

Resume

Harish Singh Siraula

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Qualification: MCA from Uttarakhand Technological University, Uttarakhand, INIDA.

Work Experience: 3.5 Years

BIRLASOFT: April 2015- June 2017

LTI (Larsen & Toubro Infotech): (August 2017 – Nov 2018

COGNIZANT: Nov 2018 – till the date.

Certification: Salesforce Platform Developer 1 Certified Certification ID: 19857009

Designation: Product Data Analyst

- 3.5 years of experience in CRM Platform (Salesforce.com) both as Administrator and 8 months of experience in Salesforce CPQ.
- Excellent knowledge on Salesforce CPQ (SteelBrick).
- Work Experience in Salesforce Lightning.
- Worked in Lightning component, JavaScript and SLDS.
- Workflow, Approvals, Data Validation, Sales, Marketing, Customer Services and support.
- Experience in SFDC development using Apex class and Triggers, visualForce, S-Controls, Force.com IDE, SOQL, SOSL.
- Proficiency in SFDC Administrative task like creating Profile, Roles, Users, Page Layouts, Email Services, Approvals, Workflows, Validation rules, Reports, Dashboards, Tasks and actions.
- Work Experience in Product Rules, pricing rule, guided selling, renewal Opportunity and Quote Creation.
- Worked as a Product data analyst for APTTUS for GE Healthcare,
- Working on customizing the products based on customer needs & requirements.
- Providing a demo on the solution provided to them.

Project(s) Undertaken:

- Veolia Water, is the water division of the French company Veolia Environment and the world's largest supplier of water services.

Responsibilities Held in the project

- Salesforce CPQ implementation for Veolia Water Technologies
- Configuring products, Basic and complex on various regions/modalities including German, French, China.
- Creating New Products, Catalog items, Price lists, Bundle under Bundle Products, Nested Bundles, Categories etc.
- quantity for all the products etc.
- Quoting the configured & priced product.
- Validations – Structure Validation & Cart Page validations etc.

- Data loading – importing data, exporting data, updating, deleting & upsetting data by writing queries using Salesforce data loader tool.
- Objects backup using Data loader.
- Workbench tool – Updating, deleting, Upsetting + backup of Salesforce objects using Salesforce.
- Estimating the Business requirements and working on the implantation of the requirements.
- Assisting team in trouble shooting and debugging as and when required.

Description: Project (Disney Apttus CLM):

The Walt Disney Company, commonly known as Disney, is an American diversified multinational mass media and entertainment.

Responsibilities:

Administrator and Developer in SFDC

- Analyzed requirements, Involved in the development of all modules.
- Customized different page layout and assigned them for different profile users.
- Customized tabs for among different business users groups and centers.
- Creating Workflow Rules, Tasks, Email Alerts and Components to suit to the needs of the application.
- Schedules the reports, dashboards for management and all the department heads by emails.
- Designed various Webpages in Visual Force for functional needs with Salesforce.
- Involved in Writing Apex Class and Visual force pages.

Description: Project (General Electric US, Ultrasound Data Loader)

US, Ultrasound provides managed care services exclusively sponsored for health care programs, focusing on Medicaid and Medicare. The Salesforce CRM application is implemented to consolidate sales management for all the regions.

Responsibilities:

Load a Complete Product and flowing the below responsibilities.

- Convert the Siebel Data in to SWB (Salesforce Work bench) format.
- Creating Category and Hierarchy and load Product Throw Apex Data loader.
- Associated each product with (PL) Pricelist.
- Configure the Product.
- Writing the Constraint rules according to requirements.
- Interact with client.

EDUCATION DETAILS:

| Qualification | Year of Passing | Institution | Board/ University | Percentage |
|-----------------------|-----------------|---|----------------------------------|------------|
| MCA | 2014 | Birla Instituted of Applied Science Bhimtal Uttarakhand | Uttarakhand Technical University | 69.8 |
| BCA | 2011 | SGRRITS Dehradun Uttaklhand | HNB University | 68.7 |
| 12 th Std. | 2007 | VVMIC Pithoraghar | Uttarakhand Board | 62 |
| 10 th Std. | 2005 | GIC Baluwakot | Uttarakhand Board | 61 |

ADDITIONAL INFORMATION

- **Passport Number:** T0026854
- **Current Address:** Cognizant F2 Manyata Embassy Business Park, Bangaluru.
- **Permanent Address:** S/o Kalyan singh siroula, Dhungatoli, Pithoraghar, Uttarakhand.
- **Date of Birth:** 4th Nov 1990