

# RESUME

**Name:** Hiteshkumar Dinkar Chaudhari

**Email Id:** [hiteshchaudhari9@gmail.com](mailto:hiteshchaudhari9@gmail.com)

**Mob:** - +91 70200 58996

**Objective:**

To be a part of an organization, where I can utilize my knowledge, skills and attitude for mutual gains and I establish my career in the field of Software Developer.

|                               |  |
|-------------------------------|--|
| <b>Name</b>                   | <b>Hiteshkumar D. Chaudhari</b>  |
| <b>Role</b>                   | <b>Senior Salesforce Developer</b>   |
| <b>Educational Background</b> | <ul style="list-style-type: none"><li>• B.E (Computer Engineering) From Sinhgad Institute of Technology Lonavala</li></ul>   |
| <b>Overall Experience</b>     | <ul style="list-style-type: none"><li>• <b>5+ years of total IT experience in Salesforce Development.</b></li><li>• <b>Cleared 5 Salesforce Certification exams (PD1,PD2,Service Cloud Consultant, Salesforce Administrator , App Builder)</b></li><li>• Good Understanding of <b>Software Development Life Cycle.</b><br/>Has the ability to take independent responsibilities as well as ability to contribute as productive team member.</li><li>• Good experience in <b>Salesforce Implementation, Configuration, Integration and Deployment.</b></li><li>• Working as <b>Senior Salesforce Developer</b> for <b>Persistent Systems Pvt Ltd.</b></li></ul> |

**Skills & Competencies:**

- **Programming language** : Java ,Apex
- **Web Technology** : Visual force , JavaScript
- **SFDC Technology** : SF LWC , Apex , Visual force, Triggers, Configuration, Reports & Dashboards, Process Builder, Workflow
- **Tools** : VS Code , Apex Data Loader, Workbench, Pentaho Data Integration , GitHub

**Job Profile:**

- Having 5.4+ years of experience on **Salesforce.com.**
- Configuring Pentaho jobs to perform DML operation on Salesforce data.
- Synchronizing data between different tools to Salesforce.
- Hands on experience with **Designing, coding, LWC Component, Apex Language, Apex Trigger, Apex Class, Apex Test Methods, Visual force Pages, Visual force Components & Controllers.**
- **Administration, Configuration, Implementation and Support** experience on **Salesforce.com.**

- Experience in SFDC development using **Apex classes and Triggers, Visual Force, SOQL, SOSL**
- Skilled in developing **Custom objects, Page-Layouts, and Record-types** to distinguish between various requirements.
- Good Understanding and Knowledge in designing **Report, Dashboards, and Analytic Snapshots.**
- Experience in implementing the Master-Detail, Look-up, Many-to-many and Hierarchical relationships and Automate the business Process using Workflow rules, Approval Process, Auto-Response Rules.
- Expertise in controlling the data access across the Application using Field-level security and Organization-wide Defaults, creating Profiles, Queues, Setting up Role Hierarchy and writing the **Sharing Rules as per the Requirements.**
- Experience in validating the data using **Validation Rules, and Creating Debug logs** for users
- Proficiency in Object Oriented Languages like **Java and C++.**
- Experience in web technologies like **HTML, JavaScript and CSS.**
- Excellent communication and inter-personal skills, accustomed to working in both large and small team environments.

**Profile 1:**

**Project/Module Name : ECS Management System**

**Client:** Bajaj Finserv Ltd

**Team size:** 25+

**Description:** Design a Salesforce community with help of Lightning/LWC components to check loan eligibility of customer.

**Role and Responsibilities:**

Responsible to reduce to risk of fraud customer by checking customer's loan eligibility by fetching integration responses from multiple system and Resulted in displaying customer data on Salesforce community with the help of different Lightning/LWC components.

**Profile 2:**

**Project Name : Universal Access Portal**

**Client:** Mashreq

**Team size:** 2

**Description:** Custom portal to raise access request for multiple software in a single click .

**Role and Responsibilities:**

We have to design this portal by allowing users to raise multiple access requests for newly joined users in the organization. Adding more feature to this features includes on behalf of, Clone Ticket, Displaying previously raised ticket and their summary using Visualforce Page and Controller.

**Profile 3:**

**Project name:** Patch Management

**Client:** Mashreq

**Team size:** 1

**Description:** Custom portal to raise request to apply system patches to Windows/Unix System .

**Role and Responsibilities:** I have designed a custom portal using Visualforce page and Apex Controller where I have to display list of servers and its related applications in a table format. Data which is displayed in the table is fetched from custom object. User can select servers as per requirements by filling and raise a ticket for same. Queue selection will be depends on the selection on the Visualforce page.

We have attached different task with the ticket and provided facility to auto close ticket using Workflow and Process Builder. At some point we have called Approval Process as well to take approval to apply Patches to PRODUCTION servers

**Profile 4:**

**Project name:** Mashreq BMC Discovery (ADDM) – Remedyforce CMDB Synch

**Client:** Mashreq

**Team size:** 1

**Description:** I have designed different Pentaho jobs for Synchronization of BMC ADDM discovery tool with Remedyforce CMDB .

**Role and Responsibilities:** As a Individual person of this project I had completed different phase of this project. It included business requirement gathering, Development of Pentaho jobs, Testing and Deploying them on production.

I have designed 25+ Pentaho jobs to synchronize different classes from ADDM to Remedyforce CMDB. These classes includes Server, Software Server, Database Server, Application etc .

**Training and Certification :**

- **5x Salesforce Certification (PD1,PD2, Service Cloud Consultant, System Admin , App Builder )**
- **ITIL V3 Foundation Training**

**Declaration :**

I hereby declare that above furnished particulars are true to best of my knowledge and belief.

Place:

Date :

Hiteshkumar D. Chaudhari

Yours Faithfully