining clear lines of contact with all colleagues.
- Developing customised solutions to complex IT problems.
- Putting together Salesforce objects, fields, workflows, validation rules and profiles.

Data Analyst, Global Logic Technologies, Gurgaon . 17th April'17 - 28th FEB'19

Job Responsibilities:

- Optimized Data collection procedures and generated reports on a weekly or monthly basis.●
- Worked as SME(Subject matter expert) - Google shopping Operations Project.
- Managed the team Utilization data to analyse team performance..
 - Worked as a linkup between the operations team and Quality audit team.

Salesforce Training

- Dev 401 – Designing Applications on Force.com.
- Implementing Business Processes/Managing Data.
- Visualforce Pages/Programming with Apex.
- Trigger Essentials.
- Working with Custom Controllers.
- Testing Essentials/Integration & Deployment.

Educational credentials:

B.Tech (Information Technology)2016 Noida Institute Of Engineering And Technology, Gr. Noida, UP.

Intermediate, 2012 CJCHS, UP. Matriculation, 2007 CJCHS, Baraut, UP.

Technical Skills:

Languages : LWC, Lightning Components, Apex Triggers, HTML, CSS, JavaScript, Apex, Visualforce. Salesforce Tools : Process Builders, Approval processes, Workflows, Data Loader, Import Wizard, Lightning app builder, Debug logs, Audit Trails and many more.

Date: 25th March'20