

## I am available to join immediately



**JOSHNA**  
Cloud & Devops Engineer

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More than 4 years of hands-on experience in the IT industry as SRE Engineer, working on a gamut of **Application Support**, involving robust applications especially creating to the global financial application. Throughout the span of my professional career, I have developed core skill sets in the areas of Infrastructure support, Using **Linux Cloud- Devops** techniques on **Banking, Mobile application and E-commerce Domain**.

### Education:

- B. Tech in Computer science from Sri Padmavathi Mahila University-Tirupati.

### Work Experience:

- 🔗 Worked for Certview IT & Management Solutions Pvt. Ltd., as a cloud and Devops Engineer at Hyderabad since 17 September 2018 to 17 March 2021.
- 🔗 Worked for L&T Technology services pvt.Ltd., as a SRE Engineer at Bangalore since 25<sup>th</sup> March 2021 to June 6<sup>th</sup>, 2022.
- 🔗 Currently working in Skill Mine Technologies as a SRE Engineer Since June 7<sup>th</sup> 2022 to present.

### Certification:

- 🔗 C Certification programming- From NIIT

### Technical proficiency:

<b>Operating system</b>	RHEL (Redhat-linux) Centos, Ubuntu. And Windows.
<b>Web servers</b>	Apache, IBM http server,
<b>Application servers (middleware)</b>	Tomcat.
<b>Databases</b>	(AWS-RDS), Dynamo DB
<b>Job schedulers</b>	Crontab.
<b>Monitoring Tools</b>	cloud watch, Grafana
<b>Ticketing Tools</b>	Jira
<b>Virtualization</b>	Oracle-Virtual Box, VM Ware
<b>Cloud services (AWS)</b>	AWS -Ec2, RDS, IAM, EBS, S3, SES, SNS, Cloud Watch, Cloud Front,Route53 ,VPC
<b>AZURE</b>	Virtual machines, NSG, ASG, NIC, Resource groups, Storage
<b>Devops Tools</b>	<b>CI/CD:</b> Jenkins <b>Configuration Management:</b> Ansible, <b>Build Tools:</b> Maven, <b>Containerization:</b> Docker, <b>Orchestration:</b> Kubernetes, <b>Code testing:</b> SonarQube <b>SCM /version control Tool-GIT/GitHub/Gitlab</b> <b>Scripting :</b> shell
<b>Log monitoring</b>	Kibana, Splunk
<b>Process Methodologies</b>	I.T.I.L. Agile

Here is list of the client and companies which I was part of Projects Handled:

S.N	Project Name/Client	Domain
1	Citi Bank	Banking and internet
2	AppGallery	Mobile Application
3	Vs & co	Ecommerce

## Cloud and Devops proficiency:

- Extensive knowledge in setup AWS-Cloud infrastructure using **S3, EC2, RDS, IAM, EBS, VPC, SNS, SES, SMS, Cloud watch, Cloud front, Route53, Elastic Beanstalk, EBS, Auto scaling**
- **Specializing in Micro services CI/CD platform on multiple cloud environments with majorly working on GitHub, Jenkins and Docker.**
- Good in difference of **SAAS, IAAS, PAAS** support to **Testing, Dev, Pre-prod and Prod Environments**
- Responsible for taking the **source code** from developers Through **GIT** and compile using **Maven package** in its distributable format, such as a **JAR/WAR/EAR** And version control system like **GIT** for cloning the **repository**. Establish build process using Maven. To deploy the application in **Tomcat**.
- Technical and administration experience in install, setup, configure, design a **Continuous Integration (CI)** and **Continuous Delivery (CD)** including AWS cloud deployments, automatic reports, build failures, build status indicators, and information radiators Using **Jenkins and help of Jenkins plug-ins**
- Experience in configuration management tool called **Ansible** for automating the tasks like software deployment, package installation, task execution, using **playbooks, Roles, Inventory** for setup ENV on remote nodes (**Playbook knowledge for reusable code**)
- Implementing Experience in **Dock erization (Docker)**.
- Exp-in Networking protocol (**DNS, HTTP(S) SSH, FTP, DHCP, TCP, IP, SSL, LDAP, JDBC, WINS CP**)
- **Alerting message to Developers, testers and application owners all need to send notifications**
- **Setup automatic jobs for stop and start using GUI Tool (Run duck)** During major patching and release
- **Experienced in environment build and setup like Development, testing, pre-production, production as per requirement**
- Experience on installation and Configuration of **Web servers** like **IBM HTTP Server, and Apache**, and generated plug-in with web server.
- Proficiency in administration, monitoring maintenance and application support of **e-commerce J2EE applications. B2B, B2C, Catalog management,**
- Experience in delivering daily **builds, patch releases, fix packs, futures packs.**
- Experience in **Node, clustering** for failover and backup/recovery,
- Experience on **application deployments using EAR / WAR files**, as requested by the application teams on the respective environments. like **staging, Dev, pre-prod .and productions**
- **Experience in implementation of WLM using techniques Horizontal and Vertical clustering.**
- Commanding knowledge on c, and java
- Theoretical knowledge on Python programming
- Take full accountability of the quality and timely completion project deliverable, we are highly leveraged and constantly develop and enhance our toolset
- Demonstrable technical and administration experience in install, setup, configure, design a **Continuous Integration (CI)** and **Continuous Delivery (CD)** including AWS cloud deployments, automatic reports, Build failures, Build status indicators, and information radiators Using **Jenkins and help of Jenkins plug-ins**

## Agile/ITIL Proficiency:

(Below are Overall Responsibilities which I was part of all involved projects based on scope)

- Primary responsibility for Escalations to provide technically rich responses, quality and timely response.
- Effective in handling **Incident Management (IM) Change Management (CM)problem management (PM)**
- Responsible for **gathering client requirement and task time estimation, task analysis support,**
- Convincible expert for **Negotiate** plan and manage all **release activity** Produce on time
- Participate in **knowledge sharing sessions** and **impart the training** on technical/ proprietary skills,
- Expert in Prepare **PMR status reports** like "Daily, weekly, monthly with collaboration of all team inputs",
- Own **responsibility Review all major changes and projects affecting areas, checking the impacts of each change and making the site lead aware of the work**
- Good relationship with **Team members peers, senior leadership, subordinates, customer service, to work effectively across all Departments within the company across multiple locations.**
- Demonstrable Experience on **Root Cause Analysis (RCA)**
- Extensive expert on resolve issues based on priority (**SLA**)**service level agreement to (L1, L2,L3)**
- **Take ownership of NOC** call operations Act as a technical liaison with other teams to evaluate bugs.
- Experience in supporting **On-call as 7x24x365** including **rotation and weekend for Prod applications**
- Experience in **prepare shift rotation, shift management in weekends and vacational** time
- Accountability for the unexpected customer interface application incident while leaving office.
- Achieved disaster recovery implementations provide a quality and timely response.
- Establish and participate in training and information sharing activities.
- passionate about having massive impact on customers and the business, and constantly strive to improve myself
- Have Thirst of learning new technology and adaptable to learn trending skills

Traveling Availability:

- **Willingness to travel**

Known languages:

- **English, Telugu.**

Social Activities:

- Member in" **Mother Theresa Orphanage "at my Native**

Personal Details:

Nationality	Passport	Date of issue	Expiry Date	Place of issue
Indian	M2225062	23/06/2012	24/06/2024	Hyderabad