# Professional Summary:

* 5+ years of experienced IT professional in the Identity and Access Management domain - SailPoint IIQ
* Having 3+ years of experience in Operational Support, Development and Implementation of Sailpoint IIQ (IAM), Familiar with various SailPoint concepts like identities, account aggregation, refresh, rules, risk configuration correlation, manager correlation, multiplexing, escalation, revocation and integration configuration and development.
* Performed SailPoint Upgrade from lower version to higher version.
* Developed custom Build Map Rule, Creation Rule and Customization rule as per the business needs.
* Code Migration from Lower to Higher Environment using Jenkins tools and SSB/SSD Framework.
* Experience on Roles to achieve Birth Right Provisioning and Role Mining.
* Configure different type of Certifications like Manager Certifications, Application owner, Entitlement owner, Advanced etc.
* Experience in REST API Integrations (JSON).
* Created extended attributes to meet business requirement
* Authoritative and Non-Authoritative application configuration using Active Directory, Flat file, JDBC,LDAP, Direct Connectors for aggregating user accounts/groups.
* Experienced on the special connectors like Logical application and Multiplex application connectors.
* Worked on End User Issues on Service Now (Ticketing Tool).
* Worked on DevOps model environment.
* Developed Quick links and Forms, Provisioning policies.
* Worked on different types of policies like Role SOD, Entitlement SOD, Advanced polices as per the clients requirement.
* Excellent analytical, problem-solving and interpersonal communication skills
* Team player, highly productive and result-driven in team and individual projects and time management skills.
* Developed the custom forms, tasks and Connectors.
* Created the Authentication chains and Authentication Modules.
* Implemented the Multi factor authentication.
* Experience in OAUTH Grant Types , ID Tokens and SAML Assertion Processing.
* Use the JIRA tool for defect tracking

# Experience

* MetLife Global Operations Support Center Pvt. Ltd, Noida as Assistant Manager - Jan'2022 to Till Date.
* TechMahindra India Pvt Ltd as Senior Security Analyst – August 2016- December'2021

**Projects:**

**Project1:**

**Client -MetLife**

**Role: SailPoint Developer**

**Duration: Jan'2022 to Till Date.**

**Activities:**

* + Worked on the application onboarding using basis connectors like Active Directory, LDAP,JDBC , Delimited connectors, and Webservice connecter.
  + Developed custom Provisioning, Build Map Rule, Creation Rule, and Customization rules for JDBC and various connectors-based applications.
  + Developed Life Cycle Events.
  + Certifications Manager, Entitlement Owner, Advance etc.
  + Developed Custom Reports according to the requirements.
  + Developed various Application connector rules based on requirement.
  + Worked on OOTB and Custom Reports.
  + Worked on Connector Provisioning.
  + Worked on Provisioning policies and forms as per the client’s needs.
  + Created test cases, QA testing for each new release, and bug fix.
  + Perform the testing in a lower environment as per the client's needs.
  + Configured automated provisioning through role-based and joiner events and leaver events.
  + Perform the API testing in postman before onboarding the application.
  + Deployed Application in production and lower environment via Bit bucket using Git GUI and Source Tree.
  + Support the requirement gathering team to get the needed information to develop the application from the application client.
  + Help the team in Troubleshooting various issues in performing the post-production validation.
  + Used Jira tool to keep the track of the Applications in different stages.
  + Lead and help the team in different devolvement scenarios.

**Project2:**

**Client -Lowe's, USA.**

**Role: SailPoint Developer/Support**

**Duration: Jan'2020 to December'2021.**

**Activities:**

* Developed Life Cycle Events Joiner and Leaver.
* Experienced in integrating & managing various resource adapters such as AD, Database, flat file resources etc.
* Developed Custom Reports according to the requirements.
* Developed Rules like Build map, Correlation Rule, Customization Rule, Provisioning Rule etc.
* Performed customization based on client requirement, which included creating Custom Tasks, EmailTemplates, Custom Workflow forms and minor UI Customizations.
* Worked on Support activities like daily monitoring tasks and application failures.
* Played curtail Role in Configuration Management and Build Process.
* Worked on Production Issues.
* Worked on Databases such as Oracle, MySQL and MSSQL 2012.
* Good knowledge on DB Querying, design implementation and query optimization with respect to developing applications.
* Worked on External DB Provisioning from dashboard new Quicklinks by using Workflow, Forms and Rules.
* Worked on Password Management and Service Now Integration
* Initiated the application in SailPoint and configure the basic details in the application like connection details.
* Work throw the SailPoint certification and Provisioning workflow to the application team.
* Perform testing on different types of applications in QA and report any bugs in the application to the development team.
* Worked on daily task failure reports and report the issue to the appropriate team.
* Work on daily environment health check and Error Log analysis.
* Worked on daily analysis of errors(Joiner, Mover and Leaver)and report appropriately on the same day.
* Help the development team in getting the information to onboard the application in SailPoint.
* Processes the L1 and L2 tickets.
* Troubleshooting issues related to authentication and authorization.
* Integrated applications to enable Single Sign-On (SSO) by coordinating with application development and business team.
* Configure the Authentication Modules and Authentication Nodes.
* Worked on Agents - Java and Web Agents.
* Configure the Datasources - AD and OPEN DJ.
* Implemented the Multifactor Authentication.

**Project3:**

**Client - Prudential Financial, USA.**

**Role: SailPoint Support/Developer**

**Duration: August'2017 to Decebember'2019.**

**Activities:**

* Worked on the application onboarding using Delimited connectors, and JDBC connecter.
* Developed Provisioning, Build Map Rule, and different rules.
* Was a part of Performed SailPoint Upgrade from lower version to higher version.
* Deployed Application in production and lower environment via Git Hub using Git GUI and Source Tree.
* Configure the different types of Certifications like Manager Certifications, Application owner, Entitlement owner, Advanced, etc.
* Worked on Certifications.
* Knowledge on Manager Correlation and Account Correlation.
* Worked on Production Issues.
* Multi-Layered Environment Setup for Sailpoint IIQ.
* Worked on Dashboard New Quick links creations.
* Worked on creation of Roles and Entitlements with other applications.
* Developed the Multilevel Approval Workflows.
* Implemented the Multifactor Authentication in ForgeRock by using Twilio in the Authorization tree module.

**Project-4:**

**Duration: August'2016 to Augsut'2017.**

**Role: Network Administrator.**

**Activities:**

* Worked on creating and removing files and directories in the Linux server.
* Network designing, implementing and mapping LAN networks to WAN networks.
* Resolve TCP/IP network access problems.
* Install and configure the Linux server for clients.
* Was a part configuring the webserver for different client applications.

# Other Skills:

* Have good knowledge of Linux servers and commands.
* Have a good understanding of Application serves like Apache Tomcat and WebLogic.
* Explore Kali Linux and its tools like beef framework, Metasploit, and SQL injection.
* Have a good understanding of AWS EC2 injection and S3 Buckets.
* Have a good understanding of the API testing tool postman.

# Key skills

* Work on REST API.
* Good command on MYSQL.
* Good Command on Java

# Education:

* Bachelors' Degree from Rayalaseema University ,Kurnool, Andhra Pradesh.