

## Contact

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## Top Skills

Quality Center  
User Acceptance Testing  
Test Planning

## Certifications

istqb Test Manager  
Prince2 certified Manager  
Prince2

# Raghu M

QA Manager at Accenture Solutions Pvt Ltd  
Hyderabad

## Summary

QA manager with 13+ years of rich experience in managing End to End QA process, along with Managing Functional, Automation and Performance QA's. Has rich exposure to Banking, Insurance and Payroll domains. Expertise in key testing tools (Defect tracking and Test management tools).

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## Experience

### Accenture Services Ltd

qa

December 2009 - Present (11 years 1 month)

Hyderabad, Telangana, India

Manage day to day activities from QA stand point spanning across Functional, Automation and Performance, interacting with multiple stake holders (BA's, Dev, Senior Management). Coordinating with QA's across shores and getting tasks done on time with quality.

First point of contact for all QA activities and represent team in all Management meetings.

I have hands on experience in understanding the testing effort by analyzing the requirements, estimate and obtain management support for the time, resources and budget required, Organize the testing kick-off meeting, Define the Strategy, Build a testing team of professionals with appropriate skills, attitudes and motivation, Identify Training requirements of team, develop the test plan for the tasks, dependencies and participants required to mitigate the risks to system quality. Ensure content and structure of all Testing documents / artifacts is documented and maintained, Document, implement, monitor, and enforce all processes for testing as per standards defined by the organization, Keep track of the new requirements / change in requirements of the Project, Escalate the issues about project requirements, Organize the status meetings and send the Status Report (Daily, Weekly etc.) to the client, attend the regular client call and discuss the weekly status with the client, act as the single point of contact between Development and Testers, track

and prepare the report of testing activities like test testing results, test case coverage, required resources, defects discovered and their status,

Accenture services Pvt Ltd  
QA Lead  
August 2015 - March 2019 (3 years 8 months)

ADP  
Member Technical  
January 2008 - December 2009 (2 years)

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## Education

JNTU  
Master of Science (MS), Information Technology