Pallavi Bandari

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- Dynamic and meticulous Senior Quality Assurance Engineer with 9+ years of professional experience in Agile Scrum Methodologies, QA Methodologies, Functional and Automation testing, API testing

PROFESSIONAL EXPERIENCE

ORGANIZATION	DESIGNATION	DURATION
IBM India Pvt Ltd, Bangalore	Associate System Engineer	Feb-2012 - July-2015
Accenture Solutions Pvt.Ltd, Hyderabad	Senior Quality Assurance Engineer	July-2015 - Till date

SKILL SET

- A dynamic professional with around 9 years IT industry experience **in Manual and API Testing for Web Applications, Web Services Testing,Client/Server Application Testing.**
- Strong Experience in **Agile Scrum Methodologies,QA Methodologies , Testing Techniques, SDLC & STLC life cycle.**
- Good Knowledge and Experience in Functional Quality Assurance Testing in all levels of Testing-System Testing, Integration testing, Smoke Testing, Sanity Testing, End to End Testing and User Acceptance Testing.
- Strong Experience in **API Testing--SOA API Testing, Rest API Testing with Postman Tool.**
- Good exposure to **TOSCA tool, Automation testing tool-Selenium**.
- Strong experience in various Defect Management Tools and Test Management Tools- **HP ALM,MTM,BUGZilla JIRA,TFS-Azure DevOps tool.**
- Sound knowledge and experience of functional testing, automation, reporting defects along with root cause, trouble shooting skills.
- Strong experience in execution of test plans, test cases, test scripts and test data in cloud-based solutions.
- Take a hands on approach to implementing QA strategy right from requirements analysis,test design, estimates, test execution, reporting, escalation.

ACHIEVEMENTS

- Received "**Monetary award!**" for contribution in my Solution Planner project's Import Staffing offline utility functional testing and taking ownership of all assigned task is greatly appreciated.
- Received Business appreciation on successfully completing the most complex module **"Digital solution plan-PDF & PPT"** testing on time and delivering the quality product at first shot ,Got Special appreciation for leading and handling the module with no UAT leakages.

SKILL SET & TOOLS

Agile Methodologies   Functional Testing and Test Planning   API Testing   Automation Testing-Selenium
Postman   REST Services testing   HP ALM   HP QC   Bugzilla   Azure DevOps tools   Sauce Lab
Cross Browser Testing SAP Testing   Mainframe Testing   RPA Tool- UiPath Proficient in All level of testing
Proficient in QA Testing Techniques   Proficient in SDLC and STLC model   Exposure to SQL Queries

PROJECTS EXPERIENCES

Project# 1:   **MySolutionPlanner -Accenture Internal Project**
Role: **Test Engineering Senior Analyst**
Client: **Accenture**
Duration: Jan 2016 – Till date
Team size: 15

Type of Testing:	Automation Testing -Selenium Tool, Functional-Testing, Agile/Scrum methodologies
Description:	My Solution Planner is a web application, Mysp is one stop solution for the Solution Architects to solutioning the detailed end to end opportunity configurations.
Tools:	MVC/AngularJS Windows/Web application.

Responsibilities:

- Currently working as a Sub Lead and handling multiple resource under me.
- Functional SME in current project and Taking ownership of each module for each sprint.
- Responsible for designing, developing and implementing test plans, test cases and test processes fueling swift corrective actions, significant cost savings and fault-free software.
- Work closely with development and business team to understand requirement to ensure end-to- end quality assurance of software product builds.
- Good knowledge and experience of functional testing, automation, reporting defects along with root cause, trouble shooting skills.
- Strong experience in execution of test plans, test cases, test scripts and test data in cloud-based solutions.
- Take a hands on approach to implementing QA strategy right from requirements analysis,test design, estimates, test execution, reporting, escalation.
- Developed and executed test cases i.e., functional testing, GUI testing, regression testing, System testing, Integration testing, User Acceptance Testing as per Client needs.
- Conceptualized, designed, and implemented functional API test cases using Postman tool.
- Test script preparation for Restful Web Services and perfoming API Testing for System integrated modules using POSTMAN tool.
- Executing Postman Collections suite via Newman in Command line using export and Link.
- Take part in reviews at various stages of SDLC to give inputs and take corrective actions to ensure the products meeting the design specifications and quality standards.
- Create project-specific documents like Test Plan, Test Cases, Bug Reports, Test Status Reports.
- Improved existing automation code with the new functionalities and Develop Automation Scripts for functional, regression, Progression load test as part of the test verification process.
- Performing JSON validation for the integrated modules.
- Running Regression suite using Selenium TestNG framework before every sprint to ensure the quality of the application.
- Responsible to work along with Project Leads/PMs to meet the project deliverables.
- Raise alarms in advance to Test Lead/PM, when testing risks are encountered.
- Handling Production testing calls with the business POC's and Providing working sessions with business team.
- Raising critical/High valid bugs related code issues.
- Test & Defects management tool: **TFS Azure DevOps**

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Project# 2:	**BMW Client**
Client:	**Germany**
Duration:	July 2015 – Jan 2016
Team size:	5
Type of Testing:	Functionality testing, Smoke Testing, Integration Testing, Compatibility Testing, Sanity Testing, Regression Testing, Database Testing
Description:	BMW clearly has been an industry champion in terms of volume growth and profitability. Recently BMW Group has become under extreme pressure due to change in model mix, dollar exchange rate, steel prices, and required investments into more efficient technologies etc.
Tools:	Platform: Windows/Web application, TS2, Test Management Tool: HP Quality Centre and, SQL Server Management Studio 2014, Rally

Responsibilities:

- Attended the KT sessions provided by the Client
- Provided training and KT to the juniors.
- Prepared Functional Test cases and Scenarios as per the Requirement
- Performed Sanity Testing to Ensure the System Readiness
- Executed Functional Test Cases & Raising defects and Follow up till defect closure

- Have knowledge on the Regression test suite creation and execution using selenium.
- Participated in the Sprint Planning, Backlog Grooming and Retrospective meetings actively.
- Involved in functional, Integration and Regression and Database Testing
- Participated on the Client's call on discussing the Functionality and Defect Validations
- Interacted with team members and supporting UAT for the completion of project
- Performed DR Staging activities and Production till the release of the project
- Involved in Knowledge sharing sessions and Status meetings.

Project# 3:	**West Filed AMS**
Client:	USA
Duration:	Jan 2014– July 2015
Team size:	6
Type of Testing:	Functional Testing, Smoke Testing System Integration, User Acceptance, Compatibility, Sanity, Regression Testing, Backend Testing.
Description:	Westfield Insurance, the primary subsidiary of Westfield Group, is a multi-line provider of business property and liability insurance, personal lines insurance (including auto, homeowner's and specialty), agribusiness insurance. -- Westfield markets its products through more than 1,200 leading independent insurance agencies and is one of the country's largest property and casualty insurers.

Tools: **Methodology : Waterfall model;** Platform: Mainframes; Test Management Tool: Quality Center.

Responsibilities:
- Analyse business requirements and preparation of test Matrix (separate for System testing and Integration testing).
- Preparing RTVM (Requirements Traceability Verification
- Matrix) and WPI (Work Product Inspection) Form
- Creating Test cases, and test data.
- Preparation of test lab, by pulling test cases from test plan, test execution and defect logging in QC.
- Performed System Testing, and then to incorporate all
- Involved in updating rate files for rate revision change orders, running macro's, extracting files from mainframes updating   with current rate's and uploading them back to mainframes.
- Worked on most of the line of Business in Personal Lines and have solely delivered   Auto change orders.
- The knowledge gained during testing and on various lines of business was shared among the team.
- Contributed on time delivery ensuring 100% quality.
- Ensured zero post-delivery defects.
- Achievements: Received Several Appreciation Mails from Management for the successful   delivery of the assigned projects in Westfield Account.

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Project# 4:	**AT&T (American Telephone & Telegraph) client**
Role:	Associate System Engineer
Client:	**AT&T (Canada)**
Duration:	April 2012 to Jan 2014
Team size:	10
Type of Testing:	System Testing, Compatibility Testing, Sanity Testing, Regression Testing, Database Testing
Description:	AT&T provides communications services to its customers (i.e. Data, Managed Services, IP Based Services).When a customer orders a service, this order goes through different AT&T systems i.e. Ordering systems, Provisioning systems, and ultimately to the Billing systems (from 'quote' to 'cash').

Tools: Platform: Siebel/Windows/Web application, Test Management Tool: HP Quality Centre

Responsibilities:
- Preparing Functional Test cases and Scenarios as per the Requirement and Uploading Test cases in Team Foundation Server and Executing the Test cases
- Preparing Test data based on the Test Scenarios and Traceability matrix
- Preparation of Test Strategy, run plan and Performing Sanity Testing to Ensure the System Readiness
- Executing Functional Test Cases & Raising defects and Follow up till defect closure
- Identify obstacles and informing the Scrum Master
- Performing Sanity Testing to Ensure the System Readiness
- Executing Functional Test Cases & Raising defects and Follow up till defect closure
- Participated on the Client's scrum call on discussing the Functionality and Defect Validations

- Involved in functional, Integration and Regression and Database Testing and updating results.
- Coordinating with team on publishing Daily Status Report to the Client.
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EDUCATION

- Completed **MCA** with **89%** from SCCE College ,Affiliated to Jawaharlal Nehru Technological University**,** Hyderabad**.**

Pallavi Bandari