

MOUSUMI NAYAK

QA- TEST ENGINEER

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LOCATION

Marathahlli, Bangalore

Quality Assurance Test Engineer with a focus on web applications, mobile apps, and various industry domains, targeting functional areas such as automation testing, functional testing, and integration testing



PROFILE SUMMARY

- ❖ Boasting 5 years of experience in the Information Technology sector, specializing in web applications, mobile apps (Android and iOS), SFCC, Telecom, Banking, and E-learning domains
- ❖ Currently employed as a Hybrid QA at Dentsu World Services since September 2021, responsible for developing test scenarios, executing automation test scripts, and conducting various testing methodologies
- ❖ Possesses key skills and competencies in Automation Testing using Selenium WebDriver and Java, Hybrid Automation Framework, SFCC project management, Page Object Model design pattern, and API testing with Postman tool, along with expertise in Agile methodologies
- ❖ Managed offshore QA resources for ensuring timely project completion; developed quality standards in the initial software development stages; enhanced the existing QA plan and strategy
- ❖ Achieved success in the current role by effectively validating regression and smoke failures from cucumber reports, ensuring high-quality deliverables and timely project completion
- ❖ Displayed strong leadership and teamwork abilities, collaborating with cross-functional teams to resolve application issues and conduct comprehensive testing
- ❖ Reviewed project test and implementation schedules; monitored, documented, and reported the current status of defects for each testing cycle and overall project to the management
- ❖ Implemented a Hybrid Automation Framework for efficient testing, resulting in reduced testing time and increased accuracy



CORE COMPETENCIES

- ▶ Web Application Testing
- ▶ Mobile App Testing (Android and iOS)
- ▶ Selenium WebDriver Automation
- ▶ Hybrid Automation Framework
- ▶ SFCC Project Management
- ▶ Page Object Model Design Pattern
- ▶ API Testing with Postman Tool
- ▶ Functional and Integration Testing
- ▶ Regression and Smoke Testing



EDUCATION



B.Tech. in Electrical and Electronics Engineering, from Biju Pattanaik University of Technology, Orissa in 2012

Technical Skills

- Manual Testing
- HPQC 11.5/ALM
- MySQL Workbench
- JIRA
- Mantis
- Trello
- API Testing (Postman)
- Core Java
- Selenium WebDriver



WORK EXPERIENCE

Sep' 2021 to Present as Hybrid QA with Dentsu World Services Pune, Maharashtra

Responsibilities:

- Developing test scenarios and test cases through document analysis
- Identifying, isolating, and tracking bugs throughout testing; identifying any potential problems that users might encounter
- Performing manual and automated testing
- Researching and analyzing product features being tested; Researching new tools, technologies, and testing processes
- Reviewing quality specifications and technical design documents to provide timely and meaningful feedback
- Creating and executing Automation Test Scripts using Selenium WebDriver
- Validating regression and smoke failures from cucumber reports; conducting functional, smoke, sanity, and regression testing
- Preparing and executing batch test suites via Jenkins; track and report defects using Trello Jira
- Participating in API testing with Postman and database testing in MySQL Workbench
- Streamlining testing processes by implementing efficient automation test scripts
- Collaborating with cross-functional teams to achieve project milestones on time

Jun' 2020 to Aug' 2021 as Test Engineer with Learning Mate Pvt. Ltd. Mumbai, Maharashtra

Responsibilities:

- Designed test cases according to requirements to ensure comprehensive coverage with minimal test cases
- Executed test cases in the test lab, perform SIT, REGRESSION, and assist the team in UAT
- Conducted end-to-end testing of RMS application, primarily focusing on the finance side, manage user admin side, and test on both sandbox QA and UAT environments
- Reported defects in Mantis, resolve application issues, and work within an agile methodology
- Conducted peer reviews of test cases
- Successfully completed end-to-end testing of RMS application, ensuring seamless integration and functionality
- Improved testing efficiency by conducting thorough peer reviews of test cases

Jul' 2018 to Oct' 2019 as Test Engineer with Aurionpro Solution Ltd., Mumbai, Maharashtra

Responsibilities:

- Analyzed requirements, use cases, test scenarios, and screenshots to thoroughly understand the project
- Executed test cases in the test lab and report defects in Mantis bug tracker
- Resolved application issues, work within an agile framework, and participate in regression testing, SIT, system testing, web testing, and UAT
- Conducted payment gateway integration testing and create regression test suites for regression testing
- Successfully tested multiple Mobile VoIP applications, ensuring high-quality call performance and user experience
- Streamlined payment gateway integration testing, resulting in seamless transactions

Jan' 2017 to Jun' 2018 as Test Engineer with Advaitamtech Solution Pvt. Ltd., Bangalore, Karnataka

Responsibilities:

- Analyzed and comprehended requirement documents
- Assisted in the preparation of test scenarios and test cases, and execute test cases
- Completed testing of ITFS (International Toll-Free Subscribers) web application, ensuring accurate configuration and mapping of call forwarding numbers

PROJECTS:

- **E-commerce Website (NARS and Shiseido) - Sep' 2021 to Present**
- **Payment Gateway Service Provider (Hello Payments) – Jun' 2020 to Aug' 2021**
- **Rate Management System (Tele Boss) – July 2018 to Oct. 2019**
- **Channel'D, Go4Sip, Mbuzzz, AdvaitamDialer, iCallMorePlus, eCaller, Reach Voice, LavoZ - Jan' 2017 to June 2018**
- **ITFS (Tel Q Global) – Jan' 2017 to June 2018**



PERSONAL DETAILS

Date of Birth: 28 June 1991

Languages Known: English