

ARUN PRABAKARAN NEELAKANDAN

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CAREER OBJECTIVE

To work in a challenging role with a milieu that would facilitate the maximum utilization of my broad skills and expertise in making a positive difference to the organization.

PROFILE SUMMARY

- **8.10 years** of experience in IT with expertise in **Oracle Fusion Middleware and Oracle PaaS Cloud services**.
- Currently associated with **Tata Consulting Services as IT Analyst**.
- Core areas of expertise are Oracle Fusion Middleware technologies which includes **Oracle Application Development Framework (ADF), Oracle Service Bus (OSB) and Oracle Integration Cloud Services**.
- Possess experience in **Oracle Integration Cloud (OIC), Visual Builder, Process Cloud, Oracle APEX, Oracle BI, Application Development Framework (ADF), c#, OOPS, ASP.NET MVC, Xamarin, MS-SQL & PL/SQL**.
- An effective communicator with strong interpersonal, coordination and analytical skills.
- Expertise in creating **Design Documents, Technical Designs, Setup Document, and User Guides**
- Handled migration responsibilities along with support for all Oracle Applications patching, upgrades and maintenance activities.

PROFESSIONAL EXPERIENCE

- Jan 2022 – Present** Tata Consulting Services as IT Analyst
- May 2015 – Jan 2022** Infosys Technologies Ltd as Technology Analyst

EDUCATION

- Master of Business Administration in Finance from Madras University in 2018
- B.E. (Electronics and Communication Engineering) from R.M.K Engineering College – Anna University, Chennai with **7.5(CGPA)** in 2015
- XII from Lions Matric Hr Sec School – State Board, Tirupattur with **91.8%** in 2011
- X from Lions Matric Hr Sec School – State Board, Tirupattur with **88.8%** in 2009

TECHNICAL SKILLS

Programming Languages	c#, OOPS, ASP.NET MVC, Xamarin, MS-SQL, XML, PL/SQL
Oracle Cloud Applications	Oracle Integration Cloud Service (OIC), Visual Builder Cloud Service (VBCS), Fusion Financials
Development Tools	Oracle JDeveloper, Visual Studio, SQL Developer, SOAP UI, POSTMAN, Putty, WinSCP
Middleware Technologies	Oracle Application Development Framework (ADF), Oracle Service Bus (OSB)
Source Code Version Control	TFS, GitHub
Project Tracking Tool	JIRA, LeanKit
Ticketing Tool	ServiceNow

CERTIFICATIONS AND AWARDS

- Oracle Cloud Infrastructure 2023 Certified Foundations Associate, March 2024
- Oracle Cloud Infrastructure 2023 AI Certified Foundations Associate, March 2024
- Oracle Cloud Infrastructure 2023 Certified Application Integration Professional, July 2023
- Oracle Cloud Infrastructure Developer 2020 Certified Associate, July 2020
- Oracle Autonomous Database Cloud 2019 Certified Specialist, July 2020
- Received 'Special Initiative' award and 'On the Spot' team award, April 2022
- Received '**Extra Miler**' award for extraordinary performance, Infosys Ltd, Nov 2018

PROJECTS UNDERTAKEN

Cloud ERP Support - CarMax

Duration – Feb'22 to Present

- **Skills Used – Oracle OIC, VBCS, APEX, PL/SQL, BIP Reports**
- **Responsibilities:** Requirement's discussion directly with client PM, business lead in US; prepared requirements document, released plan and work breakdown structure; feasibility analysis; provided technical solutions and suggestions; effort estimation; technical design; development; testing; code review; deployment; support; CR/ticket resolutions; Mentor team; enhancements.
- Worked with various OIC Adapters including ERP Cloud, REST/SOAP, File/FTP adapters.
- Worked on Oracle ERP Cloud's BI Publisher reports and integrating OIC with BIP reports.

Cloud ERP Implementation and Support - CompuCom

Duration – Sep'20 to Jan'22

- **Skills Used – Oracle OIC, VBCS, PCS, BIP Reports**
- **Responsibilities:** Requirement's discussion directly with client PM, business lead in US; prepared requirements document, released plan and work breakdown structure; feasibility analysis; provided technical solutions and suggestions; effort estimation; technical design; development; testing; code review; deployment; support; CR/ticket resolutions; Mentor team; enhancements.
- Worked with various OIC Adapters including ERP Cloud, REST/SOAP, File/FTP adapters.
- Well versed with MTOM in transferring large files
- Worked on Oracle ERP Cloud's BI Publisher reports and integrating OIC with BIP reports.
- **Description:** CompuCom replaced its current eBusiness system with Oracle Cloud. This transition includes financial transparency and flexible reporting. Worked on various individual projects under ERP Implementation which includes –
- **Token Engine Project** – Developed OIC Integrations where credit cards will be processed automatically for boundary system invoices and includes processing customer refunds through credit memos. The process majorly includes invoice extraction, authorization, capture and confirming all credit memos have receipts created, applied, and written off.
- **Team Member Allocation Project** – Developed OIC Integrations to interface Team Members to Projects in Oracle ERP. Users do not have the ability to enter time to a project in OTL unless they are added as a Team Member on the project. Automated the manual process to add team members in bulk to a project.
- **Purchase Order Project** – Developed file based OIC Integrations which includes reading PO Details from file, making a BIP Report call to get Receipt Information, calling web services to perform Receipt Accrual and closing Purchase Order.

Project – Sales and Finance Data-Warehouse

Duration – Dec'19 to Aug'20

- **Skills Used** – Oracle Data Integrator, PL/SQL
- **Responsibilities** – Development and Testing of ODI Interfaces.
- **Description** – Development of financial interfaces integrating Oracle EBS with data warehouse application on Oracle Data Integrator (ODI) platform.

Project – SiteOne LandScape Supply

Duration – Jul'17 to Nov'19

- **Skills Used** – .Net MVC, Xamarin, MS SQL
- **Responsibilities** – Development of Web and Mobile application using .Net Framework and Xamarin, Worked on other areas like creation of test scripts and their execution, code deployment and migration, code review.
- **Description** – SiteOne Landscape Supply is one of the destinations for landscape supplies, irrigation tools and agronomic maintenance in the USA. SiteOne team in Infosys has developed the Web and Mobile applications which pay way for the retail and wholesale business of the organization. Played Critical role in developing one of the important in application checkout process.

Project – Event Notification Framework

Duration – Aug'15 to Jun'17

- **Skills Used** – OOPS, C#, .Net, MS SQL
- **Responsibilities** – Development of web application using DOTNET framework, worked on other areas like creation of test scripts and their execution, code deployment and migration, code review.
- **Description** – Setting up of the rule-based notification application for Infosys client. The project required the development of the highly complex rule based, event driven notification framework which includes .Net Framework DLL, SQL Database Workflows, Business rule Engine (BRE).