

# RAKESH MALLYA

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## ***CAREER OBJECTIVE***

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Professionally certified Salesforce developer interested to work in a highly competitive environment with a perfect challenge in the interest of contributing the best for the growth of the organization while ensuring growth in personal career.

## ***CERTIFICATIONS***

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- Salesforce Platform Developer 1
- Salesforce Platform Developer 2
- Salesforce Certified Sharing and Visibility Designer

## ***PROFILE SUMMARY***

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- Having 6 years of IT industry experience with 5+ years of experience in Salesforce (SFDC) technology.
- Extensive skills in analyzing Business & Functional Requirements with analysis, design, development, customizations and implementation of CRM using different modules in **Salesforce.com**.
- Exposure to all Stages of Software Development Life Cycle (SDLC).
- Strong ability to work individually and constantly in a challenging environment.
- Ability to quickly analyze and come-up with an efficient industry standard solution for a given problem.
- Excellent analytical, communication, leadership qualities and interpersonal skills.
- Quick learner and ability to adapt to dynamic work environment.

## ***TECHNICAL SKILLS***

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- Expertise in developing Apex Trigger, Apex Classes, Apex Test Classes, Asynchronous Apex, REST APIs, Platform Events, LWC and VF pages.
- Proficiency in administrative tasks like handling Profiles, Roles, Users, Page Layouts, Email Alerts, Approval Process, Validation Rules, Workflows, Process Builder, Reports & Dashboards.
- Implementing Salesforce Security and Data Sharing model with best practices in place.
- Well-versed with the usage of VS Code, Jira, Confluence, GitHub, Sourcetree, ANT migration tool, Gearset and changesets for metadata deployment and Data Loader for data migration.

## ***WORK EXPERIENCE***

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### ❖ **Salesforce Engineer – II at Kaplan India Pvt. Ltd. (August 2021 to Present):**

- **Kaplan Higher Education Project:** In this project, the Salesforce application is integrated with various other applications like Lead Import System, Virtual Advisor, SEP, HelloSign etc. Here Salesforce application is used to process the incoming leads (Student data) from external systems, student onboarding and keeping track of students' academic activities. As a part of this project, I

have worked on integrating Salesforce with external systems using REST APIs and Platform Events, developed lightning components, Apex triggers and Asynchronous Apex. I have received Kaplan Star award for my contribution in this project.

❖ **Salesforce Consultant at Deloitte US India (July 2019 to August 2021):**

- **US Government and Public Services Project on Child Welfare:** This project has different modules which deals with health, education and security of children below 18 years of age. As a part of this project, I had worked on design, development and unit testing of different modules in the application and also involved in deployment activities. I had also worked on classic to lightning migration of the project. I had received Applause award for the development of a major module.

❖ **SFDC Developer at KVP Business Solutions Pvt Ltd (May 2017 to July 2019):**

- **Banking Project:** In this project, the Salesforce application is integrated with core banking system and Loan processing system. Here Salesforce application is used to process different types of loan, to create bank account number for customers and also to maintain customer details. As a part of this project, I had worked on development and maintenance of Loan processing system.
- **Interior Design Company Project:** This project is built for presales demo purpose on Salesforce Developer edition. It has VF pages for Product selection, setting discount for each product and its sub-product based on different occasion and region. I had designed and developed the VF pages and worked on admin part in writing workflows, validations, profile creation etc.
- **Delivery Executive Management Project:** This project is for recruitment and management of delivery executive for a food delivery company. Here I had worked on workflows, validations, approvals, email templates etc. and I had also written apex triggers, batch apex with scheduling and Apex test classes.
- **Manufacturing Company Project:** In this project, Salesforce application is used for marketing, customer support and field sales. I had worked on VF pages, Apex triggers and test class in this project. I had also worked on various admin part like data loading, validations, record type creation, assigning page layouts, reports and dashboards etc.

## ***ACADEMICS***

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BE(CSE) from Mangalore Institute of Technology and Engineering.  
Graduated 2016.

## ***ACHIEVEMENTS***

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- Received Kaplan Star award for my contribution in Kaplan Higher Education Project.
- Received Applause award from Deloitte USI for my contribution in Govt. and Public Sector project.
- Completed a certificate course in Java Programming from Manipal Institute of Computer Education (M.I.C.E).
- Completed a training on Software Testing from Qspiders, Bengaluru.
- Learning advanced features in Salesforce through Trailhead and Salesforce community.