Rajesh Reddy Vancha

vrajeshreddy067@gmail.com
+917036079525
Plot.No.297,TNGOS Colony, Near Alai Balai Chowrasta, Gachibowli
Hyderabad, Telengana

Summary

Play a responsible role in an organization that enhances my skills and capability and challenges me to perform exceptionally in a progressive and competitive work cultured in a technology driven company and work with full enthusiasm.

Education

JNTU, Hyderabad

Bachelor of Technology • Hyderabad, Telengana   06/2011

Skills

- Salesforce
- Lightning Web Components
- Data Loader
- Visualforce
- Salesforce Customization
- Salesforce Commerce Cloud
- Apex Programming
- SFDC Configuration
- Integration Rest API

Experience

Tech Mahindra

Senior Software Engineer • Hyderabad, Telangana   11/2016 - Present

- Working as the Sr. Salesforce Developer with continuous interaction with the Customer.
- Provided Tier 1 production user support for the Salesforce CRM systems and Commerce Cloud while working closely with the Engineering and Support teams to maintain the operational integrity of production systems
- Provided technical support to local and remote users
- Evaluating Salesforce functionality and provide recommendations for process improvements based on experience supporting users
- In-depth knowledge to support multiple Salesforce products with little to no assistance.
- Worked on P1/P2/P3 Incidents and Solved them within less to given time.
- Supporting the end client with the execution of UAT and providing solutions to business challenges on the go.
- Experience in Sales Cloud, Service Cloud, and Commerce Cloud.
- Good Knowledge of Demandware Business Manager configuration
- Experience in working with Demandware Open Commerce API (OCAPI) and REST Web Service integration at scale.
- Experience in Salesforce Commerce Cloud Script, Pipeline and Controllers implementation
- Experience in performance optimization of highly scalable eCommerce platforms.
- Developed a couple of Salesforce Functionality based on business requirements contains Visual Force pages, Apex, Triggers, and

Administrator roles.

- Implementation of sharing settings, workflow rules, queues, public groups, territory management, modification in existing apex classes, triggers, Batch, Queueable, etc.
- Worked on writing the test classes for the Apex code.
- Good knowledge of jQuery, UI frameworks, or server-side JavaScript.
- Experience in Lightning web Components, Lightning Applications, and Lightning Record Pages (Flexi pages).
- Experience in Lightning Data Services, Events (Application Events, Component Events).
- Worked on Data Loader CLI implementation for multiple countries.
- Performed Data Loads with Large volume data.
- Get the requirements from the Business and translate them to an effective technical solution.
- Attending Technical review sessions and co-ordination with Offshore.
- Worked collaboratively with team members to design a solution that will meet a client's business requirements and fulfill user stories
- Leading and contributing to design sessions and promoting superior design alternatives.
- Good Knowledge of the Sales, Service, and Marketing cloud functionalities.
- Worked in an Agile Environment and delivered the user story on time as per the sprint cycle.
- Preparing technical design documents based on the approved Development Requirements and the existing system within which the requirements were to be incorporated.
- Preparing Test Cases for Unit Testing as well as System Integration testing.
- Prepared the required presentation documents which are used in the demo session with the Client regarding the progress of the Project.
- Sending daily status report to the Onsite coordinator, Manager regarding the progress of the project.
- Experience in mentoring junior associates in development.