

RAMESH KUMAR

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Career Objective

Aspiring a challenging and growth-oriented career in an esteemed organization where I will prove to the best of my ability in achieving the objective of the organization, at the same time helping me utilize my potential to the fullest for the development of the concerned and thus, enhancing my professional and personal status.

Professional Summary

- ❖ **6 Yrs.** of overall IT experience. This includes 5 years 10 months of experience in **Salesforce configuration & Customization.**
- ❖ Currently working in **TATA CONSULTANCY SERVICES, APAC** as **IT Analyst.**
- ❖ Solution oriented professional with excellent knowledge of Salesforce.com application, features, architecture and technical capabilities.
- ❖ Very good knowledge in **Salesforce Administration, Configuration, Customization**
- ❖ Very good knowledge in **Apex, Apex Trigger, Salesforce Integration, workflow, process builder, approval process, flows, Aura Components, lightning web components, visual force pages, visual force components** etc.
- ❖ Strong in logical programming and developing in an object-oriented programming model.
- ❖ Involved in Customer Interaction via understanding requirement, creating design documents, sharing knowledge.
- ❖ Good analytical and problem-solving abilities.
- ❖ Good Communication skills.

Technical Skills

Primary Skills	Apex Class, Apex Trigger, Visual Force Framework, Aura Framework, LWC Framework, JavaScript, REST API, Web Services, platform Events, Streaming API
Secondary Skills	Java, HTML5, CSS3,
Tools	VS CODE, Eclipse IDE, Workbench, Force.com IDE, bracket, Apex Data Loader
Database and Tools	SOQL, SOSL
Management Experience	Team Leading, Problem Solving, Communication Skills, Conflict Resolution, Teamwork and Collaboration, Adaptability, Critical Observation

Work Experience Summary

Total Work Ex. 6 YRS.

Current Organization : Tata Consultancy Services

Working as IT Analyst with TCS APAC.

Projects :

Global SFDC:

The project was to develop user’s requirement on standard object as well on custom objects, creating visual force page for lookup search layout ,buttons or other page, creating LWC for buttons, migrate data from one Salesforce instance to another, natively supported feature of the force.com platform, connecting other legacy system with salesforce and establish bridge to send and receive data.

CPQ(APTTUS):

This project is about Configure ,Pricing and Quoting on force.com platform using Apttus(conga) manage package. Where client makes their deal with customer by creating quote ,configuring products, pricing and discount , approvals, invoice generation and order place. We have developed number of customized functionality on top of apttus cpq functionality to fulfil client's requirement and created a complex approval process automation and pricing engine by leveraging API call given by conga package.

Role: Sr. Salesforce Developer

Job Responsibilities:

- ❖ Responsible for delivering sprint dedicated User stories.
- ❖ Configuration of Salesforce.com - creating fields, objects, validation rules, Workflow Rules, Process builders, Visual flows, Approval process, Reports, Dashboards etc.
- ❖ Developing Aura components, LWC, Apex classes and Triggers.
- ❖ Provide post deployment support in production for critical issues.
- ❖ Connect with functional user and understand their problem and provide feasible and optimized solution.

Academia

2016	B. Tech (CSE) from National Institute of Technology, Srinagar with 7.7 cgpa.
2010	12 th from Seth G.R.Chamariya Sr.Sec.School,Fatehpur,RBSE board with 84.66% marks.
2008	10 th from Govt. Sec School,Goriya Bada, RBSE board with 84.33% marks.

Certifications

- ❖ Salesforce Admin (ADM201)
- ❖ Salesforce App Builder
- ❖ Salesforce Platform Developer I(PD1)
- ❖ Salesforce Platform Developer II(PD2)
- ❖ 3 super Badges on trailhead
- ❖ Ranger on trailhead

Achievements

- ❖ Awarded "On the spot award" 10 times (TCS).
- ❖ Awarded "Best Team award" 2 time (TCS).
- ❖ Awarded "service commitment" (TCS).

Personal Vitae

Name : Ramesh Kumar
D.O.B. : March, 1994
Status : Single
Nationality : Indian

Place: Singapore